OKIOFFICE 1200 1600

FIELD ENGINEERING MANUAL

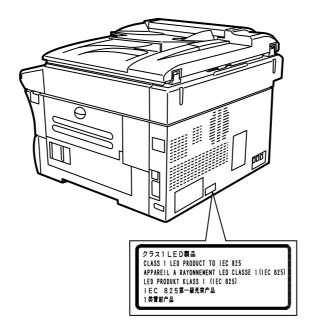
Version 2.0

(11 June 2002)

Safety Information

LED Safety Label

A LED safety label is attached to the outside of the machine as shown below.



Battery Precautions

CAUTION

Danger of explosion if battery is incorrectly replaced.

Replace only with the same or equivalent type recommended by the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

Important: Muratec does not recommend the independent replacement of this battery.

The battery is sold only as a component part of the main control PCB and Battery PCB, and cannot be purchased separately from Muratec.

Il y a un danger d'explosion s'il y a un remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type recommandé par le constructeur. Mettre au rebut les batteries usagées conformement aux instructions du fabricant.

Germany only

VORSICHT!

Explosinsgefahr bei unsachgemäßen austausch der batterie.
Ersatz nur durch denselben oder einen vom hersteller empfohlenen ähnlichen typ. Entsorgung gebrauchter batterien nach angaben des herstellers.

Denmark only

ADVARSEL!

Lithiumbatteri - Eksplosionsfare ved fejlagtig håndtering Udskiftning må kun ske med batteri af samme fabrikat og type. Levér det brugte batteri tilbage til leverandøren.

Norway only

ADVARSEL

Eksplosjonsfare ved feilaktig skifte av batteri.
Benytt samme batteritype eller en tilsvarende type anbefalt av apparatfabrikanten.
Brukte batterier kasseres i henhold til fabrikantens instruksjoner.

Sweden only

VARNING

Explosionsfara vid felaktigt batteribyte.

Använd samma batterityp eller en ekvivalent typ som rekommenderas av apparattillverkaren. Kassera använt batteri enligt fabrikantens instruktion.

Finland only

VAROITUS

Paristo voi räjähtää, los se on virheellisesti asennettu. Vaihda paristo ainoastaan laitevalmistajan suosittelemaan tyyppiin. Hävitä Käytetty paristo valmistajan ohjeiden mukaisesti.

ALL Areas

CAUTION

"Replace only with the same or equivalent type recommended by the manufacturer.

Dispose of used IC Package according to the manufacturer's instructions."

Germany only

VORSICHT!

⇒"Austausch nur durch denselben oder einen vom Hersteller empfohlenen, gleichwertigen typ. Entsorgung gebrauchter Batterien nach Angaben des Herstellers.

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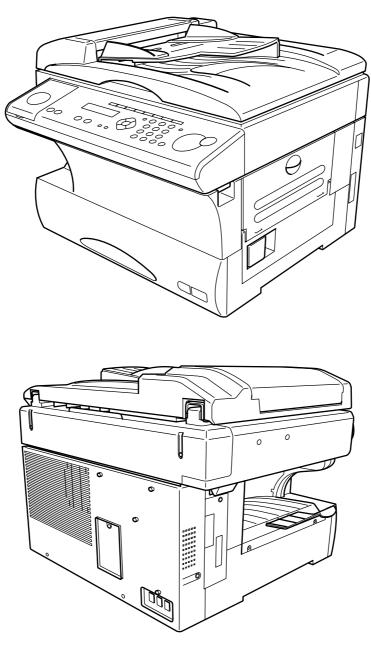
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Section 1 General Description

1.1 Product Description

The OKIOFFICE 1200 and OKIOFFICE 1600 is Multi-function product with flat bed scanner and Group 3 and V.34 HDX modem facsimile machine. Documents are printed on plain paper using dry electrophotographic printing.



1.2 Specifications

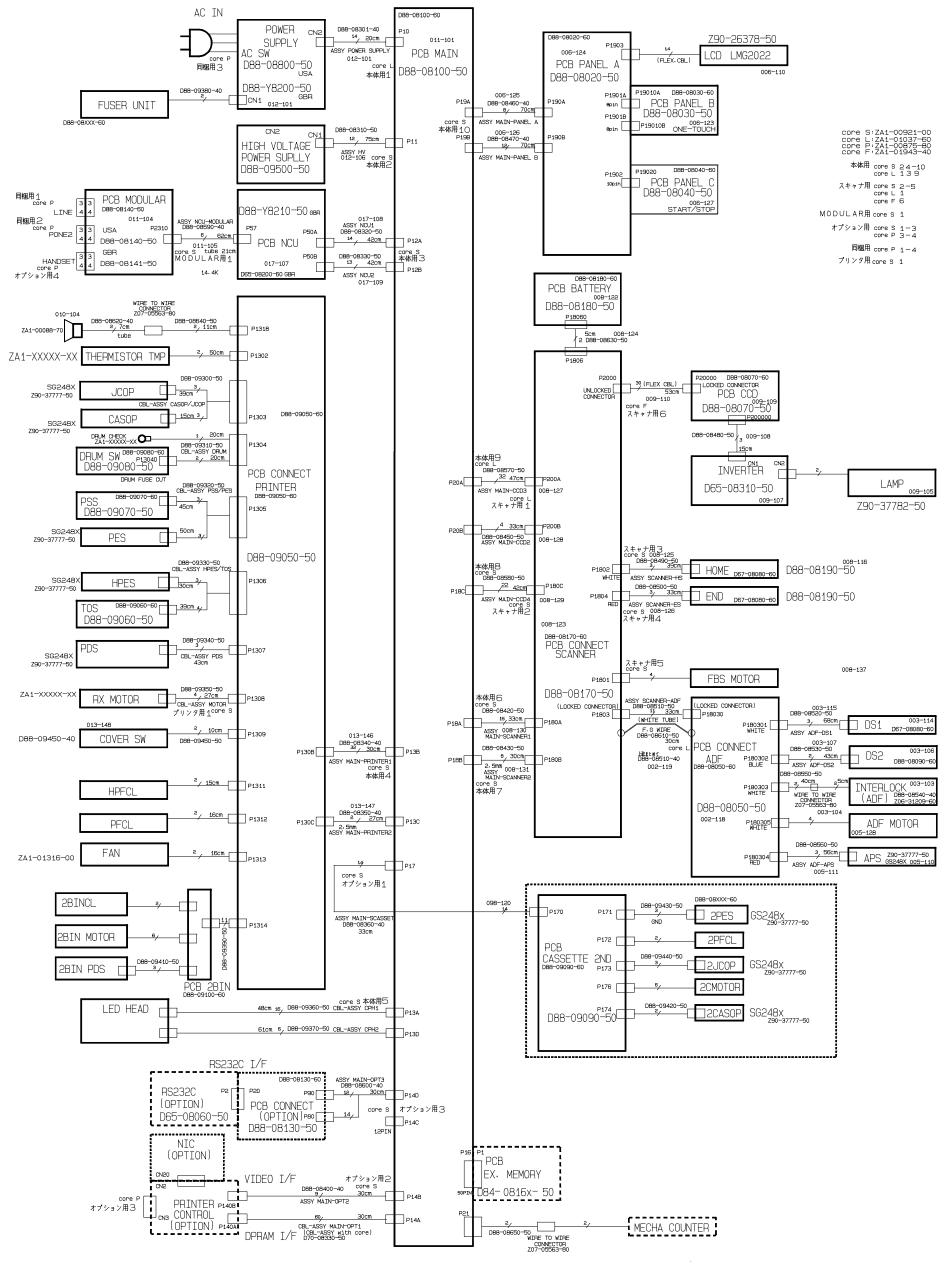
Item	1200	1600		
Туре	Desktop type			
Telephone network	PSTN (Public Switched Telephone N	letwork) or equivalent.		
Compatibility	ITU-T T.4 and T.30			
Coding method	ITU-T-standard MH, MR, MMR and Murata-proprietary MSE.	ITU-T-standard MH, MR, MMR, JBIG and Murata-proprietary MSE.		
Modem speed	14400, 12000, 9600, 7200, 4800	33600, 31200, 28800, 26400,		
	and 2400 bps	24000, 21600, 19200, 16800,		
		14400, 12000, 9600, 7200, 4800 and 2400 bps		
Dual Access	Allows up to two simultaneous	Allows up to three simultaneous		
	operations.	operations.		
Display	LCD: 2 lines, 20 characters per line.			
	Language: English, French, Spanish	, Germany		
Scanning method	Flatbed CCD			
Recording method	Dry electrophotographic (LED) printe	er		
Acceptable document size	<adf></adf>	Torra company also ata		
	Single sheet	Two or more sheets		
	Max: 216 mm (W) × 900 mm Min: 120 mm (W) × 100 mm			
	Min: 120 mm (W) × 100 mm Paper weight:30.2 – 104.7g/m2	n (L) 148 mm (W) × 105 mm (L) 52.3 – 80 g/m2		
	<pre><fbs glass=""></fbs></pre>	52.5 – 60 g/112		
	Max: 210 mm (W) × 330 mm	2(1)		
	Min: No limit	(L)		
Scanning resolution	<transmission></transmission>	<transmission></transmission>		
Ocaliming resolution	horizontal × vertical	horizontal × vertical		
	(in dots/mm × in lines/mm)	(in dots/mm × in lines/mm)		
	Normal: 8×3.85	Normal: 8 × 3.85		
	Fine: 8 × 7.7	Fine: 8 × 7.7		
	Super fine: 8 × 15.4	Super fine: 16 × 15.4*		
	Greyscale: 8 × 7.7	Greyscale: 8 × 7.7(Memory Tx)		
		16 × 15.4*(Real time Tx)		
		*: In the case that the remote fax		
		has the ability of " 16×15.4 ".		
		If not, the superfine resolution is		
		"8 × 15.4", and the greyscale		
		resolution in real time transmission		
		is "8 × 7.7".		
	<copy> 300 dpi</copy>	400 dpi		
Effective Scanning width	208 mm(Fax), 210 mm(Copy)			
Transmission speed	Approx. 6 seconds	Approx. 2 seconds		
	Based on transmission of ITU-T	Based on transmission of ITU-T		
	Test Document 1.	Test Document 1.		
Document Memory	Standard:	Standard:		
	8 MB (630 pages)	8 MB (630 pages)		
	Upgrade option:	Upgrade option:		
	plus 8MB (680 pages)	plus 8MB (680 pages)		
Decree and received the class	plus 24MB (2040 pages)			
Document memory backup	(Total memory capacity : Backup time)			
	8 MB: 72 hours 16 MB: 36 hours			
	32 MB: 18 hours (1600 only)			
	, , , , , , , , , , , , , , , , , , , ,	4 hours to reach full charge after		
	The backup battery requires about 24 hours to reach full charge after power to the fax unit is restored.			
Printing resolution				
Warm-up time	600 dpi Less than 20 seconds at 68° F (20° 0	C)		
Traini up unio	1 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 =	~ ₁		

Item	1200		1600		
First copy time	12 seconds (using A	1-sized naner	10 seconds (using A4-s	sized naner	
That dopy time	in 1st paper cassette		in 1st paper cassette)	Sizea papei	
Printing speed	12 ppm (When loading		16 ppm (When loading	A4-sized	
Triming Speed	paper from 1st paper	•	paper from 1st paper ca		
Toner yield			ment coverage under 2-	,	
Torici yicid	interval printing.)	(A4, 0 70 docui	nent coverage under 2 p	bages	
Drum yield		s (A4 6 % doci	ument coverage under 2	-nages	
Drum yield	interval printing.)	3 (A4, 0 70 doce	ament coverage under 2	pages	
Smoothing	Yes				
Print margin	+	na edae. Left ed	lge and Right edge: 3 ± 3	2 mm	
Acceptable recording	<paper cassette=""></paper>	ig dago, Loit da	igo ana ragni oago. o 💷	L 111111	
paper size	·	(SEF), A5(LEF) F4(SFF)		
Paper 0120		$0 - 90g/m^2$), 1 1(021)		
	<bypass tray=""></bypass>	o o g/			
		(SEF). A5(LEF)(SEF), A6(SEF), F4(SE	:F).	
	· ·	, , ,	nl(SEF), Half letter(LEF),	, .	
		cecutive(SEF)	(
		, ,	(SEF), Monarch(SEF)		
		0 mm (W) × 14	0 IIIII (L)		
	Transparency: A4	I(SEF)			
			(148 – 356 mm) (Width		
			y when the optional prin	ter controller	
	kit has been installed				
Recording paper capacity	<paper cassette=""></paper>				
	1st cassette:	500 sheets			
	2nd cassette (option	n): 500 sheets	•		
	<bypass tray=""></bypass>	50 -1			
	Plain paper:	50 sheet			
	Postcard/Transpare	•			
Desaire paper trav	Envelopes	1 sheet			
Receive paper tray	Approx. 300 sheets with optional 2-bin tray: Upper approx. 100, Lower approx. 150 sheets				
Printouts exit		ту. Оррег аррго	x. 100, Lower approx.	30 SHEELS	
Environmental conditions	Face up Ambient temperature: 10 °C to 32 °C (50 °F to 89.6 °F)				
Environmental conditions	Relative humidity: 20				
Power requirements	230 VAC ± 10 %; 50/		THO CONGENSATION		
Power consumption	Sleep mode (Heater		Sleep mode (Heater of	f) 22 2 \M	
Fower consumption	Standby:	20.6 W	Standby (Heater off):	24.2 W	
	Memory Transmissio		Memory Transmission:		
	Reception:	21.5 W	Reception:	25.2 W	
	Copying:	1020 W	Copying:	1200 W	
	Maximum:	1060 W	Maximum:	1210 W	
Dimensions	2WAY: 510 (W) × 4			-	
	` '	` ,	•		
	3WAY: $510 \text{ (W)} \times 4$		•	4	
Moight			Bypass tray are retracte	u.	
Weight Optional products			onsumables and trays.		
Optional products	Optional telephone	nanoset			
	2nd paper cassettePrinter controller kit				
	Network interface call				
			OFFICE 1600)		
	 Second phone line I RS-232C interface I 	, -	OF 110E 1000)		
	 Mechanical page co 	Julilei			

Section2

Machine Composition

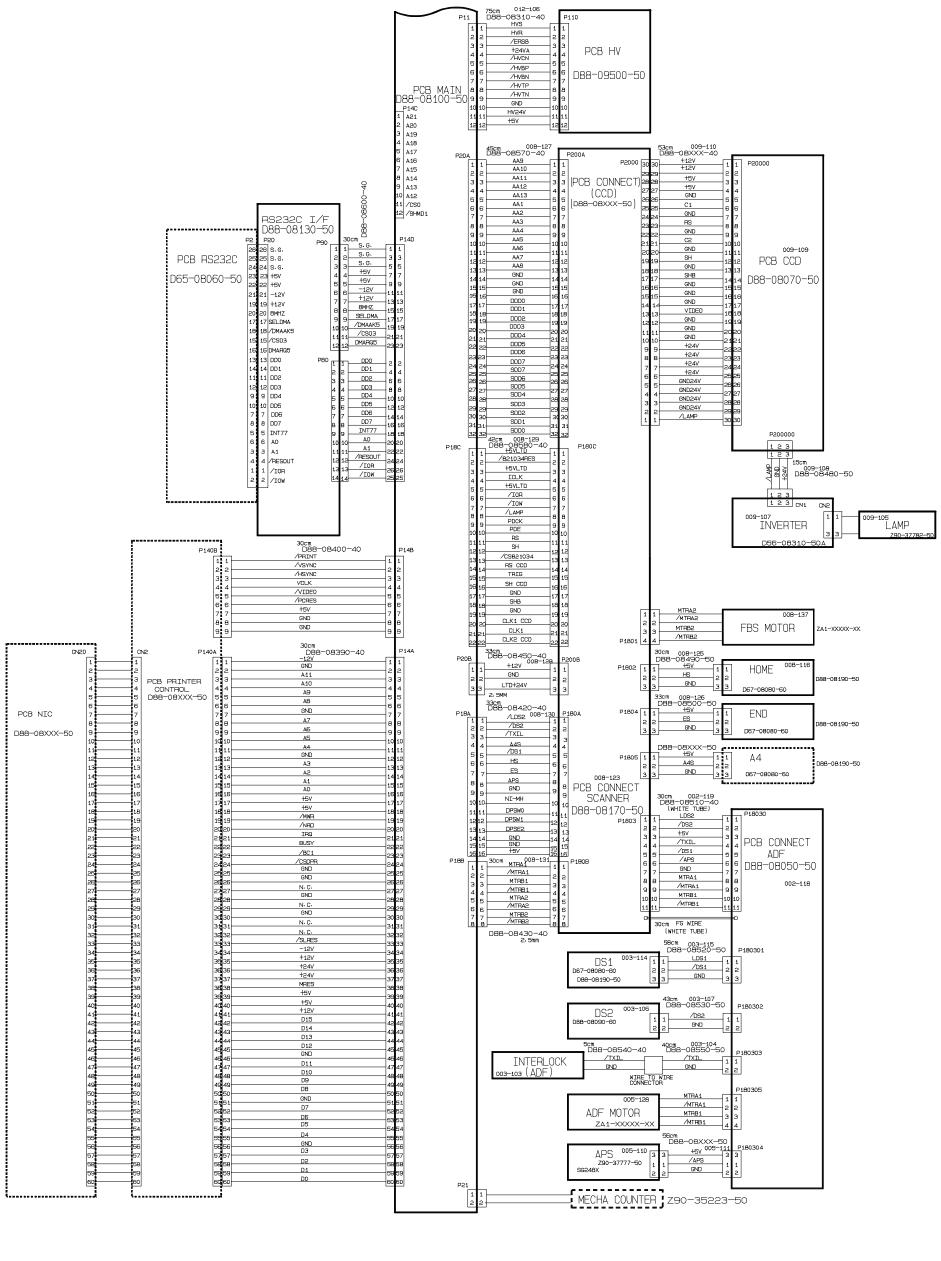
2.1 OKIOFFICE 1200 Interconnect Block Diagram (1/2)



OKIOFFICE 1200 Connection Diagram (1/2)

Option

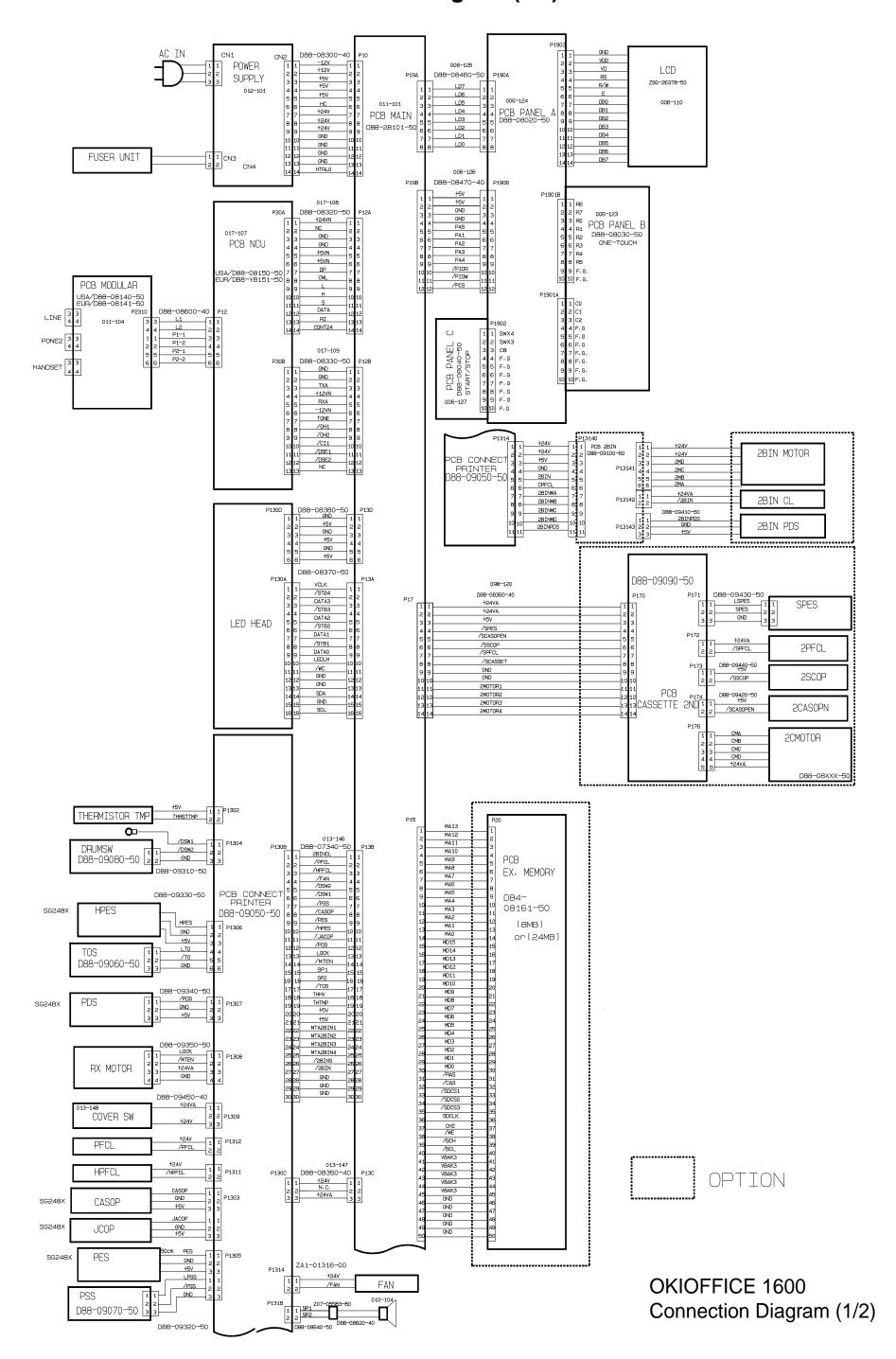
OKIOFFICE 1200 Interconnect Block Diagram (2/2)



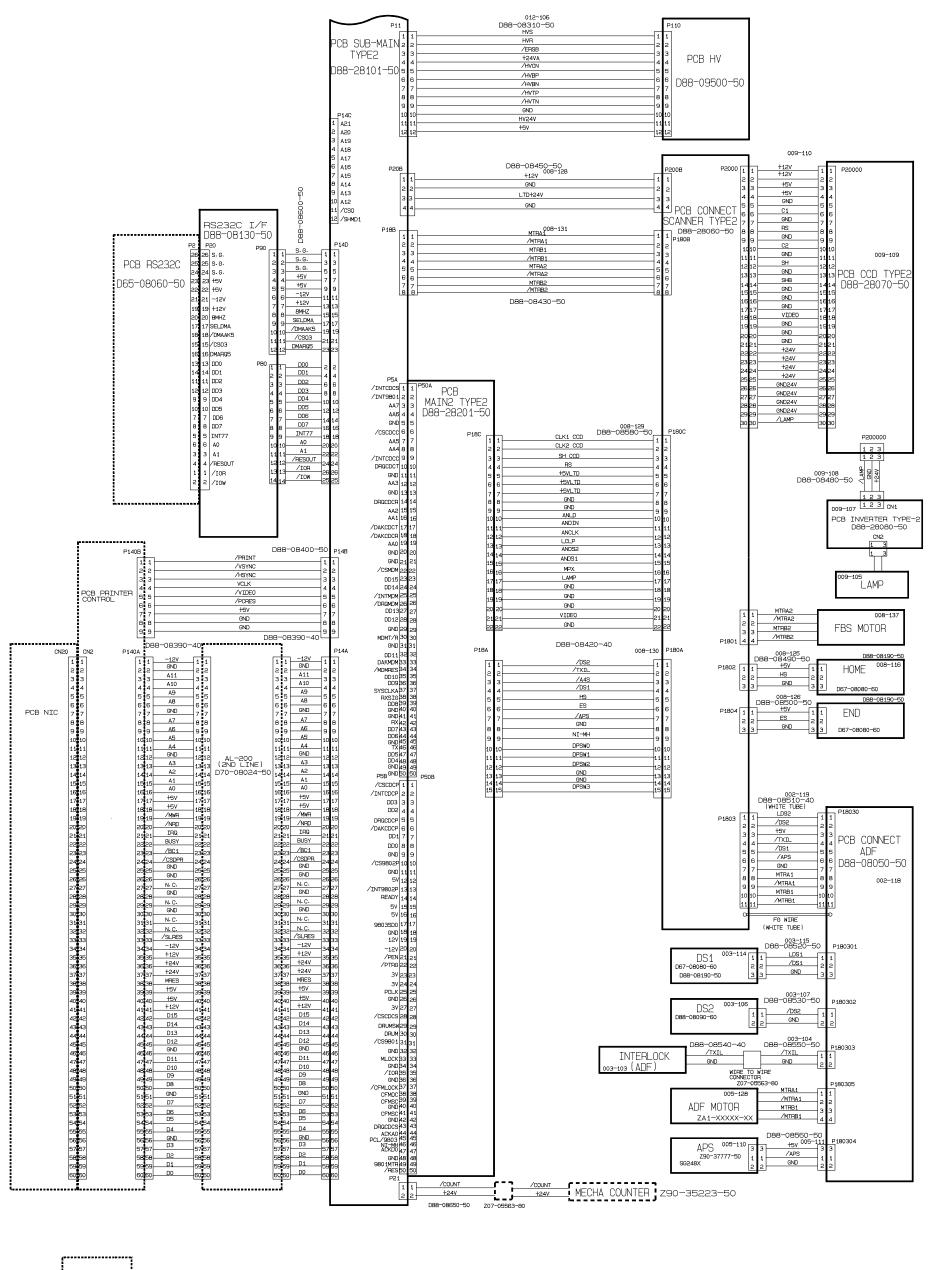
OPTION

OKIOFFICE 1200 Connection Diagram (2/2)

OKIOFFICE 1600 Interconnect Block Diagram (1/2)



OKIOFFICE 1600 Interconnect Block Diagram (2/2)



OPTION OKIOFFICE 1600
Connection Diagram (2/2)

2.2 Main Control PCB

The main control PCB controls the operations of all machine functions.

Jumper JP2 on the main control PCB is used for battery back-up of the SDRAM. Removing JP2 will initialize the SDRAM. If the power is turned off, the battery will provide up to 72 hours (8MB) of back-up when fully charged.

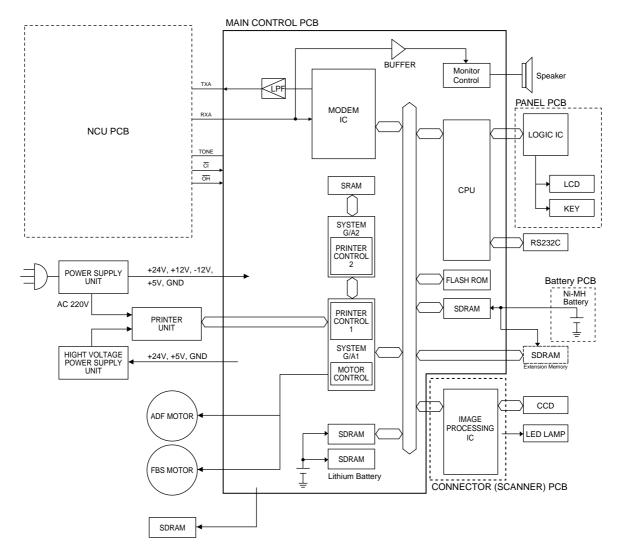
Jumper JP1 on the main control PCB is used for battery back-up of the SRAM. All user programmed data and internal memory switch settings are held in SRAM. Removing JP1 will initialize the SRAM. If the power is turned off, the battery will provide up to five years of back-up when fully charged.

NOTE: JP1, JP2 should remain in the "ON" position at all times.

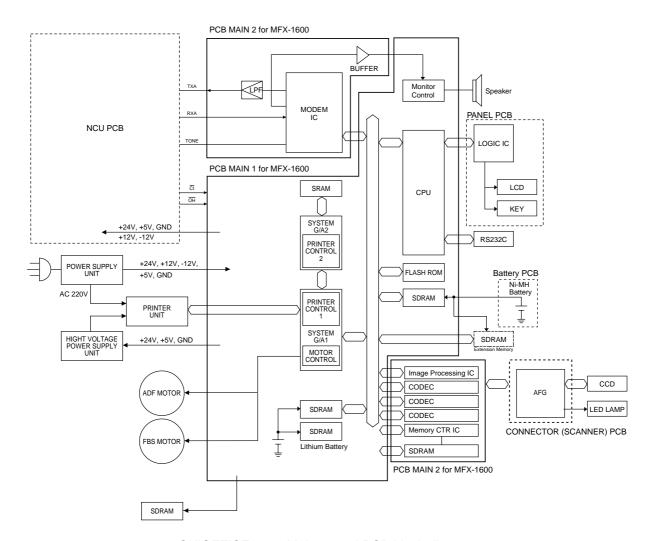
Memory (FLASH MEMORY, SRAM, SDRAM)

FLASH MEMORY –The FLASH MEMORY contains all program instructions for unit operation. **SRAM** –The SRAM, which is backed-up by a lithium battery is used to store user programmed information.

SDRAM –The SDRAM is used for buffer, which is backed-up by a battery is used to store memorized documents.



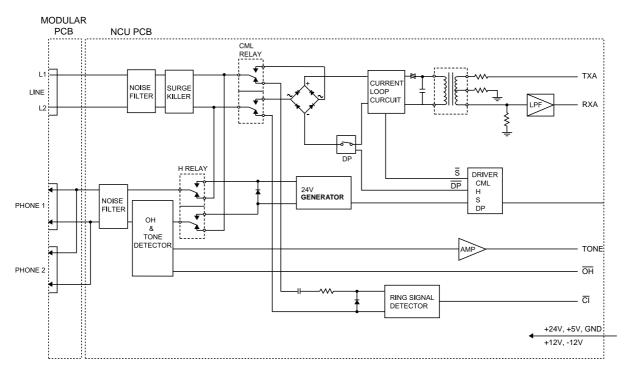
OKIOFFICE 1200 Main control PCB block diagram



OKIOFFICE 1600 Main control PCB block diagram

2.3 Network Control Unit (NCU) PCB

The NCU PCB provides the connection to the telephone line. It consists of the interface circuit, dial pulse generator, ring signal detector and telephone control circuit.



NCU PCB block diagram

Major components of the NCU

CML relay

Connects the telephone line to the phone or fax.

S relay

Used to send dial pulse signals in pulse dialing.

OH & Tone detector

Detects the On-hook condition of the second telephone unit.

H relay

Connects the Tel1 and Tel2 line to the fax machine.

24V generator

Supplies 24 volts to the relays.

Ring signal detector

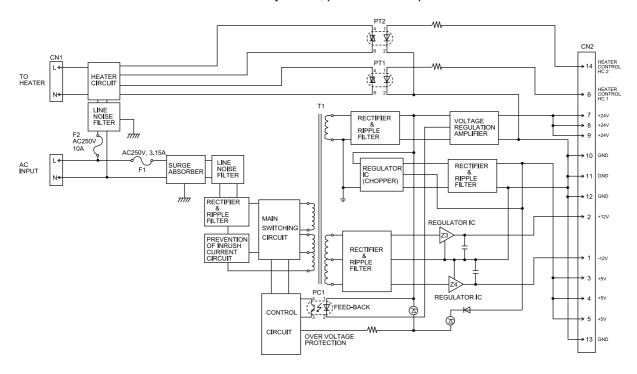
A photo coupler that detects an incoming ring.

2.4 Power Supply Unit (PSU)

The power supply unit receives the input line voltage and currents it to output voltages of +5 VDC, +24 VDC, +12 VDC, and -12 VDC.

The heater circuit controls output voltage to the fuser heater according to instructions received from the heater control circuit.

If an over-current is sensed in the secondary circuit, power is interrupted.



Power supply unit block diagram

The power supply unit has two output connectors.

The following table shows the connector outputs:

CN1 - to the Fuser Heater

Pin No.	1	2
Output	L	Ν

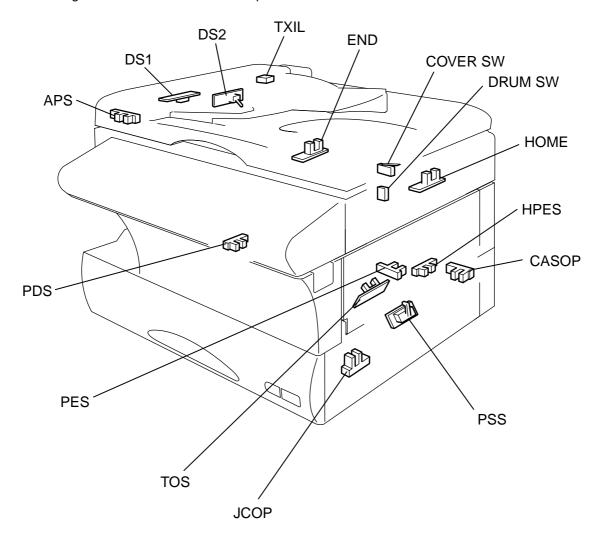
CN2 - to the Main Control PCB.

Pin No.	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Output voltage	-12V	+12V		+5V		HC1		+24V			G1	ND		HC2

2.5 Sensors

2.5.1 Sensor Locations

The following illustration shows the relative positions of the machine's sensors.



2.5.2 Sensor Descriptions

The following table gives a brief description of each sensor and its function.

Code	Name	Detects	Sensor Type
DS1	Document sensor 1	Presence of document in feeder	Photo interrupter
DS2	Document sensor 2	Leading and trailing edge of document	Mechanical Switch
HOME	Mirror carriage home position sensor	Mirror carriage position	Photo interrupter
END	Mirror carriage end position sensor	Mirror carriage position	Photo interrupter
APS	ADF permit sensor	Platen cover quite close or not	Photo interrupter
TXIL (ADF)	Interlock switch (ADF)	Scanner cover open or close	Micro switch
PSS	Paper set sensor	Detects paper feeding out of cassette/tray.	Photo interrupter
PDS	Paper discharge sensor	Detects paper pass at paper exit.	Photo interrupter
PES	Paper empty sensor	Detects presence of recording paper in the 1st paper cassette	Photo interrupter
HPES	Hand paper empty sensor	Detects presence of recording paper in the bypass tray	Photo interrupter
TOS	Toner sensor	Detects the toner empty and toner cartridge set.	Photo interrupter
CASOP	Paper cassette open sensor	Detects the 1st paper cassette open or close	Photo interrupter
JCOP	Jam access cover (side cover) open sensor	Detects the side cover open or close	Photo interrupter
COVER- SW	Cover switch	Detects top cover open or close	Micro switch
DRUM SW	Drum switch	Detects drum cartridge is set or not	Electrical terminal

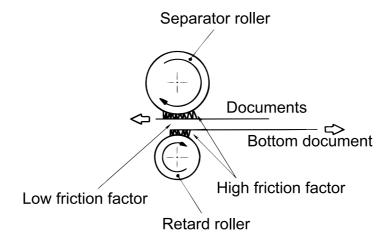
2.6 Document Scanning Sequence

2.6.1 Document Detection

When a document is placed into the document feeder, Document Sensor 1 (DS1) is activated and you will hear the short beep.

2.6.2 Document Separation

Document separation is the process that allows a multi-page document to go through the scanner one page at a time. Separation occurs through the action of the separator roller and retard roller. As shows in the illustrations, documents in the feeder are pressed against the separator roller. The bottom document is separated from the remaining documents by the friction of the retard roller.



2.6.3 Document Transport

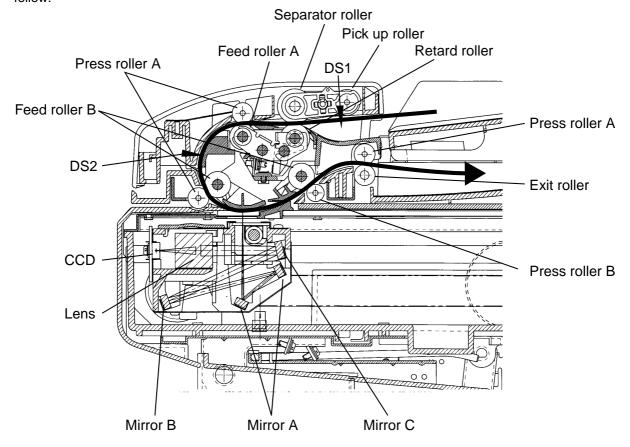
Following document separation, the feed roller causes the document to advance. As it advances, the leading edge of the document activates the Document Sensor 2 (DS2) sensor. Once DS2 is activated, the feed roller continues to rotate until the document reaches the scan wait position. The machine uses the distance from DS2 to the scan wait position and the diameter of the feed roller to determine the number of rotations necessary to feed the document to the scan wait position.

2.6.4 Document Scanning

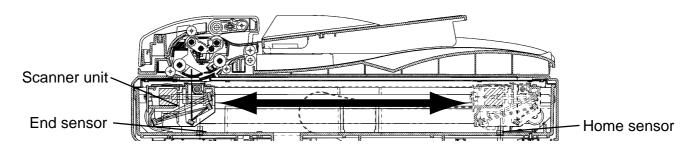
When the document reaches the scan wait position, the machine waits for the next command. It will start scanning the document when either the START key is pressed. The light from the scanner lamp strikes the face of the document and is reflected into the lens through mirrors A, B, and C. In case the light intensity along the length of the scanner lamp is not uniform, shading compensation is provided to ensure even illumination.

As the reflected image passes through the lens, it is focused onto the charged coupled device(CCD). The CCD then converts the dark and light areas of the image into electrical impulses, or image data. Circuits on the main control PCB encode the image data and send it to the modem where it is modulated. The modulated signal is then placed onto the telephone line by the NCU.

When DS2 detects the trailing edge of the document, the image signal output is turned off. The scanner continues to remain active for a few more seconds in case there is another document to follow.



Document scanning in ADF section



Document scanning in FBS section

2.6.5 Document Discharge

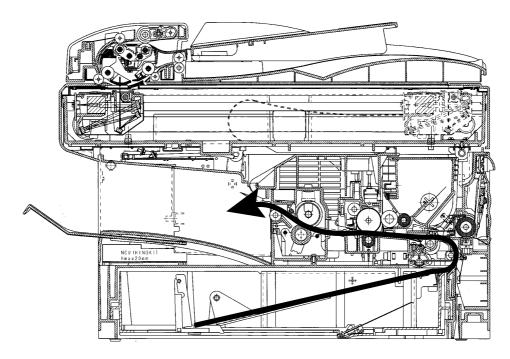
The scanned document is discharged through the document exit by the exit roller

2.7 Recording Section

2.7.1 Recording Paper Feed Path

A sheet of the recording paper is separated from the remaining paper by the friction of the pickup roller.

The paper is moved along the paper guide until it reaches the platen roller. Is then fed by the rotation of the platen roller.



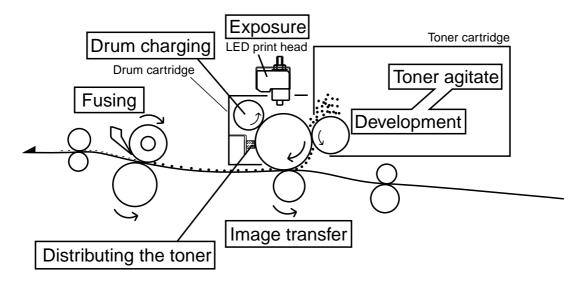
2.8 Image Processing

Incoming data is received from the telephone line by the NCU and sent to the main control PCB. The modem, located on the main control PCB, demodulates the data.

The data is then sent to the printer for image processing.

The image processing is roughly divide into the following steps:

- 1. Drum Charging
- 2. Drum Exposure
- 3. Development
- 4. Image transfer
- 5. Fusing
- 6. Distributing the toner



2.8.1 Drum Charge

- The Drum is charged with static electricity before LED exposure. The Rotating Charge Brush is used for the charging method.
- The rotating brush charging generate little ozone in the printer. Because the charge is directly given to the Drum, the Drum can be charged by low voltage. At the same time, the Drum can be charged stably and evenly.

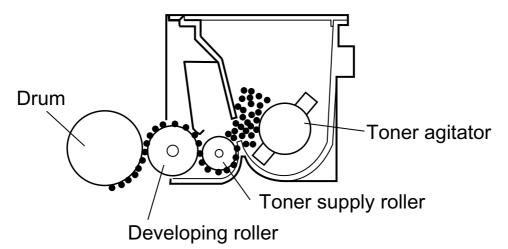
2.8.2 Drum Exposure

An invisible static image is made by the light from the LED print head.

The LED print head, located inside the printer cover, closes down over the drum and projects light onto the drum surface. When the document is to be printed, individual elements in the LED print head turn on and expose the drum where ever a dark area should appear in the document.

2.8.3 Development

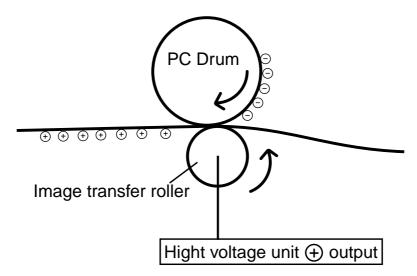
Toner is applied to the invisible static image on the Drum and a toner image is created on the surface.



	Part Name	Function
1	Toner Agitator	Contains toner.
2	Toner supply Roller	Transports the toner to the developing roller.
3	Developing Roller	Carries the toner to the Drum surface for development.
4	Drum	Exposed to LED right to create an invisible image and rotates to carry the developed image to the paper surface.

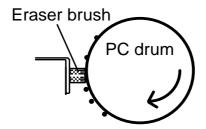
2.8.4 Image Transfer

Image transfer is the process of transferring the toner image created on the Drum in the developing process to paper. We use the Roller Image Transfer instead of the Corona Image Transfer, as the image transfer method. In the Roller Image Transfer, there is little generation of ozone due to corona discharge. Also, there is no blur of toner because the paper is always pressed by the Drum and the Image Transfer Roller.



2.8.5 Residual toner distribute

The residual toner must be removed from the drum. This step does not actually remove the residual toner from the drum surface. Instead, a "Eraser brush" is used to evenly distribute the remaining toner over the drum surface. When the drum surface is charged in preparation for printing the next document the remaining toner is also charged. Any residual toner that is not exposed in the subsequent drum exposure process is attached back onto the developing roller.



2.8.6 Fusing

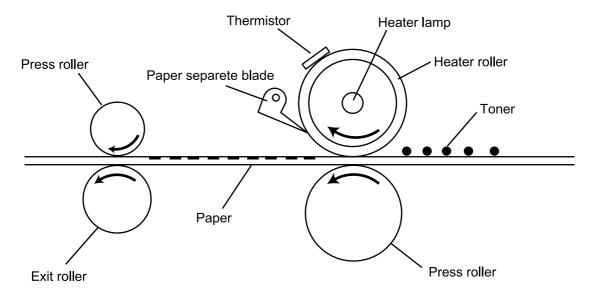
An Overview

The toner image transferred on to the paper is securely fixed.

A heat roller system is used as the fusing system. The toner image is fused by Heater Roller heated by the Heater Lamp, and securely fixed by the pressure between the Heater roller and Press rollers.

A Thermistor detects and controls the Heater Roller temperature.

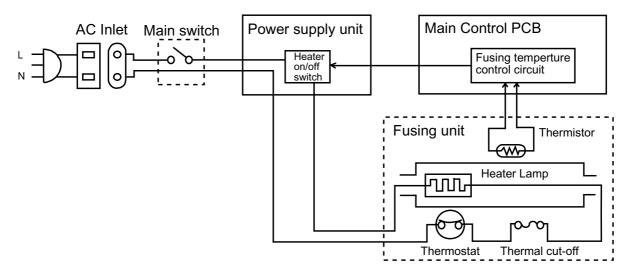
The Thermostat functions when the Heater Lamp is not turned OFF even if the Thermistor detects a high temperature malfunction.



Fusing Temperature Control Circuit

The Thermistor detects the surface temperature of the Heater Roller and inputs that analog voltage into the Main Control PCB. Corresponding to this data, the Heater Lamp ON/OFF signal is output to the Heater ON/OFF switch of the power supply unit, causing the Heater Lamp to turn ON or OFF to control the fusing temperature.

When the Heater Lamp is not turned OFF even if the Thermistor detects a high temperature malfunction, the thermostat shuts down the power to the heater lamp. When the thermostat is malfunction, the thermal cut-off shuts down the power to the heater lamp.



Fusing temperature

1) Warming Up After the initialization of the printer, warming up of the printer starts and the

Heater Lamp turns ON until the temperature of the Heater Roller reaches

approx. 185 °C.

2) Printing When the printer obtains the printing command from its controller, the Heater

Roller is maintained at 185 °C.

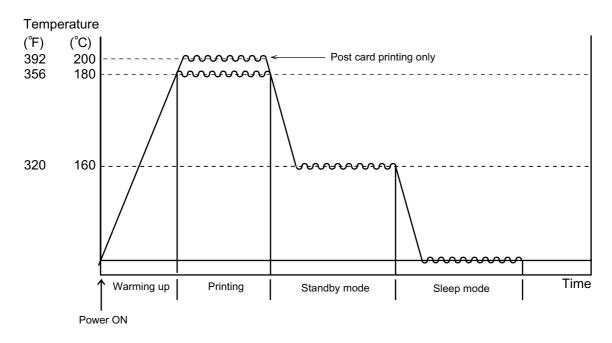
After printing, the printer turns to standby mode. The fuser kept at low

temperature.

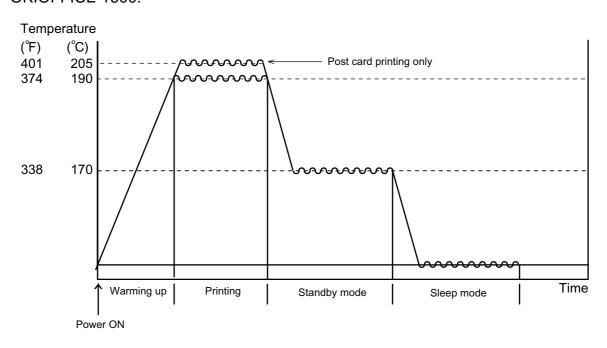
3) Standby mode The Heater Roller maintained at approx. 100 °C.

4) Sleep mode In this mode, saving the power.

OKIOFFICE 1200:



OKIOFFICE 1600:



Section3 Adjustment Procedures

3.1 Field Service Program Modes

The fax machine feature maintenance modes for machine adjustment. Each mode is listed below along with the command used to activate the mode and a brief functional description.

Note: When you press "*", you will hear short beeps. However continue the operation, as it is no problem.

Set or Clear Machine Parameters	Program key, *, 0
Set or Clear Memory Switches	Program key, *, 1
Clear Programmed Data / User Settings	O J · ·
All RAM Clear	n along with
Set or Clear Unique Switches. Used to set or clear Unique switches.	Program key, *, 4
Printer maintenance mode	Program key, *, 6
Print Program Mode List Prints a list of the unit's programming modes.	Program key, *, 8
Test Modes	Program key, *, 9
Print Machine Parameters, Memory Switches and Unique Switches List	
Factory Functions	gram key, *, B (02)
Telephone Circuit Test Modes	ogram key, *, C (03)
Mirror Carriage Transfer ModePro	ogram key, *, E (05)
Set or clear the consumable order sheetPro Used to set or clear the consumable order sheet.	ogram key, *, F (06)
Used to clear a DRAM.	gram key, *, G (07)
Used to clear a Life monitor keeps a count of the pages scanned, etc.	ogram key, *, H (08)
Clear option module's SRAMPr Used to clear a SRAM of option module.	ogram key, *, I (09)
Set Service Code	ogram key, *, J (10)
Life Monitor Maintenance	ogram key, *, K (11)

3.2 Machine Parameter Adjustment

3.2.1 Setting the Machine Parameters

These switches are used to program internal machine parameters. The primary back up battery maintains these settings if power is lost.

1. From standby, press Program key, *, 0.



2. Press ENTER.



3. Select the desired parameter by pressing a one-touch key plus a number on the keypad. For example, to access parameter B:1, press one-touch "B" plus the number "1" on the numeric keypad.

4. Press ENTER.

(The bits are numbered 7 through 0 -bit 7 is left most.)

- 5. To navigate through the machine parameter settings:

 - Press ➤ to move the cursor to the right.
 - Press the **0** or **1** on the numeric keypad to change the bit value.
 - Press ENTER to save the setting of the displayed parameter and advance to the next parameter.

(Continue pressing **ENTER** until the desired parameter is shown in the display. Be sure to press **ENTER** after each parameter is programmed to save the new setting.)

• Press **STOP** to return the unit to standby.

Note: You can confirm the initial setting of each Machine parameter by the Machine Parameters List. The Machine Parameters List will be printed by pressing **Program key**, *, **A(01)**.

3.2.2 Clearing the Machine Parameters

Resets the machine parameters to factory defaults.

1. From standby, press **Program key**, *, **0**, ►.



2. Press ENTER.

```
Clear Parameters
Check Enter/Cancel
```

3. Press **ENTER**. The machine parameters will reset to factory defaults.

Note: To finish the operation without clearing the parameters, press **CANCEL**.

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Country code	The country code enables the ROM to output the
6	0		correct programming information for the respective
5	0		country.
4	0		
3	0		
2	0		
1	0		
0	0		

Machine Parameter A:1

Switch	Initial Setting	Adjust			Usage	e/Comments	
7	0	Non-loaded cable compensation (TX)	0: 0 db	0: 4 db	1: 8 db	1: 12 db	
6	1	` , ,	0:	1:	0:	1:	
5	0	Non-loaded cable compensation (RX)	0: 0 db	0: 4 db	1: 8 db	1: 12 db	
4	1		0:	1:	0:	1:	
3	*	Output attenuation	See tal	ole belov	N		
2	*		Note: The setting of this switch is available only				
1	*		when setting other than 0 dB and this setting is				
0	*		used in	stead of	f Memor	y Switch B:1, bit 3-0.	

Machine Parameter A:1...Output attenuation

<u> </u>	ulull	ictoi <i>r</i>	······	utput	atton	autioi	•									
Switch	-15	-14	-13	-12	-11	-10	-9	-8	-7	-6	-5	-4	-3	-2	-1	-0
	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB
3	1	1	1	1	1	1	1	1	0	0	0	0	0	0	0	0
2	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0
1	1	1	0	0	1	1	0	0	1	1	0	0	1	1	0	0
0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0

Switch	Initial Setting	Adjust	Usage/Comments
7	1	Factory use only	
6	0	Factory use only	
5	1	Factory use only	
4	0	Factory use only	
3	*	DTMF output level	See table below.
2	*	attenuation	
1	*		
0	*		

Machine Parameter A:2 ... DTMF output level attenuation

Switch 3	Switch 2	Switch 1	Switch 0	Attenuation	
0	0	0	0	0 dB	
0	0	0	1	1 dB	← Initial setting for OKIOFFICE 1200
0	0	1	0	2 dB	
0	0	1	1	3 dB	
0	1	0	0	4 dB	
0	1	0	1	5 dB	
0	1	1	0	6 dB	
0	1	1	1	7 dB	
1	0	0	0	8 dB	← Initial setting for OKIOFFICE 1600
1	0	0	1	9 dB	
1	0	1	0	10 dB	
1	0	1	1	11 dB	
1	1	0	0	12 dB	
1	1	0	1	13 dB	
1	1	1	0	14 dB	
1	1	1	1	15 dB	

Switch	Initial Setting	Adjust	Usa	ge/Comments
7	*	Leading edge document	Switch 76543210	Settings
6	*	margin adjustment		
5	*	(ADF)	00000000	0.00 mm
4	*		0000001	0.847 mm
3	*	Adjusts the leading edge	00000010	1.694 mm
2	*	margin from Document		
1	*	Sensor 2 (DS2) to the start of		
0	*	the scanning position.	00110100	44.044 mm ← Initial setting (OKIOFFICE 1600)
		Each setting changes		
		by 0.847mm.	<u>00111110</u>	52.514 mm ← Initial setting (OKIOFFICE 1200)
		Note: These values are factory set and should not be		
		adjusted unless instructed by a technical representative.	11111110 11111111	215.138 mm 215.985 mm

Machine Parameter A:4

Switch	Initial Setting	Adjust	Usa	age/Comments
7	*	Trailing edge document	Switch 76543210	Settings
6	*	margin adjustment.		_
5	*	(ADF)	00000000	0.00 mm
4	*		0000001	0.847 mm
3	*	Adjusts the document feed	00000010	1.694 mm
2	*	after the trailing edge of a		ļ
1	*	document passes		I
0	*	Document Sensor 2 (DS2).	00100100	30.492 mm ← Initial setting (OKIOFFICE 1600)
		Each setting changes		
		by 0.847mm.	<u>00110000</u>	40.656 mm ← Initial setting (OKIOFFICE 1200)
		Note: These values are factory set and should not be		
		adjusted unless instructed by	11111110	215.138 mm
		a technical representative.	11111111	215.985 mm

Machine Parameter A:5 and A:6 — Factory use only

Switch	Initial Setting	Adjust	Usage/Comments
7	0	DRAM capacity indication	This switch indicates the DRAM capacity.
6	0	(This switch can indicate	This switch is read only, do not set any character.
5	0	8 to 64 MB memory capacity)	
4	0		You can see the memory capacity by how many "1"
3	0		is indicated on the LCD.
2	0		For example, if the two "1" is indicated,
1	0		i.e. "00000011", the DRAM capacity is 16MB.
0	1		Similarly, "00001111" means 32MB capacity.

Machine Parameter A:8 and A:9 — Factory use only

Machine Parameter B:0

Switch	Initial Setting	Adjust	Usa	ge/Comments
7	*	Leading edge document	Switch 76543210	Settings
6	*	margin adjustment		
5	*	(FBS)	00000000	0.00 mm ← Initial setting
4	*		0000001	0.847 mm (OKIOFFICE 1200)
3	*	Adjusts the leading edge	00000010	1.694 mm
2	*	margin from standby position		ļ
1	*	of the mirror carriage to the		
0	*	start of the scanning position.	00001100	10.164 mm ← Initial setting
			ı	(OKIOFFICE 1600)
		Each setting changes		
		by 0.847mm.		
			11111110	
		Note: These values are	11111111	215.985 mm
		factory set and should not be		
		adjusted unless instructed by		
		a technical representative.		

Switch	Initial Setting	Adjust	Usa	ge/Comments
7	*	Leading edge document	Switch 76543210	Settings
6	*	margin adjustment		
5	*	(ADF)	00000000	0.00 mm
4	*		0000001	0.847 mm
3	*	Adjusts the leading edge	00000010	1.694 mm
2	*	margin from the mirror		ļ
1	*	carriage passes End Sensor		
0	*	to the start of the scanning position.	<u>00101001 </u>	34.727 mm ← Initial setting (OKIOFFICE 1200)
		Each setting changes by 0.847mm. Note: These values are	00101011	36.421 mm ← Initial setting (OKIOFFICE 1600)
		factory set and should not be adjusted unless instructed by a technical representative.	11111110 11111111	215.138 mm 215.985 mm

Machine Parameter B:2

Switch	Initial Setting	Adjust	Usag	ge/Comments
7	0	ADF scanner registration	Switch 76543210	Settings
6	0	adjustment (Horizontal)		
5	0		00000111	3.5 mm Maximum
4	0	Adjusts the start point to scan	00000110	3.0 mm
3	0	the document.	00000101	2.5 mm
2	0	The plus setting increase the	00000100	2.0 mm
1	0	left margin and the minus	<u>00000011</u>	1.5 mm ← Initial setting
0	0	setting decrease it.	0000010	1.0 mm (1600)
	O		0000001	0.5 mm
		Each setting changes by	00000000	$\underline{\hspace{0.1in}}$ standard $\leftarrow\hspace{0.1in}$ Initial setting
		0.5 mm.	10000001	-0.5 mm (1200)
			10000010	-1.0 mm
			10000011	-1.5 mm
			10000100	-2.0 mm
			10000101	-2.5 mm
			10000110	-3.0 mm
			10000111	-3.5 mm Minimum

Switch	Initial Setting	Adjust	Usag	e/Comments
7	*	FBS scanner registration	Switch 76543210	Settings
6	*	adjustment (Horizontal)		
5	*		00000111	3.5 mm Maximum
4	*	Adjusts the start point to scan	00000110	3.0 mm
3	*	the document.	<u>00000101</u>	2.5 mm ← Initial setting
2	*	The plus setting increase the	00000100	2.0 mm (1600)
1	*	left margin and the minus	00000011	1.5 mm
0	*	setting decrease it.	00000010	1.0 mm
			0000001	0.5 mm
		Each setting changes by	0000000	$0 \text{ mm} \leftarrow \text{Initial setting}$
		0.5 mm.	10000001	-0.5 mm (1200)
			10000010	-1.0 mm
			10000011	-1.5 mm
			10000100	-2.0 mm
			10000101	-2.5 mm
			10000110	-3.0 mm
			10000111	-3.5 mm Minimum

Machine Parameter B:4 and B:5 — Factory use only

Machine Parameter B:6

Switch	Initial Setting	Adjust	Usa	ge/Comments	
7	0	FBS scanner registration	Switch 76543210	Settings	
6	0	adjustment (Vertical)			
5	0	(Only OKIOFFICE 1200)	01111111	255.0 mm	Maximum
4	0		:		
3	0	Adjusts the end point to scan	00000110	6.0 mm	
2	0	the document.	00000101	5.0 mm	
1	0	The plus setting increase the	00000100	4.0 mm	
0	0	scanning range and the	00000011	3.0 mm	
Ü	O	minus setting decrease it.	00000010	2.0 mm	
			00000001	1.0 mm	
		Each setting changes by	00000000	Initial setting	
		1 mm.	10000001	-1.0 mm	
			10000010	-2.0 mm	
			10000011	-3.0 mm	
			10000100	-4.0 mm	
			10000101	-5.0 mm	
			10000110	-6.0 mm	
			:		
			11111111	-255.0 mm	Minimum

Switch	Initial Setting	Adjust Usage/Comments		
7	0	Leading edge document	Switch 76543210	Settings
6	0	margin adjustment		
5	0	(ADF)	10111111	-5.3361 mm
4	0		10111110	-5.2514 mm
3	0	Adjusts the leading edge margin from Document Sensor 2 (DS2) to the start of the scanning position. Each setting changes by 0.0847mm. Note: These values are factory set and should not be adjusted unless instructed by a technical representative.		ļ
2	0			
1	0		10000010	-0.1694 mm
0	0		10000001 -0.0847 mm 00000000 0.00 mm 00000001 0.0847 mm 00000010 0.1694 mm	0.00 mm 0.0847 mm 0.1694 mm 5.2514 mm

Machine Parameter B:8

Switch	Initial Setting	Adjust	Usage/Comments	
7	0	Trailing edge document	Switch 76543210	Settings
6	0	margin adjustment.		
5	0	(ADF)	10111111	-5.3361 mm
4	0		10111110	-5. ₂₅₁₄ mm
3	0	Adjusts the document feed		
2	0	after the trailing edge of a		
1	0	document passes	10000010	-0.1694 mm
0	0	Document Sensor 2 (DS2).	10000001 00000000	-0.0847 mm 0.00 mm
		Each setting changes	00000001	0.0847 mm
		by 0.085mm. Note: These values	00000010	0.1694 mm
		are factory set and should not be adjusted unless instructed by a technical representative.	00111110 00111111	5.2514 mm 5.3361 mm

Machine Parameter B:9 ~ C:9 − Factory use only

Machine Parameter D:0

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Light" in the mode without	00000000 Darkest setting		
5	0	Grayscale.	0000001		
4	0	(Only for OKIOFFICE 1200)	00000010 Initial setting		
3	0		00000011		
2	0		00000100 Lightest setting		
1	1				
0	0				

Machine Parameter D:1

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Lighter" in the mode without	00000000 Darkest setting		
5	0	Grayscale.	0000001		
4	0	(Only for OKIOFFICE 1200)	00000010 Initial setting		
3	0		00000011		
2	0		00000100 Lightest setting		
1	1				
0	0				

Machine Parameter D:2

Switch	Initial Setting	Adjust	Usage/Comments	
7	0	Slice level adjustment of	Switch 76543210	
6	0	"Normal" in the mode without	00000000 Darkest setting	
5	0	Grayscale.	0000001	
4	0	(Only for OKIOFFICE 1200)	00000010 Initial setting	
3	0		00000011	
2	0		00000100 Lightest setting	
1	1			
0	0			

Machine Parameter D:3

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Darker" in the mode without	00000000 Darkest setting		
5	0	Grayscale.	0000001		
4	0	(Only for OKIOFFICE 1200)	00000010 Initial setting		
3	0		00000011		
2	0		00000100 Lightest setting		
1	1				
0	0				

Machine Parameter D:4

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Dark" in the mode without	00000000 Darkest setting		
5	0	Grayscale.	0000001		
4	0	(Only for OKIOFFICE 1200)	00000010 Initial setting		
3	0		00000011		
2	0		00000100 Lightest setting		
1	1				
0	0				

Machine Parameter D:5

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Light" in Grayscale.	00000000 Darkest setting		
5	0	(Only for OKIOFFICE 1200)	0000001		
4	0		00000010 Initial setting		
3	0		0000011		
2	0		00000100 Lightest setting		
1	1				
0	0				

Machine Parameter D:6

Switch	Initial Setting	Adjust	Usage/Comments	
7	0	Slice level adjustment of	Switch 76543210	
6	0	"Lighter" in Grayscale.	00000000 Darkest setting	
5	0	(Only for OKIOFFICE 1200)	0000001	
4	0		00000010 Initial setting	
3	0		0000011	
2	0		00000100 Lightest setting	
1	1			
0	0			

Machine Parameter D:7

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Normal" in Grayscale.	00000000 Dar	kest setting	
5	0	(Only for OKIOFFICE 1200)	0000001		
4	0		00000010 Initia	al setting	
3	0		0000011		
2	0		00000100 Ligh	ntest setting	
1	1				
0	0				

Machine Parameter D:8

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Darker" in Grayscale.	00000000 Darkest setting		
5	0	(Only for OKIOFFICE 1200)	0000001		
4	0		00000010 Initial setting		
3	0		00000011		
2	0		00000100 Lightest setting		
1	1				
0	0				

Machine Parameter D:9

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Slice level adjustment of	Switch 76543210		
6	0	"Dark" in Grayscale.	00000000	Darkest setting	
5	0	(Only for OKIOFFICE 1200)	00000001		
4	0		00000010	Initial setting	
3	0		00000011		
2	0		00000100	Lightest setting	
1	1				
0	0				

Machine Parameter E:0 \sim E:9 — Factory use only

Machine Parameter F:0

Switch	Initial Setting	Adjust	Usa	ge/Comments
7	0	Adjustment of the scanning	Switch 76543210	Settings
6	0	stretching and squeezing for		-
5	0	ADF and FBS.	01111111	12.7 % Maximum
4	0	(Horizontal)	:	
3	0		00100000	3.2 %
2	0	The plus setting stretch the	:	
1	0	image data and the minus	00011000	2.4 %
0	0	setting squeeze it. Each setting changes by 0.1%	00010000 : 00001000 : 00000000	
			10001000 : 10010000 : 10011000	-1.6 %
			10011000 : 10100000 : 10111000	-3.2 %

Machine Parameter F:1

Switch	Initial Setting	Adjust	Usa	ge/Comments
7	*	Adjustment of the scanning	Switch 76543210	Settings
6	*	stretching and squeezing for		-
5	*	ADF. (Vertical)	01111111	12.7 % Maximum
4	*		:	
3	*	The plus setting stretch the	00100000	3.2 %
2	*	image data and the minus		2.4.0/
1	*	setting squeeze it. Each setting changes by	00011000	2.4 %
0	*	0.1%	00010000	1.6 %
			: 00001000	0.8 %
			: <u>00000000</u> :	Initial setting (1200)
			<u>10000101</u>	0.5 % ← Initial setting (OKIOFFICE 1600)
			10001000	-0.8 %
			10010000	-1.6 %
			: 10011000	-2.4 %
			: 10100000 :	-3.2 %
			10111000	-12.7 % Minimum

Machine Parameter F:2

Switch	Initial Setting	Adjust	Usa	ge/Comments
7	*	Adjustment of the scanning	Switch 76543210	Settings
6	*	stretching and squeezing for		-
5	*	FBS. (Vertical)	01111111	12.7 % Maximum
4	*		:	
3	*	The plus setting stretch the	00100000	3.2 %
2	*	image data and the minus		2.4.0/
1	*	setting squeeze it. Each setting changes by	00011000	2.4 %
0	*	0.1%	00010000	1.6 %
		0.170	:	1.0 /0
			00001000	0.8 %
			:	
			00000000	Initial setting (1200)
			:	
			10000111	
			10001000	-0.8 % (1600)
			: 10010000	-1.6 %
			10010000	-1.0 %
			10011000	-2.4 %
			:	,
			10100000	-3.2 %
			:	
			10111000	-12.7 % Minimum

Machine Parameter F:3 ~ G:5 — Factory use only

Machine Parameter G:6

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Scanning contrast adjustment	Switch 76543210		
6	0	for transmission	00111111	Darkest setting	
5	0	(Only for OKIOFFICE 1600)			
4	0				
3	0		00000010		
2	0		00000001		
1	0		00000000	Initial setting	
0	0		11111111		
			11111110		
			ļ		
			11000000	Lightest setting	

Machine Parameter G:7

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Scanning contrast adjustment	Switch 76543210		
6	0	for copying	00111111	Darkest setting	
5	0	(Only for OKIOFFICE 1600)			
4	0				
3	0		0000010		
2	0		0000001		
1	0		00000000	Initial setting	
0	0		11111111 11111110 		
			11000000	Lightest setting	

Machine Parameter G:8 and G:9 — Factory use only

Machine Parameter H:0

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Scanning slice level	Switch 76543210		
6	0	adjustment in Normal	00111111	Darkest setting	
5	0	resolution for transmission			
4	0	(Only for OKIOFFICE 1600)			
3	0		00000010		
2	0		00000001		
1	0		00000000	Initial setting	
0	0		11111111 11111110 		
			11000000	Lightest setting	

Machine Parameter H:1

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Scanning slice level	Switch 76543210		
6	0	adjustment in Fine resolution	00111111	Darkest setting	
5	0	for transmission	[
4	0	(Only for OKIOFFICE 1600)			
3	0		00000010		
2	0		00000001		
1	0		0000000	Initial setting	
0	0		11111111		
			11111110		
			!		
			1100000	11.14	
			11000000	Lightest setting	

Machine Parameter H:2

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Scanning slice level	Switch 76543210		
6	0	adjustment in Super-Fine	00111111	Darkest setting	
5	0	resolution for transmission			
4	0	(Only for OKIOFFICE 1600)			
3	0		00000010		
2	0		00000001		
1	0		00000000	Initial setting	
0	0		11111111 11111110 		
			11000000	Lightest setting	

Machine Parameter H:3

Switch	Initial Setting	Adjust	Us	sage/Comments
7	0	Scanning slice level	Switch 76543210	
6	0	adjustment for copying in the	00111111	Darkest setting
5	0	mode without Grayscale		
4	0	(Only for OKIOFFICE 1600)		
3	0		00000010	
2	0		0000001	
1	0		00000000	Initial setting
0	0		11111111 11111110 	
			11000000	Lightest setting

Machine Parameter H:4 \sim I:9 — Factory use only

Machine Parameter J:0

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Printer registration	Switch 76543210	Settings	
6	0	adjustment (Vertical) at the	01111111	5.3 mm Maximum	
5	0	cassette.			
4	0				
3	0	Adjusts the start point to	00000011	0.13 mm	
2	0	print.	00000010	0.08 mm	
1	0	The plus setting increase the	0000001	0.042 mm	
0	0	top margin and the minus	<u>00000000</u>	Initial setting	
	O	setting decrease it.	10000001	-0.042 mm	
			10000010	-0.08 mm	
		Each setting changes by	10000011	-0.13 mm	
		0.042 mm			
			444444	F 2 mans Minimarum	
			11111111	-5.3 mm Minimum	

Machine Parameter J:1

Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Printer registration	Switch 76543210	Settings	
6	0	adjustment (Vertical) at the	01111111	5.3 mm Maximum	
5	0	bypass tray.			
4	0				
3	0	Adjusts the start point to	00000011	0.13 mm	
2	0	print.	00000010	0.08 mm	
1	0	The plus setting increase the	00000001	0.042 mm	
0	0	top margin and the minus setting decrease it.	00000000 10000001 10000010	Initial setting -0.042 mm -0.08 mm	
		Each setting changes by 0.042 mm	10000011	-0.13 mm 	
			11111111	-5.3 mm Minimum	

Machine Parameter J:2

Switch	Initial Setting	Adjust	Usage/Comments		
7	1	Printer registration	Switch 76543210	Settings	
6	0	adjustment (Horizontal) at the	00001000	4.0 mm	Maximum
5	0	first cassette.			
4	0				
3	0	Adjusts the start point to	00000010	1.0 mm	
2	1	print.	0000001	0.5 mm	
1	0	The plus setting increase the	00000000	0.0 mm	
0	0	left margin and the minus	10000001	-0.5 mm	
U	O	setting decrease it.	10000010	-1.0 mm	
			10000011	-1.5 mm	
		Each setting changes by	10000100	-2.0 mm	Initial setting
		0.5 mm	10000101	-2.5 mm	
			10000110	-3.0 mm	
			10000111	-3.5 mm	
			10001000	-4.0 mm	Minimum

Machine Parameter J:3

Switch	Initial Setting	Adjust	Adjust Usage/Comments			
7	1	Printer registration	Switch 76543210	Settings		
6	0	adjustment (Horizontal) at the	00001000	4.0 mm	Maximum	
5	0	optional second cassette.				
4	0					
3	0	Adjusts the start point to	0000010	1.0 mm		
2	1	print.	0000001	0.5 mm		
1	0	The plus setting increase the	00000000	0.0 mm		
0	0	left margin and the minus	10000001	-0.5 mm		
U	U	setting decrease it.	10000010	-1.0 mm		
			10000011	-1.5 mm		
		Each setting changes by	10000100	-2.0 mm	Initial setting	
		0.5 mm	10000101	-2.5 mm		
			10000110	-3.0 mm		
			10000111	-3.5 mm		
			10001000	-4.0 mm	Minimum	

Machine Parameter J:4

Switch	Initial Setting	Adjust	Usage/Comments			
7	1	Printer registration	Switch 76543210	Settings		
6	0	adjustment (Horizontal) at the	00001000	4.0 mm	Maximum	
5	0	bypass tray	1			
4	0					
3	0	Adjusts the start point to	00000100	2.0 mm		
2	0	print.	00000011	1.5 mm		
1	0	The plus setting increase the	00000010	1.0 mm		
0	1	left margin and the minus	0000001	0.5 mm		
· ·	•	setting decrease it.	00000000	0.0 mm		
			<u>10000001</u>	<u>-0.5 mm</u>	Initial setting	
		Each setting changes by	10000010	-1.0 mm		
		0.5 mm	10000011	-1.5 mm		
			10000100	-2.0 mm		
			1			
			10001000	-4.0 mm	Minimum	
			.0001000			

Machine Parameter J:5 \sim J:9 — Factory use only

3.3 Memory Switch Adjustment

3.3.1 Setting the Memory Switches

These switches are used to program internal machine parameters. The primary back up battery maintains these settings if power is lost.

1. From standby, press Program key, *, 1.

2. Press ENTER.



3. Select the desired memory switch by pressing a one-touch key plus a number on the keypad. For example, to access memory switch B:1, press one-touch "B" plus the number "1" on the numeric keypad.



4. Press ENTER.

(The bits are numbered 7 through 0 –bit 7 is left most.)

- 5. To navigate through the memory switch settings:

 - Press ➤ to move the cursor to the right.
 - Press the **0** or **1** on the numeric keypad to change the bit value.
 - Press ENTER to save the setting of the displayed memory switch and advance to the next memory switch.

(Continue pressing **ENTER** until the desired memory switch is shown in the display. Be sure to press **ENTER** after each memory switch is programmed to save the new setting.)

• Press **STOP** to return the unit to standby.

Note: You can confirm the initial setting of each Memory Switch by the Memory Switches List. The Memory Switches List will be printed by pressing **Program key, *, A(01)**.

3.3.2 Clearing the Memory Switches

Resets the memory switches to factory defaults.

1. From standby, press **Program key**, *, **1**, ▶.

```
Clear Memory Switch

◀/►/Enter
```

2. Press ENTER.

```
Clear Memory Switch
Check Enter/Cancel
```

3. Press **ENTER**. The memory switches will reset to factory defaults.

Note: To finish the operation without clearing the memory switches, press CANCEL.

Memory Switch A:0 - Dialer

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	DIS detect time after dialing 0: 80 sec 1: 70 sec	Sets the time DIS signal is detected after dialing a number.
2	1	Factory use only	
1	1	Dial tone detection 0: Do not dial 1: Dial	Determines if the unit proceeds with dialing or indicates an error if no dial tone is detected within five seconds of going off-hook.
0	0	Phone line type 0: PSTN 1: PBX	When set to PSTN, the unit checks for dial tone and acts according to the setting of memory switch A:0, bit 1. When set to PBX, the unit always dials a given number of seconds after going off-hook. Memory switch A:1 sets the number of seconds.

Memory Switch A:1 - Dialer

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Dial pulse 0: Not available 1: Available	When set to "1", the dial pulse setting can be selected in the phone type setting in EasyStart.
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	PBX mode dial pause	Sets the number of seconds the unit waits before dialing when memory switch A:0, bit 0 is set to PBX mode.
			Switch 3 2 1 0 Pause time
			0 0 0 0 0 sec
2	0		0001 1 sec 0010 2 sec
			0011 3 sec Initial setting 0100 4 sec 0101 5 sec
1	1		0110 6 sec
			0 1 1 1 7 sec
			1 0 0 0 8 sec
			1 0 0 1 9 sec
			1 0 1 0 10 sec
0	1		1 0 1 1 11 sec
			1 1 0 0 12 sec
			1 1 0 1 13 sec
			1 1 1 0 14 sec
			1 1 1 1 1 15 sec

Memory Switch A:2~ A:4 — Factory use only

Memory Switch A:5 - Dialer

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	1	Ring signal detect time	Set the time that an incoming ring will not be
5	1		detected after hanging up. (Fax/Tel Ready mode
4	0		only.)
			Switch 6 5 4
			0 0 0 100 ms
			0 0 1 200 ms
			0 1 0 300 ms
			0 1 1 400 ms
			1 0 0 500 ms
			1 0 1 600 ms
			1 1 0 700 ms
			1 1 1 800 ms
3	0	Number of rings	Sets the number of rings in Fax/Tel Ready mode.
		0: 1 ring	Incoming calls are answered according to this
		1: 2 rings	setting regardless of the number of rings chosen in
			the User Settings. If Silent Operation is enabled, this
			setting will change to 2 rings.
2	0	Dual ring detection	When enabled, the unit is able to auto answer an
		0: No	incoming ring with an off time of 120 - 60 ms.
		1: Yes	
1	0	Long ring detection	Allows the unit to respond to an incoming ring if the
		0: No	ring on-time is longer than two seconds.
		1: Yes	
0	1	Ring frequency detection	When disabled, the unit will not check the ring
		0: No	frequency of incoming rings.
		1: Yes	

Memory Switch A:6 ~ A:9 — Factory use only

Memory Switch B:0 - Transmission

Switch	Initial Setting			Α	djus	t						Usa	ige/Co	omme	nts	
7	1	Bus 0: N 1: Y	-	e de	tecti	on			Sets this switch to "0" if the ring tone of remote unit is mistaken for a busy signal.							mote unit
6	0	Set	oack at 0: at 1:	24 2 tin	00 È	48 2 ti	300 mes		200 9600 14400 imes 2 times 2 times imes 1 times 1 times							
5	0	Ove 0: N 1: Y		s mo	de				Re-enables echo suppression that is disabled by the CED signal (2100 Hz). Also ignores the first DIS signal and transmits the DCS signal in response to the second DIS signal.							ne first DIS
4	0	V.29 0: N 1: Y	-	o Pr	otec	t tor	ne		International telephone lines equipped with echo suppression will cut the beginning portion of the transmitted information which may cause the receiver not to receive the training and data. To protect the received image from degrading, a 0.5 second Echo Protect tone is placed prior to the training using G3 high speed modem training (V.29).							
3	*						eed (
2	*	0	0	0	0	0	0	0	0 1	1 0	1	1	1 0	1	1	
1	*	0 0 1 1 0 0 1							1 1	0 0	0 1	1 0	1 1	0 0	0 1	
0	*	Note							ICE 12 OKIOF		120			_	↑ or OKIOF	FICE 1600

Memory Switch B:1 - Transmission

	. <u> </u>	D. I Transmission											
Switch	Initial Setting	Adjust Usage/Comments											
7	0	The time between reception of CFR and transmission of data											
		When CFR and data overlap due to line echo, increase the interval between CFR											
		and data transmission using this switch.											
6	1												
		250 ms 500 ms 750 ms 1000 ms											
		Switch 7 0 0 1 1											
		Switch 6 0 1 0 1											
5	0	Interval between DCS and TCF											
		When FTT is received after DCS and TCF signals due to line echo, increase the interval between DCS and TCF signals using this switch.											
4	0												
		75 ms 300 ms 450 ms 600 ms											
		Switch 5 0 0 1 1											
		Switch 4 0 1 0 1											
3	*												
2	*	Output attenuation See table below											
1	*												
0	*												

Memory Switch B:1...Output attenuation

Wichhory C	wemery ewiter B.Teatput attendation															
Switch	-15	-14	-13	-12	-11	-10	-9	-8	-7	-6	-5	-4	-3	-2	-1	-0
	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB
3	1	1	1	1	1	1	1	1	0	0	0	0	0	0	0	0
2	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0
1	1	1	0	0	1	1	0	0	1	1	0	0	1	1	0	0
0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0
								\uparrow								\uparrow

Initial setting for OKIOFFICE 1600 Initial setting for OKIOFFICE 1200

Memory Switch B:2 - Transmission

	. ,	OII D.E ITAIIOIIIIOOIO	· -								
Switch	Initial Setting	Adjust	Usage/Comments								
7	0	Data signaling rate (DCS) 0: V.17 1: V.33	Determines communication protocol.								
6	0	Forced received print when transmitting from memory 0: No 1: Yes	Will force a remote OKIOFFICE machine with memory receive capabilities to print directly. This switch will prevent a memory overflow error at the remote unit.								
5	0	European date format on TTI 0: No 1: Yes	Assigns European date format to the transmitted TTI. (Example: 29 May 1997)								
4	1	TTI transmit 0: No 1: Yes	When set at "0", transmission of the TTI is disabled. (Note: Turning TTI transmission off may violate local or federal regulations.)								
3	0	ECM response time 0: 3 sec 1: 4.8 sec	The time limit to receive the response signal for the ECM post message.								
2	0	ECM error retransmit time 0: 200 ms 1: 400 ms	The time limit before the ECM error is retransmitted.								
1	0	Interval between DIS and DCS									
0	0	0 ms 500 ms 1000 r Switch 1 0 0 1 Switch 0 0 1 0	ms 1500 ms 1 1								

Memory Switch B:3 - Transmission

	<i>y</i>								
Switch	Initial Setting	Adjust	Usage/Comments						
7	0	ANSam detection (Only for OKIOFFICE 1600) 0: Yes 1: No	During the V8 handshake, if some noise disturbs the handshake and an error occurs, set to "1".						
6	0	V.34 transmission (Only for OKIOFFICE 1600) 0: Yes 1: No	Individual setting for V.34 transmission.						
5	0	Factory use only							
4	0	ECM mode 0: On 1: Off	Determines ECM mode. ECM mode reduces document memory and may lengthen transmission and reception times.						
3	0	Retransmit automatically when receiving RTN/PIN signals 0: Yes 1: No	When set to "1", retransmission disables automatically if receiving RTN/PIN signals.						
2	1	Factory use only							
1	0	Factory use only							
0	0	Factory use only							

Memory Switch B:4 — Factory use only

Memory Switch B:5 - Transmission

	·	=	
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Program individual autodialer attributes	Allows individual setting of memory switches B:0 as attribute 1, B:1 as attribute 2, B:2 as attribute 3 and
		0: No	B:3 as attribute 4 when one-touch and speed dial
		1: Yes	locations are programmed. (Refer to page 3-36 for settings.)
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Sending RTC signal when transmission is canceled 0: Yes 1: No	RTC signal is sent at the end of the transmission. When set at "0", the unit will send the RTC if the transmission is canceled. No error will occur. When set at "1", an error will occur because RTC will not be sent at the end of a canceled transmission.
1	1	Cancel redial if T.4.1 or T.4.4 error occurs 0: Yes 1: No	When set at "0", if a T.4.1 or T.4.4 error occurs, the unit will not retry the transmission.
0	0	Action after EOR signal 0: Continue 1: Discontinue	Sets action after receiving PPR four times at 2400 bps.

Memory Switch B:6 - Transmission

<u>IVICIIIO</u>	y 01111	CII D.0 - Halisillissio	••
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	1	Factory use only	
3	1	Additional data on TTI transmit 0: No 1: Yes	When set at "0", the transmission of the additional data (time, the number of pages, file number, etc) is disabled. Note: This switch is available only when Memory switch B:2, bit 4 is available.
2	1	Subscriber ID transmit 0: No 1: Yes	When set at "0", the transmission of the subscriber ID is disabled. Note: This switch is available only when Memory switch B:2, bit 4 is available.
1	1	TTI (name) transmit 0: No 1: Yes	When set at "0", the transmission of the name which was stored in the unit is disabled. Note: This switch is available only when Memory switch B:2, bit 4 is available.
0	0	Factory use only	

Memory Switch B:7 ~ B:9 — Factory use only

Memory Switch C:0 - Reception

Switch	Initial Setting			P	Adjus	st			Usage/Comments								
7	0	Data 0: 1 1: 2		or ra	ite				Determines the allowable number of erred lines out of total lines received in a document.								
6	0	sen 0: N	se o ding lo (79 es (1	CED 5 ms) s)	nd a	fter		A 2100 Hz CED signal disables echo suppression in some telephone equipment. When set to "1", the unit pauses one second after sending CED, which allows echo suppression to restart. This may help with problematic overseas reception.								
5	0	Fac	tory	use	only												
4	0	Fac	tory	use	only												
3	0	Rec	eive	spe	ed (ł	kbps	s)	•									
		Мах	kimur	n re	ceive	e sp	eed n	nay b	be slowed to compensate for poor phone lines.								
2	1	2.4	4.8	7.2	9.6	12	14.4	16.8	19.2	21.6	24	26.4	28.8	31.2	33.6		
		0	0	0	0	0	0	0	0	1	1	1	1	1	1		
		0	0		0			1	1	0	0	0	0	1	1		
1	0	0	0	1	1	0	0	1	1	0	0	1	1	0	0		
		0	1	0	1	0	1	0	1	0	1	0	1	0	1		
0	1						\uparrow								\uparrow		
			In	itials	settir	ng fo	or OK	IOFF	CE 12	200		Ini	tial se	etting f	for OK	(IOFFI	CE 1600
		Not	e: Th	ne m	axin	num	spee	d for	OKIOI	FFICE	12	00 is	14.4 k	bps.			

Memory Switch C:1 - Reception

Switch	Initial Setting	Adjust	Usage/Comments									
7	0	Factory use only										
6	0	Factory use only										
5	0	Factory use only										
4	0	T1 timer 0: 35 sec 1: 20 sec	Adjusts the T1 time-out. After the machine dials the remote machine's phone number, it begins sending CNG and waits this amount of time before disconnecting the line.									
3	1	Print image data when post message is not received after receiving RTC signal 0: No 1: Yes	If the received document includes the RTC, the unit print the data even though the following protocol is not succeeded.									
2	0	Disable ITU-T superfine reception 0: Yes 1: No	Set to "1" if a compatibility error occurs because the transmitting machine does not understand the extended frame for ITU-T superfine resolution. (Note: Setting this switch to "1" will disable superfine mode.)									
1	0	G3 echo receive Adjusts the delay between dete										
0	1	100 ms 500 ms 800 Switch 1 0 0 1 Switch 0 0 1 0	0 ms 1200 ms 1 1									

Memory Switch C:2 ~ C:9 — Factory use only

Memory Switch D:0 - Reception

MCIIIO	<u>y</u> 01111	cii D.0 - Neception	
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Number of HDLC end flags	Defines the number of HDLC end flags.
			Switch 7 6 5 4 0 0 0 0 1
6	0		0001 2
			0010 3 Initial setting
			0011 4
			0100 5
			0101 6
5	1		0110 7
			0111 8
			1000 9
			1 0 0 1 10
			1010 11
4	0		1 0 1 1 12
	-		1 1 0 0 13
			1 1 0 1 14
			1 1 1 0 15
			1 1 1 1 16
3	0	Factory use only	
2	0	Group delay compensation	As if two exchangers are selected to communicate
		(Only for OKIOFFICE 1200)	each other, compensate the group delay.
		0: No	
		1: Yes	
1	0	Digital cable equalizer	When set to "1", become efficient for the line short
		0: Free	break, but become weak for the line noise. It's
		1: Hold	available only for communication at 14,400 or
			12,000 bit/s.
0	1	Carrier detection level	Setting this switch to "1" increases the sensitivity.
		0: -43/48 dB	
		1: -47/52 dB	

Memory Switch D:1 - Reception

		-	
Switch	Initial Setting	Adjust	Usage/Comments
7	1	EYE-Q check level at	0 0 1 1
6	0	7200 bps	Strict Lenient
			0 1 0 1
5	1	EYE-Q check level at	0 0 1 1
4	0	9600 bps	Strict Lenient
			0 1 0 1
3	1	EYE-Q check level at	0 0 1 1
2	0	12000 bps	Strict Lenient
			0 1 0 1
1	1	EYE-Q check level at	0 0 1 1
0	0	14400 bps	Strict Lenient
			0 1 0 1

Memory Switch D:2 - Reception

Switch	Initial Setting	Adjust	Usage/Comments
7	0	EYE-Q slice level	Setting this bit to "1" enables memory switch D:2,
		0: Disable	bits 0-3 and memory switch D:1, bits 0-7 and
		1: Enable	enables EYE-Q check adjustment.
6	1	Check EYE-Q	Set at 0: Line condition status (EYE-Q) is not
		0: No	checked after checking TCF.
		1: Yes	Set at 1: Line condition status (EYE-Q) is checked
			after checking TCF.
5	0	Factory use only	
4	0	Factory use only	
3	1	EYE-Q check level at	0 0 1 1
2	0	2400 bps	Strict Lenient
			0 1 0 1
1	1	EYE-Q check level at	0 0 1 1
0	0	4800 bps	Strict Lenient
			0 1 0 1

Memory Switch D:3 - Reception

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	0	Delete receive echo of CFR at the receiver side 0: No 1: Yes	Modem will be opened only in high-speed mode. Sets this switch to "1" to resolve the problem caused of the echo of CFR.
0	0	Expand FSK receive time after detecting flag 0: 3.3 seconds 1: 10 seconds	Setting this switch to "1" extend HDLC frame receive timer in FSK from 3.3 seconds to 10 seconds after detecting pre-amble.

Memory Switch D:4 ~ D:9 — Factory use only

Memory Switch E:0 - Scanner

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	0	Factory use only	
0	1	Document TX length limit	Setting to unlimited will override document jam
		0: 3.6 meters	sensing.
		1: 1 meter	

Memory Switch E:1 \sim F:9 — Factory use only

Memory Switch G:0 - Remote reception

INICILIO	ly Swi	ich G.0 - Nemole rece	puon
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	1	CML relay off time after dialing 0: 1 sec 1: 200 ms	When dialing from the keypad, phone line noise may occur as the CML relay switches on and off. Set this switch to "0" to avoid this.
5	0	DTMF tones heard through handset 0: No 1: Yes	Determines if DTMF tones are produced through the handset in off-hook dialing.
4	0	Factory use only	
3	0	Factory use only	
2	0	Switch to fax upon TAD disconnect 0: No 1: Yes	In Ans/Fax Ready mode, if this switch is set to "1", the unit will switch to fax when any device connected to the external telephone jack, such as a second phone or TAD, hangs up.
1	0	Factory use only	
0	0	Remote reception from fax handset 0: No 1: Yes	Ability to perform remote reception (hook-flash transfer) from the fax handset.

Memory Switch G:1 - Remote reception

Memo	y Swii	cn G:1 - Remote rece	puon
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Off-hook / on-hook detect time (remote reception)	Sets the time interval between the off-hook/on-hook condition for remote reception. The total time of this time and the time specified in G:6 will be the actual time. Switch 7 6 5 4 Time 0 0 0 0 0 ms 0 0 0 1 10 ms
6	0		0 0 1 0 20 ms 0 0 1 1 30 ms Initial setting 0 1 0 0 40 ms 0 1 0 1 50 ms 0 1 1 0 60 ms
5	1		0 1 1 1 70 ms 1 0 0 0 80 ms 1 0 0 1 90 ms 1 0 1 0 100 ms 1 0 1 1 110 ms
4	1		1 1 0 0 120 ms 1 1 0 1 130 ms 1 1 1 0 140 ms 1 1 1 1 150 ms
3	0	Off-hook / on-hook detect time	Sets the time interval between the on-hook and off-hook(or off-hook/on-hook) condition. Switch 3 2 1 0 Time 0 0 0 0 0 ms 0 0 0 1 100 ms
2	1		0 0 1 0 200 ms 0 0 1 1 300 ms 0 1 0 0 400 ms Initial setting 0 1 0 1 500 ms 0 1 1 0 600 ms
1	0		0 1 1 1 700 ms 1 0 0 0 800 ms 1 0 0 1 900 ms 1 0 1 0 1000 ms 1 0 1 1 1100 ms
0	0		1 1 0 0 1200 ms 1 1 0 1 1300 ms 1 1 1 0 1400 ms 1 1 1 1 1500 ms

Memory Switch G:2 - Remote reception

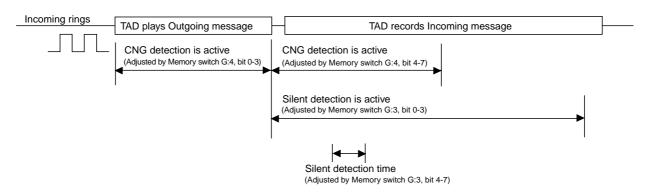
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	1	CNG detect in Ans/Fax ready 0: No 1: Yes	When set to "1", the machine detects the CNG signal in Ans/Fax ready.
3	0	Switch-hook time	If the switch hook is quickly depressed and released, switch-to-fax will occur. This setting adjusts how quickly the switch hook activation must be. Switch 3 2 1 0 Time
2	0		0 0 0 0 0 ms 0 0 0 1 100 ms 0 0 1 0 200 ms 0 0 1 1 300 ms Initial setting 0 1 0 0 400 ms
1	1		0 1 0 1 500 ms 0 1 1 0 600 ms 0 1 1 1 700 ms 1 0 0 0 800 ms 1 0 0 1 900 ms
0	1		1 0 1 0 1000 ms 1 0 1 1 1100 ms 1 1 0 0 1200 ms 1 1 0 1 1300 ms 1 1 1 0 1400 ms 1 1 1 1 1500 ms

Memory Switch G:3 - Remote reception and TAD interface

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Adjust silent detection time	This switch adjusts the length of silence required for silent detection activation. Switch 7 6 5 4 Time 0 0 0 0 0 sec 0 0 0 1 1 sec
6	1		0 0 1 0 2 sec 0 0 1 1 3 sec 0 1 0 0 4 sec 0 1 0 1 5 sec Initial setting 0 1 1 0 6 sec
5	0		0111 7 sec 1000 8 sec 1001 9 sec 1010 10 sec 1011 11 sec
4	1		1 1 0 0 12 sec 1 1 0 1 13 sec 1 1 1 0 14 sec 1 1 1 1 15 sec
3	0	Number of seconds silent detection remains active	This switch adjusts the length of time silence detection remains active. Switch 3 2 1 0 Time 0 0 0 0 0 sec 0 0 0 1 10 sec
2	1		0 0 1 0 20 sec 0 0 1 1 30 sec 0 1 0 0 40 sec 0 1 0 1 50 sec 0 1 1 0 60 sec Initial setting
1	1		0 1 1 1 70 sec 1 0 0 0 80 sec 1 0 0 1 90 sec 1 0 1 0 100 sec 1 0 1 1 110 sec
0	0		1 1 0 0 120 sec 1 1 0 1 130 sec 1 1 1 0 140 sec 1 1 1 1 150 sec

Memory Switch G:4 - Remote reception and TAD interface

Switch	Initial	Adjust	Usage/Comments
7	Setting 0	CNG detect period after TAD begins recording ICM	Sets the period during which CNG is detected after the TAD begins recording incoming message. Switch 7 6 5 4 Time
6	0		0 0 0 0 0 sec 0 0 0 1 10 sec 0 0 1 0 20 sec
0			0 1 0 20 sec 0 0 1 1 30 sec Initial setting 0 1 0 0 40 sec 0 1 0 1 50 sec
			0 1 1 0 60 sec
5	1		0 1 1 1 70 sec
			1 0 0 0 80 sec
			1 0 0 1 90 sec
			1 0 1 0 100 sec 1 0 1 1 110 sec
4	1		1 1 0 0 120 sec
4	'		1 1 0 0 120 sec
			1 1 1 0 140 sec
			1 1 1 1 150 sec
3	0	CNG detect period after TAD	Sets the period during which CNG is detected after
O		answers	the TAD answers an incoming call.
			Switch 3 2 1 0 Time
			0000 0 sec
			0001 10 sec Initial setting
2	0		0 0 1 0 20 sec
			0 0 1 1 30 sec
			0 1 0 0 40 sec
			0 1 0 1 50 sec
4	0		0 1 1 0 60 sec
1	0		0 1 1 1 70 sec 1 0 0 0 80 sec
			1 0 0 0 80 sec 1 0 0 1 90 sec
			1 0 1 0 100 sec
			1 0 1 1 110 sec
0	1		1 1 0 0 120 sec
_			1 1 0 1 130 sec
			1 1 1 0 140 sec
			1 1 1 1 150 sec



Memory Switch G:5 - Remote reception

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Adjust the detect time for	Increase/decrease the time specified in this switch
6	0	regarding as the CI signal.	from the standard detect time. Determine it in G:5
5	0		bit 3 whether increase or decrease.
4	0		Switch 7 6 5 4 Time 0 0 0 1 10 msec 0 0 1 0 20 msec 0 0 1 1 30 msec
3	0	Adjust the detect time for regarding as the CI signal. 0: decrease 1: increase	Increase/decrease the time specified in G:5 bit 4 to 7 from the standard detect time.
2	0	Factory use only	
1	0	Factory use only	
0	0	Beep if fax handset hang up 0: Yes 1: No	Determines if your fax beeps when having left the fax's handset hanging up after communication.

Memory Switch G:6 - Remote reception and TAD interface

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Off-hook / on-hook detect	Sets the time interval between the off-hook/on-hook
6	0	time for remote reception	condition for remote reception. The total time of this
5	0		time and the time specified in G:1 bit 4 to 7 will be
4	0		the actual time.
3	0		Switch 7 6 5 4 3 2 1 0 Time
2	0		0000000 0 ms Initial setting
1	0		0 0 0 0 0 0 0 1 20 ms
0	0		0000010 40 ms
			0000011 60 ms
			0000100 80 ms
			11111110 5080 ms
			1111111 5100 ms

Memory Switch G:7 ~ G:9 — Factory use only

Memory Switch H:0 - Operation

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Display error line 0: No 1: Yes	The number of error lines contained in the received data will be shown in the LCD.
6	0	Total line monitor 0: No 1: Yes	Allows fax communication to be heard through the monitor speaker.
5	0	Factory use only	
4	0	Sort autodialer printout 0: Sort by autodialer location 1: Sort by location ID	Specifies how entries on autodialer printouts are sorted.
3	1	Print check message if power is lost 0: No 1: Yes	In the event of two power losses in a 40 hour period, documents will be lost. When power is restored, a check message will print.
2	1	Print page if error occurs during memory transmission 0: No 1: Yes	For easy identification, the first page of a document stored for memory transmission will print along a check message if an error occurs during memory transmission.
1	1	Print check message 0: No 1: Yes	To notify the user of an error, a check message can be printed if a communication error occurs.
0	0	Stop printing check message for a memory transmission by pressing the stop key 0: No 1: Yes	Determines if pressing the stop key stop printing the check message for a memory transmission.

Memory Switch H:1 - Operation

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	1	Print TCR with the original	See table below
		page	
4	0	Factory use only	
3	1	Print TCR with the original page 0: No 1: Yes	For easy identification, the first page of a document stored for memory transmission will print along a TCR.
2	0	Factory use only	
1	0	Factory use only	
0	0	Display modem speed 0: No 1: Yes	The transmit/receive speed is displayed in the LCD.

Memory switch H:1 ... Print TCR with the original page

Switch 3	()	1		
Switch 5	0	1	0	1	
When Memory transmission was OK,	No	No	Yes	Yes	
When Memory transmission was NG,	No	Yes	No	Yes	
When all broadcast transmissions were OK,	No	No	Yes	Yes	
When some broadcast transmissions were NG,	No	Yes	No	Yes	

Memory Switch H:2 - Operation

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Print the transmission time on RCR 0: No 1: Yes	Determines if printing the communicating duration (in minutes and seconds) on the confirmation report (RCR).
1	1	Erase polled document 0: No 1: Yes	Determines if a document stored for polling is erased after being polled.
0	1	Print TCR after the batch transmission 0: No 1: Yes	Determines if printing the confirmation report after completing the batch transmission.

Memory Switch H:3 ~ J:9 — Factory use only

3.4 Clear Programmed Data / User Settings

User programmed information such as autodialer entries, date, time, Transmit Terminal Identifier (TTI), Subscriber ID, etc., are stored in the unit's Random Access Memory (RAM). This information is held by a battery back up when the power is lost.

This function does not clear the machine parameters, memory switches and unique switches. Therefore, this setting is useful to reset the user programmed information but leave specific parameters and switches configured for a particular telephone system, etc.

To reset only each switch, see page 3-2, 3-18 and 3-40.

Note: If desired, the All RAM Clear setting can be used to erase all user programmed information, all documents in memory, and reset the memory switches and machine parameters to factory defaults. For information on the All RAM Clear setting, see the next page.

1. To clear programmed data and user settings, from standby, press **Program key**, *, **2**.

Clear User Settings Check Enter/Cancel

2. Press ENTER.

Note: To finish the operation without performing initialization, press CANCEL.

3.5 All RAM Clear

The All RAM Clear setting will erase all user programmed information, all documents in memory, and reset the memory switches and machine parameters to factory defaults.

This feature may also be used to try and clear a machine malfunction or lock up. If possible, when the All RAM Clear is used to reset a malfunction or lock up, it is advisable to print the machine settings, one-touch and speed dial listings to help in reprogramming this information.

Note: The All RAM Clear does not clear the machine parameters, life monitor and consumable order sheet. If you need to clear them, see "Clearing the machine parameters," page 3-2 or "Clear Life Monitor," page 3-77.

1. To perform an All RAM Clear, from standby, press Program key, *, 3.

```
All RAM Clear
Check Enter/Cancel
```

2. Press ENTER.

Note: To finish the operation without performing RAM clear, press **CANCEL**.

3.6 Setting Individual Autodialer Attributes

This function allows the user to configure an individual one-touch or speed dial entry with the settings shown in Memory Switches B:0, B:1, B:2 and B:3.

To set the individual attributes:

- 1. Change memory switch B:5, bit 7 to a "1". (See setting 3.3.1 Setting the Memory Switches for more information on changing memory switch B:5.)
- 2. When the function is enabled, an "Attribute" option is added to the autodialer programming steps. As a one-touch or speed dial location is programmed, an extra step showing Attribute 1, Attribute 2, Attribute 3, and Attribute 4 are added as the last step.

```
01:Attribute1
10001101
```

Bit No. 76543210

- 3. Set the individual bit positions as shown in the following table. To change a setting, press ◀ or ▶ until the cursor is the below the desired bit position; then press "1" or "0" to make the change.
- 4. Press **ENTER** to save the setting of the displayed attribute and advance to the next attribute.
- 5. To set the other attribute, repeat steps 3-4.
- 6. When the last attribute is set, the fax will advance to the next autodialer programming steps.

Attribute 1 - Individual Autodialer Setting (Equivalent to Memory Switch B:0)

- 1111 110 1	110 .		7101	-	, .,	7.0	uid	<u> </u>	<u> </u>	<u>9</u> (-	<u>-94.</u>	Taioi	it to it	101110	ry Switch	D.0)
Switch	Initial Setting			Α	djus	t						Usa	ge/Co	mme	nts	
7	1	Busy tone detection 0: No							Sets this switch to "0" if the ring tone of remote unit is mistaken for a busy signal.							
		1: Y	es													
6	0	Fall	oack	patt	ern (bps)									
				24	00	48	800	720	00 9	9600	14	400				
		Set	at 0:	2 tin	nes	2 ti	mes	2 tir	nes 2	times	2	times				
							mes	1 tir		times		times				
5	0	Ove	rsea	s mo	ode				Re-er	nables	ech	no sur	press	ion th	at is disab	oled by
		0: N	0													e first DIS
		1: Y													nal in res	
										econd					,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
4	0	V.29	Ech	no Pr	rotec	t to	ne							es equ	ipped with	h echo
		0: N	0												g portion	
		1: Y	es												ay cause t	
															ng and dat	
															degrading	
															ced prior t	
														•	•	ing (V.29).
3	*	Max	imun	n tra	nsm	it sr	eed (khns		<u>.g .co</u>	. <u>9</u>	o mg	поро	<u> </u>	donn train	9 (*.20).
								•	, 3 19.2	21.6	24	26.4	28.8	31 2	33.6	
2	*	0	0	0	0	0	0	0	0	1	1	1	1	1	1	
_		0	0		0			1	1	Ö	0	Ö	Ö	1	1	
1	*	0	0	1			0	1	1	0	0	1	1	0	0	
'		0	1	0	1	0	1	0	1	0	1	0	1	0	1	
	*	U	ı	U	ı	U	I ↑	U	'	U	ı	U	ı	U	I ↑	
0			ا مرا	4:al-	44:	- L-	 	OF-	IOE 40	000		ا مدا	امان	u:	 	EIOE 4000
		Nati							ICE 12		400			_	ORIOFI	FICE 1600
		Note	e: Th	ie m	axım	ium	spee	a tor	OKIOF	FICE	120)U is 1	4.4 kl	ops.		

Attribute 2 - Individual Autodialer Setting (Equivalent to Memory Switch B:1)

Switch	Initial Setting	Adjust	Usage/Comments
7	0	The time between reception of CFR a	and transmission of data
		When CFR and data overlap due to li and data transmission using this swit	ine echo, increase the interval between CFR ch.
6	1		
		250 ms 500 ms 750 ms	1000 ms
		Switch 7 0 0 1	1
		Switch 6 0 1 0	1
5	0	Interval between DCS and TCF	
			TCF signals due to line echo, increase the
		interval between DCS and TCF signa	als using this switch.
4	0		
		75 ms 300 ms 450 ms	600 ms
		Switch 5 0 0 1	1
		Switch 4 0 1 0	1
3	*		
2	*	Output attenuation See	on next page.
1	*		
0	*		

Output attenuation when individual autodialer attributes are set.

Switch	-15	-14	-13	-12	-11	-10	-9	-8	-7	-6	-5	-4	-3	-2	-1	-0
	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB
3	1	1	1	1	1	1	1	1	0	0	0	0	0	0	0	0
2	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0
1	1	1	0	0	1	1	0	0	1	1	0	0	1	1	0	0
0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0
																个

Initial setting for OKIOFFICE 1600 Initial setting for OKIOFFICE-1200

Attribute 3 - Individual Autodialer Setting (Equivalent to Memory Switch B:2)

Switch	Initial Setting	Adjust	Usage/Comments					
7	0	Data signaling rate (DCS) 0: V.17 1: V.33	Determines communication protocol.					
6	0	Forced received print when transmitting from memory 0: No 1: Yes	Will force a remote OKIOFFICE machine with memory receive capabilities to print directly. This switch will prevent a memory overflow error at the remote unit.					
5	0	European date format on TTI 0: No 1: Yes	Assigns European date format to the transmitted TTI. (Example: 29 January 2001)					
4	1	TTI transmit 0: No 1: Yes	When set at "0", transmission of the TTI is disabled. (Note: Turning TTI transmission off may violate local or federal regulations.)					
3	0	ECM response time 0: 3 sec 1: 4.8 sec	The time limit to receive the response signal for the ECM post message.					
2	0	ECM error retransmit time 0: 200 ms 1: 400 ms	The time limit before the ECM error is retransmitted.					
1	0	Interval between DIS and DCS						
0	0	0 ms 500 ms 1000 r Switch 1 0 0 1 Switch 0 0 1 0	ms 1500 ms 1 1					

Attribute 4 - Individual Autodialer Setting (Equivalent to Memory Switch B:3)

	11 C	ilidividual Autodialei	Setting (Equivalent to Memory Switch B.S)
Switch	Initial Setting	Adjust	Usage/Comments
7	0	ANSam detection (Only for OKIOFFICE 1600) 0: Yes 1: No	During the V8 handshake, if some noise disturbs the handshake and an error occurs, set to "1".
6	0	V.34 transmission (Only for OKIOFFICE 1600) 0: Yes 1: No	Individual setting for V.34 transmission.
5	0	Factory use only	
4	0	ECM mode 0: On 1: Off	Determines ECM mode. ECM mode reduces document memory and may lengthen transmission and reception times.
3	0	Retransmit automatically when receiving RTN/PIN signals 0: Yes 1: No	When set to "1", retransmission disables automatically if receiving RTN/PIN signals.
2	1	Factory use only	
1	0	Factory use only	
0	0	Factory use only	

3.7 Unique Switch Adjustment

3.7.1 Setting the Unique Switches

These switches are used to program internal machine parameters. The primary back up battery maintains these settings if power is lost.

1. From standby, press Program key, *, 4.



2. Press ENTER.



3. Select the desired unique switch by pressing a one-touch key plus a number on the keypad. For example, to access parameter B:1, press one-touch "B" plus the number "1" on the numeric keypad.



4. Press ENTER.

 Set Uniq Switch

 b1
 00000000

 Bit No.
 76543210

(The bits are numbered 7 through 0 -bit 7 is left most.)

- 5. To navigate through the unique switch settings:

 - Press ➤ key to move the cursor to the right.
 - Press the **0** or **1** on the numeric keypad to change the bit value.
 - Press ENTER to save the setting of the displayed unique switch and advance to the next unique switch.

(Continue pressing **ENTER** until the desired unique switch is shown in the display. Be sure to press **ENTER** after each unique switch is programmed to save the new setting.)

• Press **STOP** to return the unit to standby.

Note: You can confirm the initial setting of each Unique Switch by the Unique Switches List. The Unique Switches List will be printed by pressing **Program key**, *, **A(01)**.

Clearing the Unique Switches

Resets the unique switches to factory defaults.

1. From standby, press **Program key**, *, **4**, ►.



2. Press ENTER.

Clear Uniq Switch Check Enter/Cancel

3. Press ENTER. The unique switches will reset to factory defaults.

Note: To finish the operation without clearing the unique switches, press **CANCEL**.

Unique Switch a:0 — Dialer

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Congestion tone detection 0: No 1: Yes	Setting this switch to "0", ignores telephone line congestion tones.
5	1	Ring back tone wait time (seconds)	Sets the time until the ring back tone begins after answering an incoming call in the Fax/Tel Ready or
4	0	3.0 3.3 3.6 3.9 Switch 5: 0 0 1 1 Switch 4: 0 1 0 1	Tel/Fax Ready mode.
3	0	Factory use only	
2	0	Factory use only	
1	0	Factory use only	
0	1	Factory use only	

Unique Switch a:1 ~ a:9 — Factory use only

Unique Switch b:0 - Transmission

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Transmission when disable to detect first NSF 0: Transmit with the standard protocol 1: Retry to detect NSF	Determine the action when disable to detect first NSF.
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	1	The number of times PPR is de 1 time 2 times 3 times 4	etected during ECM transmission les
0	1	0 0 1 1 0 1 0 1	

Unique Switch b:1 ~ b:5 — Factory use only

Unique Switch b:6 - Transmission

Omqu	OWILL	,	
Switch	Initial Setting	Adjust	Usage/Comments
7	1	Available *, # and space upon <i>F-code</i> SUB/SEP registration 0: No 1: Yes	Determines if checking the * (asterisk), # (sharp) and space upon <i>F-code</i> SUB/SEP registration.
6	1	Available *, # and space upon <i>F-code</i> communicating 0: No 1: Yes	Determines if checking the * (asterisk), # (sharp) and space upon <i>F-code</i> communicating.
5	0	Available space in <i>F-code</i> ID 0: No 1: Yes	Determines if checking the space in <i>F-code</i> ID.
4	1	F-code sub-frame off 0: Send 1: Not send	Do not send the sub-address and password of F-code box at the point of sending DCS signal after EOM signal.
3	0	Send F-code box's TTI 0: No 1: Yes	Transmit the sub-address and box name of F-code box with F-code polling document.
2	0	Factory use only	
1	0	Retrieve document 0: No 1: Yes	Retrieve the document received in F-code SecureMail box by polling transmission.
0	1	Ignore F-code bit 0: No 1: Yes	Neglect SEP bit of DTC signal or SUB bit of DCS signal at F-code polled transmission.

Note: The "F-code communication" is possible the SecureMail and Polling operation using the F-code (SUB/SEP/PWD/SID). However, it is not based on T.33 recommendation.

Unique Switch b:7 — Transmission

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	1	JBIG transmission (Only for OKIOFFICE 1600) 0: No 1: Yes	Determines how documents are stored in memory for transmission.
0	0	Factory use only	

Unique Switch b:8 - Transmission

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	0	Factory use only	
0	0	Transmission when disable to detect first NSF in feeder transmission. 0: Retry to detect NSF 1: Transmit with the standard protocol	Determine the action when disable to detect first NSF in feeder transmission.

Unique Switch b:9 — Factory use only

Unique Switch c:0 - Reception

Switch	Initial Setting	Adjust Usage/Comments	
7	0	Factory use only	
6	0	Factory use only	
5	1	Factory use only	
4	1	Transmit CED signal when manual/remote receive 0: No 1: Yes Determines if sending CED signal at on-hook transfer.	
3	1	Pseudo-ring start time (seconds) Sets the time the pseudo-ring begins after answering an incoming call. (Fax/Tel Ready or Tel/Fax Ready mode only.)	
2	0	Switch 3: 0 0 1 1 Switch 2: 0 1 0 1	
1	1	Factory use only	
0	1	Factory use only	

Unique Switch c:1 - Reception

Switch	Initial Setting	Adjust	Usage/Comments
7	0	T1 timer adjustment	When the unit switches to fax by on-hook transfer, the unit will seize the telephone line and attempt to handshake.
6	1		Switch 7 5 6 4 Settings 0 0 0 0 0 0 s 0 0 0 1 2 s 0 0 1 0 4 s 0 0 1 1 6 s 0 1 0 0 8 s 0 1 0 1 10 s
5	1		0110 12 s ← Initial setting 0111 14 s 1000 16 s 1001 18 s 1010 20 s 1011 22 s
4	0		1100 24s 1101 26s 1110 28s 1111 30s
3	1	TCF check time (in 100 ms units)	If the TCF time is such that poor image quality is the result, lengthen the TCF check time. Switch 3 2 1 0 Time
2	0		0 0 0 0 0 ms 0 0 0 1 100 ms 0 0 1 0 200 ms 0 0 1 1 300 ms 0 1 0 0 400 ms 0 1 0 1 500 ms
1	1		0 1 1 0 600 ms 0 1 1 1 700 ms 1 0 0 0 800 ms 1 0 0 1 900 ms 1 0 1 0 1000 ms 1 0 1 1 1100 ms
0	0		1 1 0 0 1200 ms 1 1 0 1 1300 ms 1 1 1 0 1400 ms 1 1 1 1 1500 ms

Unique Switch c:2 - Reception

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	JBIG reception (Only for OKIOFFICE 1600) 0: No 1: Yes	Determines how documents from the remote fax are received.
2	0	Receive the junk fax 0: Yes 1: No	When the block junk fax feature was set to Mode 2 and the fax does not receive the TSI signal from the remote fax, determines if receiving the fax other than the remote fax number set to the block junk dial list.
1	0	Factory use only	
0	0	Call request when remaining memory size is small 0:No 1:Yes	Setting this switch to "1" prompt call request to transmitter when remaining memory size is small after receiving the document which not the last page.

Unique Switch c:3 - Reception

	 	
Switch	Initial Setting	Adjust Usage/Comments
7	0	Factory use only
6	0	Factory use only
5	0	Factory use only
4	0	Factory use only
3	0	Factory use only
2	0	Factory use only
1	0	Number of seconds pseudoring rings (seconds) 30 40 50 60 Sets the length of time the pseudo-ring rings.
0	0	Switch 1: 0 0 1 1 Switch 0: 0 1 0 1

Unique Switch c:4 ~ c:9 — Factory use only

Unique Switch d:0 - Modem

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	1	3429 baud symbol rate when communicating at V.34 (Only for OKIOFFICE 1600) 0: No 1: Yes	If the error frame often occurs because of the symbol rate is too high, setting this switch to "1" mask that symbol rate and keep down the occurrence of error frame.
4	1	3200 baud symbol rate when communicating at V.34 (Only for OKIOFFICE 1600) 0: No 1: Yes	
3	1	3000 baud symbol rate when communicating at V.34 (Only for OKIOFFICE 1600) 0: No 1: Yes	
2	1	2800 baud symbol rate when communicating at V.34 (Only for OKIOFFICE 1600) 0: No 1: Yes	
1	0	Factory use only	
0	1	2400 baud symbol rate when communicating at V.34 (Only for OKIOFFICE 1600) 0: No 1: Yes	See above (switch 5 to 2).

Unique Switch d:1 - Modem

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Forced 2400 symbol	SNR means that Signal Noise Ratio.
6	0	rate when probing SNR	If the SNR is less than the threshold you set, the
5	0	is adverse	modem overrides the bandwidth evaluation
4	1	(Only for OKIOFFICE 1600)	algorithm and forces the symbol rate to2400 baud.
3	0		
2	1		
1	0		
0	0		

Unique Switch d:2 - Modem

Switch	Initial Setting	Adjust	Usage/Comments
7	1	V8 handshake in feeder Tx (Only for OKIOFFICE 1600) 0: No 1: Yes	Determine if the handshaking will be done with V.8 recommendation in feeder transmission.
6	0	Factory use only	
5	0	Factory use only	
4	1	Factory use only	
3	0	Factory use only	
2	1	Factory use only	
1	0	Control channel speed 0: 1200 bps 1: 2400 bps	
0	1	Factory use only	

Unique Switch d:3 — Factory use only

Unique Switch d:4

9111941	5 0 11 11 1	20 GI I	
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Symbol rate adjustment	When re-transmission occurs frequently, set to "1".
		0: No	When set to 1, the re-transmission may become not
		1: Yes	to be occurred.
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	1	Output attenuation for second	See table below
2	0	phone line	
1	0	(Only for OKIOFFICE 1600)	
0	0		

Unique Switch d:4...Output attenuation

Switch	-15	-14	-13	-12	-11	-10	-9	-8	-7	-6	-5	-4	-3	-2	-1	-0
	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB	dB
3	1	1	1	1	1	1	1	1	0	0	0	0	0	0	0	0
2	1	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0
1	1	1	0	0	1	1	0	0	1	1	0	0	1	1	0	0
0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0

Unique Switch d:5

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	1	DTMF output level	See table below.
2	0	attenuation for second phone	
1	1	line	
0	0	(Only for OKIOFFICE 1600)	

Unique Switch d:5 ... DTMF output level attenuation — (Factory default is -10 dB for OKIOFFICE 1600)

Switch 3	Switch 2	Switch 1	Switch 0	Attenuation
0	0	0	0	0 dB
0	0	0	1	1 dB
0	0	1	0	2 dB
0	0	1	1	3 dB
0	1	0	0	4 dB
0	1	0	1	5 dB
0	1	1	0	6 dB
0	1	1	1	7 dB
1	0	0	0	8 dB
1	0	0	1	9 dB
1	0	1	0	10 dB
1	0	1	1	11 dB
1	1	0	0	12 dB
1	1	0	1	13 dB
1	1	1	0	14 dB
1	1	1	1	15 dB

Unique Switch d:6 - Modem

Switch	Initial Setting	Adjust	Usage/Comments					
7	0	Factory use only						
6	0	Silent detection sensitivity	The closer the sensitivity setting is to -16 dB, the					
5	0		less likely it will be that the unit will detect low level noise on the line. This increases the possibility for the unit to switch using the silent detection when in the Ans/Fax Ready mode. The closer the setting –43 dB, the more likely it is to detect noise. This will decrease the possibility of switching due to silent detection. -43 dB -33 dB -26 dB -16 dB Switch 6: 0 0 1 1 Switch 5: 0 1 0 1					
4	0	Factory use only						
3	0	Factory use only						
2	0	Factory use only						
1	1	Factory use only						
0	1	Factory use only						

Unique Switch d:7 - Modem

Switch	Initial Setting	Adjust	Usage/Comments				
7	0	Factory use only					
6	0	Factory use only					
5	0	Factory use only					
4	0	The delay before post-	If retraining occurs due to the low reception signal				
3	0	message is transmitted (Only for OKIOFFICE 1600)	level and few delay of the telephone line, it may overlap the second post-message. In this case, increase the delay before the post-message is transmitted. Oms 100 ms 200 ms 300 ms Switch 4: 0 0 1 1 Switch 3: 0 1 0 1				
2	0	Factory use only					
1	0	Factory use only					
0	0	Factory use only					

Unique Switch d:8 ~ d:9 — Factory use only

Unique Switch e:0 - Scanner

<u> </u>	 	on c.o oddinici	
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	1	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	0	Factory use only	
0	1	Hyper fine resolution (Only for OKIOFFICE 1600) 0: No 1: Yes	When set to "0", Hyper fine resolution (16 × 15.4 dot/mm) changes into Super fine resolution (8 × 15.4 dot/mm).
			Note: Initial setting for OKIOFFICE 1200 is "0".

Unique Switch e:1 — Factory use only

Unique Switch e:2 - Scanner

omqu	5 0 11 111		
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	1	Factory use only	Note: Initial setting for OKIOFFICE 1600 is "0".
5	0	Continuous lighting of the lamp for CCD adjustment (Only for OKIOFFICE 1600) 0: No 1: Yes	Setting at "1", the lamp continues to light when the setting of Background Level. After using this switch, it must be set at "0" after turn the power off/on.
4	0	Initial setting of Copy resolution (Only for OKIOFFICE 1600) 0: 600 × 400 dpi 1: 600 × 600 dpi	When set to "1", copy resolution changes into 600×600 dpi.
3	0	Factory use only	
2	0	Factory use only	
1	0	Mirror carriage home position 0: FBS 1: ADF	This switch is only effective when the unique switch E:2 bit 0 is set at "0". Determines the Mirror carriage home position.
0	1	Mirror carriage home position 0: Fixed 1: Variable	Determines the Mirror carriage home position.

Note: These settings effect after turn the power switch off/on.

Unique Switch e:3 — Factory use only

Unique Switch e:4 - Scanner

Switch	Initial Setting	Adjust		Usage/Comments			
7	0	Factory use only					
6	0	Factory use only					
5	0	Factory use only					
4	0	Factory use only					
3	0	Leading edge document	Switch	3210	Settings		
2	0	margin adjustment for		1111	12.705 mm		
1	0	copying using ADF or FBS		1110	11.858 mm		
0	0	(Only for OKIOFFICE 1600)			1		
				- 1			
		Each setting changes		0010	1.694 mm		
		by 0.847mm.		0001	0.847 mm		
				0000	0 mm		

Unique Switch e:5 - Scanner

7				Usage/Commo	ents
	1	Leading edge document	Switch 7654	Settings	
6	0	margin adjustment (ADF)			
5	0	(Only for OKIOFFICE 1600)	0111	0.5929 mm	
4	1				
		Adjusts the leading edge			
		margin from the mirror	0010	0.1694 mm	
		carriage passes End Sensor	0001	0.0847 mm	
		to the start of the scanning	0000	0 mm	
		position, which was set in	1001		← Initial setting
		Machine parameter B:1.	1010	-0.1694 mm	
		End office discour			
		Each setting changes		0.5000	
		by 0.0847mm.	1111	-0.5929 mm	
3	0	Leading edge document	Switch 3210	Settings	
2	1	margin adjustment (FBS)	Ownon 6216	Cottingo	
1	0	(Only for OKIOFFICE 1600)	0111	0.5929 mm	
0	0	,			
ŭ	Ü	Adjusts the leading edge	j		
		margin from standby position	0101	0.4235 mm	
		of the mirror carriage to the	0100	0.3388 mm	← Initial setting
		start of the scanning position,	0011	0.2541 mm	
		which was set in Machine	0010	0.1694 mm	
		parameter B:0.	0001	0.0847 mm	
			0000	0 mm	
		Each setting changes	1001	-0.0847 mm	
		by 0.0847mm.	1010	-0.1694 mm	
			!		
			1111	-0.5929 mm	

Unique Switch e:6 - Scanner

Switch	Initial Setting	Adjust	Usag	ge/Comments
7	0	Factory use only		
6	0	Factory use only		
5	0	Left edge document margin	Switch 5 4 3 2 1 0	Settings
4	0	adjustment upon scanning	000000	0 mm
3	0	using FBS	000001	1 mm
2	0	(Only for OKIOFFICE 1600)	000010	2 mm
1	0		:	
0	0	Adjusts the left edge margin when scanning document by FBS. Each setting changes by 1 mm.	: 001010 001011 001100 : : 010100 010101 010110 : :	10 mm 11 mm 12 mm 20 mm 21 mm 22 mm

Unique Switch e:7 - Scanner

Switch	Initial Setting	Adjust	Usag	e/Comments	
7	0	Factory use only			
6	0	Factory use only			
5	0	Right edge document margin	Switch 5 4 3 2 1 0	Settings	
4	0	adjustment upon scanning	000000	0 mm	
3	0	using FBS	000001	1 mm	
2	0		000010	2 mm	
1	0	Adjusts the right edge margin	:		
0	0	when scanning document by	:		
		FBS.	001010	10 mm	
			001011	11 mm	
		Each setting changes by	001100	12 mm	
		1 mm.	:		
			:		
			010100	20 mm	
			010101	21 mm	
			010110	22 mm	
			:		
			:		
			111111	63 mm	

Unique Switch e:8 - Scanner

Switch	Initial Setting	Adjust	Usag	ge/Comments
7	0	Factory use only		
6	0	Factory use only		
5	0	Leading edge document	Switch 5 4 3 2 1 0	Settings
4	0	margin adjustment upon	000000	0 mm
3	0	scanning using FBS	000001	1 mm
2	0		000010	2 mm
1	0	Adjusts the leading edge	•	
0	0	margin when scanning document by FBS. Each setting changes by 1 mm.	: 001010 001011 001100 : : 010100 010101 010110 : :	12 mm 20 mm

Unique Switch e:9 - Scanner

Switch	Initial Setting	Adjust	Usag	ge/Comments
7	0	Factory use only		
6	0	Factory use only		
5	0	Trailing edge document	Switch 5 4 3 2 1 0	Settings
4	0	margin adjustment upon	000000	0 mm ← Initial setting
3	0	scanning using FBS	000001	1 mm (1200)
2	*		000010	2 mm
1	*	Adjusts the trailing edge	000011	3 mm
0	*	margin when scanning	000100	4 mm
Ū		document by FBS.	000101	5 mm
			000110	6 mm
		Each setting changes by	000111	7 mm ← Initial setting
		1 mm.	001000	8 mm (1600)
			001001	9 mm
			001010	10 mm
			:	
			:	
			010100	20 mm
			010101	21 mm
			010110	22 mm
			010111	23 mm
			011000	24 mm
			011001	25 mm
			:	
			:	
			111111	63 mm

Unique Switch f:0 - Printer

	5 0 11 110		
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	Smoothes the data scanned in each resolution
6	0	Factory use only	mode.
5	0	Factory use only	
4	0	Factory use only	
3	0	Smoothing in H-Fine resolution in receive mode (Only for OKIOFFICE 1600)	
		0: No 1: Yes	
2	1	Smoothing in S-Fine resolution in receive mode 0: No 1: Yes	
1	0	Smoothing in Fine resolution in receive mode 0: No 1: Yes	
0	1	Smoothing in Normal resolution in receive mode 0: No 1: Yes	

Unique Switch f:1 - Printer

omqu			
Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	1	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	0	Factory use only	
0	0	Print reduction 0: No 1: Yes	If the document size is different from the recording paper size in the paper cassette: When set to "0", print the image at 100 % size on two or more pages. When set to "1", reduce printout to fit on one sheet.

Unique Switch f:2 - Printer

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	LED print head exposure	Initial setting is "000000" and 28.65 µsec. If you
4	0	time adjustment for lists, test	want to change the exposure time, set this switch
3	0	patterns and PCL printing	within the following range.
2	0		If you set the time to be shorter, the print density will
1	0	1 step = 1.74 <u>μs</u>	be light.
0	0	Note: This setting effects after turning the power switch off/on.	Switch 5 4 3 2 1 0 1 0 0 0 0 0 54.69 μsec Darkest 1 1 0 0 0 1 25.17 μs 1 1 0 0 0 0 26.91 μs 1 0 1 1 1 1 28.65 μs 1 0 1 1 1 0 30.38 μs 1 0 1 1 0 1 32.12 μs 1 1 1 1 1 1 0.87 μs Lightest

Unique Switch f:3 ~ f:4 — Factory use only

Unique Switch f:5 - Printer

<u>Omqu</u>	5 0 11111		
Switch	Initial Setting	Adjust	Usage/Comments
7	1	Factory use only	
6	0	Limit of the memory capacity	Determine the limit of the memory capacity for
5	1	in Reverse order print	storing the received document in the reverse order print. If the data reached to this limit during receiving, the normal order print will start.
			Switch 6.5
			0 0 126 KB
			0 1 521 KB
			1 0 1024 KB
			1 1 2048 KB
4	0	Ignore the size error with	
		bypass tray	
		0: No	
		1: Yes	
3	0	Factory use only	
2	0	Make masking for A4 sized	Setting to "0", the machine makes masking of 3mm
		paper	each on the right, left, upper and lower side.
		0: Yes	Setting to "1", the machine makes no masking on
		1: No	the right and left side when printing on the A4 sized
			paper.
			Note: The machine always makes the upper and
			lower masks regardless of this setting.
1	0	Factory use only	
0	1	Primary copying upon	Setting to "1", the copying job will interrupt the
		printing the received data	printing job of received document.
		0: No	
		1: Yes	

Unique Switch f:6 - Printer

Switch	Initial Setting	Adjust	Usage/Comments
7	1	Factory use only	
6	0	Factory use only	
5	0	LED print head exposure	Initial setting is "000000" and 28.65 µsec. If you
4	0	time adjustment for copies	want to change the exposure time, set this switch
3	0	and receiving documents	within the following range.
2	0		If you set the time to be shorter, the print density will
1	0	1 step = 1.74 <u>μs</u>	be light.
0	0	Note: This setting effects after turning the power switch off/on.	Switch 5 4 3 2 1 0 1 0 0 0 0 0 54.69 μsec Darkest 1 1 0 0 0 1 25.17 μs 1 1 0 0 0 0 26.91 μs 1 0 1 1 1 1 28.65 μs 1 0 1 1 1 0 30.38 μs 1 0 1 1 0 1 32.12 μs

Unique Switch f:7- Printer

Switch	Initial Setting	Adjust	Usage.	/Comments
7	0		Switch 7 6 5 4 3 2 1 0	
6	0	Transfer voltage adjustment	00001010	+1000 V
5	0			
4	0		l	
3	0		0000010	+200 V
2	0		0000001	+100 V
1	0		0000000	Standard voltage
0	0		1000001	– 100 V
			1000010	– 200 V
			10001010	– 1000 V

Unique Switch f:8 and f:9 — Factory use only

Unique Switch g:0 - Remote reception

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	1	Factory use only	
2	0	Use numeric keypad on the fax using second phone (Only for OKIOFFICE 1200) 0: No 1: Yes	Determines if using the numeric keypad on the control panel of the fax using the second phone.
1	1	Manual transmit/receive using Start key after off-hook of second phone (Only for OKIOFFICE 1200) 0: No 1: Yes	Determines if transmitting or receiving manually using Start key after off-hook of the second phone. Note: Initial setting for OKIOFFICE 1600 is "0".
0	0	Silent detection 0: No 1: Yes	Enables or disables silent detection during Ans/Fax Ready mode.

Unique Switch g:1 ~ g:6 — Factory use only

Unique Switch g:7 – Remote reception and TAD interface

<u> </u>	onique owitch g.7 – Remote reception and TAD interface				
Switch	Initial Setting	Adjust	Usage/Comments		
7	0	Factory use only			
6	0	Factory use only			
5	0	Strict condition of CNG detection after OGM output 0: No 1: Yes	When set at "1", the condition of CNG detection becomes strict. CNG should be detected 2times continuously and the OFF time should be 2~4 sec.		
4	0	CNG detection during OGM output in ANS Ready 0: Yes 1: No			
3	0	Number of detection DTMF	Sets the number of detection the DTMF during Ans/Fax Ready mode. Switch 3 2 1 0 Number of detection 0 0 0 0 Not detect		
2	0		0 0 0 1 1 0 0 1 0 2 0 0 1 1 3 Initial setting 0 1 0 0 4 0 1 0 1 5		
1	1		0110 6 0111 7 1000 8 1001 9 1010 10		
0	1		1 1 1 1 15		

Unique Switch g:8 ~ g:9 — Factory use only

Unique Switch h:0 - Operation

<u> </u>	il de Ciriton nie Cperation			
Switch	Initial Setting	Adjust	Usage/Comments	
7	0	First Dialing symbol when pressing Dialing Options key 0: "-" 1: "-! "	When set to "0", "-" will appear first when pressing Dialing Options key. When set to "1", "-! " will appear first.	
6	1	LCD error message 0: Remains in LCD 1: Returns to standby	After an error message has printed, the setting of this switch determines if the error message will remain in the display.	
5	1	Buzzer/keypad volume OFF Low Medium Maximu	m	
4	0	0 0 1 1 0 1		
3	0	Priority of Speed Dial / Tel Index key 0: Speed Dial 1: Tel Index	When set to "0", Speed Dial index will appear first when pressing Speed Dial / Tel Index key. When set to "1", Tel Index will appear first.	
2	0	Factory use only		
1	0	Factory use only		
0	0	Factory use only		

Unique Switch h:1 - Operation

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	1	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	0	RX document to polling document 0: No 1: Yes	Retrieve the document received in the memory by polling transmission.
0	0	Factory use only	

Unique Switch h:2 — Factory use only

Unique Switch h:3 - Operation

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Priority of consumable order sheet printing 1: Print immediately 0: Print after the current printing job completed	When the drum cartridge has reached its design life, or the toner cartridge is empty, the machine prints a consumable order sheet (see unique switch H:3). When this switch is set at "0", the machine does not print consumable order sheet until the current printing job is finished.
6	0	Print consumable order sheet (drum) 0: No 1: Yes	When the drum cartridge has reached its design life, print the consumable order sheet out.
5	0	Print consumable order sheet (toner) 0: No 1: Yes	When the toner cartridge is empty, print the consumable sheet out.
4	0	Continuous polling function 0: No 1: Yes	
3	0	Factory use only	
2	0	Factory use only	
1	0	Auto answer On/Off can be selected for Soft key 0: No 1: Yes	When set to "1", Auto answer On/Off function will be added to the functions which can be registered in Soft keys.
0	0	Factory use only	

Unique Switch h:4 - Operation

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	1	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Security reception after printing Security Rx document 0: Inactive 1: Active	When set to "1", the security reception function keeps to be active even after printing the security reception documents.
2	1	The time for going back to sleep mode after printing received document 0: Immediately 1: After spending specified time	When set to "0", the machine will immediately go back to the sleep mode after printing received document. Note: This setting is effective only when the machine was turned into the sleep mode by pressing the Soft key. When set to "1", it is after spending specified time as the machine goes in the sleep mode normally.
1	0	The transmission time on TCR 0: Print 1: Blank	Determine if the transmission time will be printed on the TCR or will be blank.
0	0	Factory use only	

Unique Switch h:5 ~ i:6 — Factory use only

Unique Switch i:7 - Miscellaneous

Switch	Initial Setting	Adjust	Usage/Comments
7	0	Factory use only	
6	0	Factory use only	
5	0	Factory use only	
4	0	Factory use only	
3	0	Factory use only	
2	0	Factory use only	
1	0	Print "year" on Activity journal and TCR 0: No 1: Yes	
0	0	Print last 25-digit of remote number on TCR 0: No 1: Yes	Determines if printing the "• •", followed by the last 25-digit of remote number on TCR, when the remote number exceeded the ability of its column on TCR.

Unique Switch i:8 ~ j:3 — Factory use only

Unique Switch j:4 - RS-232C . . . for RS-232C only

·	Initial	•			
Switch	Setting	Adjust	Usage/Comments		
7	0	Adjusts CI counter	If the remote fax machine disconnects the phone line before the PC responses the CI signal, the fax regards that the PC is off and then it will receive from the next call. In this case, increase the CI counter to be more		
6	1		than the number of rings the PC receives.		
			Switch 3210 CI counter 0000 0 time 0001 1 time		
5	0		0010 2 times		
			0101 5 times ← Initial setting : 1110 14 times		
4	1		To reset this status, first initialise the PC's fax software and then the fax machine (press Program key, R, 3, ENTER ; see operating instructions for more detail).		
3	0	Factory use only			
2	0	Factory use only			
1	0	Fax reception while scanning or printing through the RS-232C 0: No 1: Yes	Determines if reject the fax reception or receiving it instead of the PC, while the PC scans or prints through the RS-232C.		
0	0	Factory use only			

Unique Switch J:5 - Miscellaneous

Switch	Initial Setting	Adjust	Usage/Comments	
7	0	Factory use only		
6	0	Factory use only		
5	1	Factory use only		
4	0	Factory use only		
3	0	Factory use only		
2	0	Priority of Printing the Check message on A5(Portrait) 0: No 1: Yes	When set to "1", A5(Portrait) sized paper will be given priority to print the check message.	
1	0	Paper size of F4-sized paper	Set the paper size of F4-sized paper.	
0	0		Switch 1 0 Paper size (Width × Length) 0 0 210 mm × 330 mm (Initial setting) 0 1 216 mm × 342 mm 1 0 216 mm × 353 mm	

Unique Switch j:6 ~ j:9 — Factory use only

3.8 Printer maintenance mode

In case of followings, use this mode.

- When replaced the Fuser unit or Transfer roller.
- When "Please Call Service" message appear in the LCD, access this mode to determine the cause of the "Please Call Service" error message.
- ☐ When you replace the Fuser unit or Transfer roller, you must set the count of replacement manually

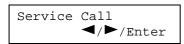
To access the printer maintenance modes:

Note: Do not set the these counters if you did not replace the Fuser unit or Transfer roller.

1. Press Program key, *, 6.

The mode is contained within two main menu level.

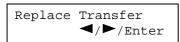




- 2. Press ▶ until "Set replace counter" appears in the LCD and then press ENTER.
- 3. The LCD shows:

- 4. If you replaced the fuser unit, press ENTER and then skip to step 7.
- 5. If you replaced the transfer roller, press ►.

The LCD shows:



- 6. Press **ENTER**.
- 7. Press **STOP** to exit this mode.
- ☐ When "Please Call Service" message is displayed in the LCD

To access the printer maintenance modes for determine the cause of the "Please Call Service" error message.

1. Press Program key, *, 6.

The mode is contained within two main menu level.



2. Press ▶ until "Service Call" appears in the LCD and then press **ENTER**.

3. The kind of printer error will be displayed. If happens two or more troubles, the number of troubles is displayed on the right upper of the LCD. For example, when "Heater error" and "Drum Fuse Error" has occurred, the LCD shows 2.



- 4. Press ► to show the other printer error.
- 5. Press **STOP** to exit this mode.

Note: See page 4-20 for the printer error messages and an explanation of each are outlined.

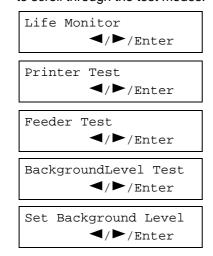
3.9 Print Program Mode List

This mode causes the unit to print a summary list of the unit's programming modes. To print the program mode list press **Program key**, *, **8**. After printing the unit will return to standby.

3.10 Test Modes

This mode offers the ability to print a test pattern and monitor certain unit output functions. Included are followings.

1. Press **Program key**, *, **9** to enter the test mode. Press ► to scroll through the test modes.



2. Press **ENTER** to entry the desired test mode.

3.10.1 Life Monitor

The life monitor displays the current software version, the total number of pages scanned, printed, and transmitted, the number of drums replaced and the total page count on the current drum.

Note: The All RAM Clear setting does not clear the life monitor. To clear, see below.

1. Press Program key, *, 9, ENTER.

2. Press **One-touch A-P** to select the desired display. Press **STOP** to exit the test mode.

The following options are available:

- One-touch A = displays software version
- One-touch B = displays machine's serial number
- One-touch C = displays date of installation
- One-touch D = displays total pages scanned
- One-touch E = displays total pages printed
- One-touch F = displays total pages transmitted
- One-touch G = displays drum replaced
- One-touch H = displays total pages printed on current drum
- One-touch I = displays toner replaced count
- One-touch J = displays toner life
- One-touch K = displays fuser replaced count
- One-touch L = displays fuser life
- One-touch M = displays transfer roller replaced count
- One-touch N = displays transfer roller life
- One-touch O = displays drum operation time (sec)
- One-touch P = displays printer operation time (sec)

If One-touch A is selected, you'll see the following message on the LCD.

Board	Number?	

Use the numeric keypad to select the optional board number as shown in the following table.

ROM	Numeric keypad
Flash ROM on Main control PCB	0
Version of Optional module's ROM	1 - 8
Version of Modem	#
Built-in CPU ROM	* (asterisk)

The software version of each board will be shown on the LCD.

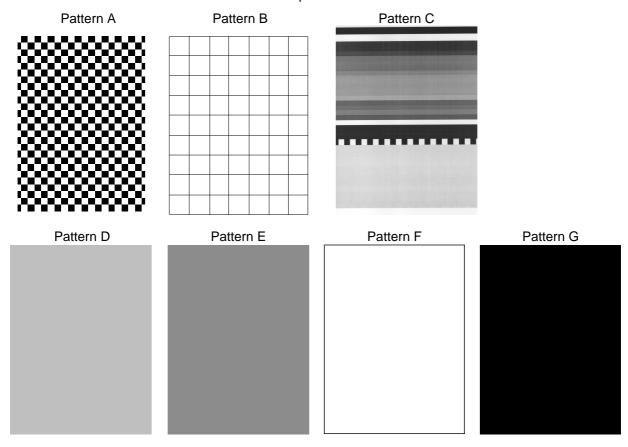
Board Number? 0:D88L EUR A0A0A0

The most left character on the lower line shows the board number selected.

Press STOP to exit the test mode

3.10.2 Printer Test

The Printer Test mode offers seven different test patterns as shown below.



1. Press **Program key**, *, **9**, ▶, then press **ENTER**.

Pattern

2. Press One-touch A, B, C, D, E, F or G to select the desired pattern.

Pattern A
** Printing **

The selected pattern will print continuously.

Note: Press STOP to cancel the printing.

- 3. To select another pattern, repeat the step 2. Otherwise, proceed to step 4. Or press **STOP** to exit the printer test mode.
- 4. Press **STOP** to return to standby.

3.10.3 Feeder test

The feeder test discharges all documents in the automatic document feeder at a constant speed and displays the document total in the LCD.

- 1. Load test documents into the automatic document feeder.
- 2. Press **Program key**, *, **9**, ► two times, then press **ENTER**.

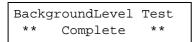


- 3. Press START to start the feeder test.
- 4. Press **STOP** to exit the test mode.

3.10.4 Background Level Test

This is the test mode for the background level only for the factory use. This is not applicable to field service of this machine.

1. Press **Program key**, *, **9**, ► three times, then press **ENTER**.



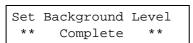
3.10.5 Set Background Level

The background level is an established threshold used to help measure the reflective ability of a scanned document. This threshold can change if the scanner lamp, CCD, or the ballast is replaced; therefore this mode should be used to reset the threshold when these items are changed.

The Set Background Level mode allows the level to be set without erasing memory contents.

Note: The background seal at the inside of the scanner cover should be cleaned prior to setting the background level to ensure an accurate reading.

1. Press **Program key**, *, **9**, ► four times, then press **ENTER**.



3.11 Print Machine Parameters, Memory Switch and Unique Switch Settings

This function instructs the unit to print a list of the machine parameter, memory switch and unique switch settings. The list shows the default and current settings for each. After printing, the unit returns to standby.

1. Press Program key, *, A(01).

```
Memory Switch

** Printing **
```

3.12 Factory Functions

This factory functions provide several machine testes including LED and LCD tests, a keypad test, memory tests, a RTC test, and optional RS-232C test port test.

1. Press Program key, *, B(02).

```
Factory Function
```

2. To select the desired test mode, press One-touch A(01)-H(08) as indicated in the following list.

(A detailed explanation of each mode follows this list.)

- One-touch A(01) = Prints a list of the Factory Functions
- One-touch B(02) = LED test
- One-touch C(03) = LCD test
- One-touch D(04) = Key Panel test
- One-touch E(05) = SRAM check
- One-touch F(06) = DRAM check
- One-touch G(07) = RTC test
- One-touch H(08) = RS-232C port test (optional RS-232C port required)

3.12.1 Function List

Press **Program key**, *, **B(02)**. Then press **One-touch A(01)**. A list of the Factory Functions will print. After printing the unit will return to standby.

3.12.2 LED Test

1. Press Program key, *, B(02). Then press One-touch B(02).

Pressing START once, all green LEDs will turn on.

Pressing START twice, all red LEDs will turn on.

Pressing START three times, all LEDs will turn on.

2. Press **STOP** to exit the test mode.

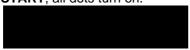
3.12.3 LCD Test

This mode displays two test patterns in LCD.

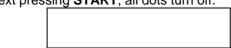
1. Press Program key, *, B(02). Then press One-touch C.

LCD	Test	

Pressing START, all dots turn on.



Next pressing START, all dots turn off.



Finally pressing **START**, the alphabetical characters are shown in the LCD.

ABCDEFGHIJKLMNOPQRST UVWXYZabcdefghijklmn

2. Press **STOP** to exit the test mode.

3.12.4 Key Panel Test

1. Press Program key, *, B(02). Then press One-touch D(04).

Key Panel Test

2. As each button on the keypad is pressed, a representative name as show in the following table will be displayed.

Key	Indication in LCD	Key	Indication in LCD
DOCUMENT RESOLUTION	Document/Resolution	COPY RESET	Copy Reset
CONTRAST	Contrast	START	Start
DOCUMENT SIZE	Doc Size	STOP	Stop
PAPER SIZE NEXT DOC	Paper Size/Next Doc	Soft key 1, 2 and 3	Soft Key 1, 2 and 3
CANCEL	Cancel	REDIAL/PAUSE	Redial
ENTER	Enter	DIALING OPTIONS	Dialing Op.
▼	■	BROADCAST	Broadcast
•	>	GROUP	Group
		ADVANCED FUNCTIONS	Advanced Functions
		MACRO PROGRAM	Macro program
COPY/FAX	Copy/Fax	Macro keys	M1 and M2
P (Program key)	Program	Numeric keys 0 through #	0 through #
SPEED DIAL /TEL INDEX	Speed	One-touch keys 01 through 55	[01] through [55]
REVIEW COMMANDS	Review Command	Programmable One- touch keys P1 and P2	[P1] and [P2]

3. Press **STOP** twice to cancel the key panel test.

3.12.5 SRAM Check

This mode is used to test the SRAM memory where user programmed parameters such as date, time, TTI, etc are stored.

Note: When this test is executed, an All RAM Clear will be performed by the unit.

The All RAM Clear erases all user settings and resets all memory switches, machine parameters and unique switches to factory defaults.

1. Press Program key, *, B(02). Then press One-touch E(05).

2. Press ENTER.

Note: To finish the operation without performing SRAM check, press **STOP**.

The data are written to, then read from, each address. The results are shown in the display. If the read/write test is successful the display will show "OK".

If some portion of the read/write test fails the display will show "NG" with the address and the data name.

3. Upon completion, press any key to return to the standby mode.

3.12.6 DRAM Check

This mode is used to test the DRAM memory, or document memory.

Note: When this test is performed, an All DRAM Clear will be performed by the unit. The All RAM clear erases all user settings and resets all memory switches, machine parameters and unique switches to factory defaults.

This is a read/write test that requires a few moments to complete.

Note: Perform a DRAM test whenever a memory upgrade is added to the unit.

1. Press Program key, *, B(02). Then press One-touch F(06).

DRAM	Check	

2. Depending on the amount of DRAM in the unit, press **0**, **1**, **2**, **3**, or **4** on the numeric keypad. Please refer to the following table:

Note: Usually, press "0".

Press	Check area
0	All DRAMs
1	The DRAM on the Main PCB
2	The 8MB Optional Memory PCB (OKIOFFICE 1200)
	or
	The first 8MB DRAM on the 24MB Optional Memory PCB (1600 only)
3	The second 8MB DRAM on the 24MB Optional Memory PCB (1600 only)
4	The third 8MB DRAM on the 24MB Optional Memory PCB (1600 only)

Then press START.

The machine starts checking and the result(OK/NG) will be shown in the display. For example, if the check area is "0" and one additional memory, you will see:

DRAM Check
OK:12 NG:

3. Press **STOP** to exit the test mode.

3.12.7 RTC(real time clock) Test

This test mode is not applicable to field service of this machine.

3.12.8 RS-232C Test

This mode is used to return back test of the optional RS-232C port.

Important: Before doing the RS-232C test, connect the 2-pin and 3-pin of the RS-232C interface (see step 1, below). If not, the RS-232C test does not operate correctly.

- 1. Connect a special return back test connector with RS-232C interface connector.
- 2. Press Program key, *, B(02). Then press One-touch H(08).

RS232C Test

3. Enter One-touch A (01).

The results are shown in the display.

If the test is successful, the display will show "OK".

RS232C Test OK

If the test is failed, the display will show "NG".

RS232C Test NG

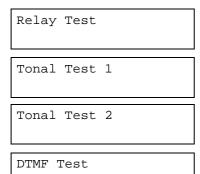
4. Press **STOP** to exit the RS-232C test mode and return to standby mode.

3.13 Line Tests

This mode offers several internal tests and ability to monitor certain unit output functions. Included are relay tests, modem signal output monitoring, and DTMF output monitoring.

1. Press **Program key**, *, **C(03)** to enter the test mode.

The tests are contained within three main menus.



3.13.1 Relay Test

This mode tests the on/off operation of various relays and switches.

1. Press Program key, *, C (03).

2. Press the numeric keypad 0 (zero) to select the optional board number for the fax unit. To select the optional board number for the second phone line, press 1 (one).

3. Press **ENTER**. A list of abbreviations representing the various relays and switches will appear in the display.

CML	Н	L	DP	S	
C24	ТО	NE	ΒZ	RI	

4. The one-touch keys are used to toggle the various relays and switches on and off as outlined on the following table. When a relay or switch is turned on, an asterisk(*) will appear to the left of the item's abbreviation in the LCD. For example, pressing **One-touch A(01)** turns the CML relay on. An asterisk appears to the left of CML in the display.

To turn the CML relay off, press One-touch A(01) again and an asterisk disappears in the display.

*CML	Н	L	DP	S	
C24	TO	NE	BZ	RI	

Press the corresponding one-touch key to toggle the test item on or off.

One-touch key	One-touch key Test function (Test function
A (01)	CML relay – on/off	E (05)	CONT24V relay - on/off
B (02)	H and L relay – on/off	F (06)	Disable
C (03)	Disable	G (07)	BZ relay – on/off
D (04)	S relay – on/off	H (08)	Disable

Press **STOP** to exit the relay test mode.

5. Press **STOP** again to return to standby mode.

3.13.2 Tonal Signal Test

The tonal signal test permits the unit's output tones to be monitored.

Note: To monitor the tones, an external monitoring device must be connected to the telephone line jack.

1. Press Program key, *, C (03).

Board Number?

2. Press the numeric keypad 0 (zero) to select the optional board number for the fax unit. To select the optional board number for the second phone line, press 1 (one).

Relay Test

3. Press ► once(Tonal Test 1) or twice(Tonal Test 2) to select your desired tonal signal test, then press **ENTER**.

Note: Regarding the Tonal Test 1 and 2, refer to the table in next step.

Tonal Test 1

4. To output a desired tonal signal, press the corresponding numeric key and one-touch key as shown in the following table. For example, to monitor the 2100 Hz CED tone, press numeric key **9**. The output signal will begin. A different output signal can be selected by pressing corresponding numeric key and one-touch key.

Note: It may take several moments for output signal to change.

Numeric key	eric key Signal Numeric key		Signal
1	None (stop signal)	7	1800 Hz tone
2	462 Hz tone	8	1850 Hz tone
3	1080 Hz tone	9	2100 Hz tone
4	1300 Hz tone	*	FSK white (all 0)
5	1650 Hz tone	#	FSK black (all 1)
6	1700 Hz tone	0	FSK W1 : B1

Tonal Test 1

Tonal Test 2

One- touch key	Signal rate	Symbol rate	Data rate	One- touch key	Signal rate	Symbol rate	Data rate
01	V.27ter	1200 baud	2400 bps	01	V.34	3000 baud	4800 bps
02		1600 baud	4800 bps	02			7200 bps
03	V.29	2400 baud	7200 bps	03			9600 bps
04			9600 bps	04			12000 bps
05	V.17	2400 baud	7200 bps	05			14400 bps
06			9600 bps	06			16800 bps
07			12000 bps	07			19200 bps
08			14400 bps	08			21600 bps
09	V.34	2400 baud	2400 bps	09			24000 bps
10			4800 bps	10			26400 bps
11			7200 bps	11			28800 bps
12			9600 bps	12		3200 baud	4800 bps

	_		
13			12000 bps
14			14400 bps
15			16800 bps
16			19200 bps
17			21600 bps
18		2800 baud	4800 bps
19			7200 bps
20			9600 bps
21			12000 bps
22			14400 bps
23			16800 bps
24			19200 bps
25			21600 bps
26			24000 bps
27			26400 bps

Note: V.34 is available only for 1600.

13		7200 bps
14		9600 bps
15		12000 bps
16		14400 bps
17		16800 bps
18		19200 bps
19		21600 bps
20		24000 bps
21		26400 bps
22		28800 bps
23		31200 bps
24	3429 baud	4800 bps
25		7200 bps
26		9600 bps
27		12000 bps
28		14400 bps
29		16800 bps
30		19200 bps
31		21600 bps
32		24000 bps
33		26400 bps
34		28800 bps
35		31200 bps
36		33600 bps
37		Voice

5. The black and white ratio of the 2400-14400 bps picture data output (using **One-touch key A(01)-H(08))** can be changed by pressing the numeric key as shown in the following table.

Numeric key	White:Black pattern
1	White 1 : Black 0
2	White 1 : Black 1
3	White 1 : Black 4
4	White 0 : Black 1
5	White 4 : Black 1

6. To stop outputting the tonal signal, press **STOP**.

- 7. To select another tonal signal, repeat steps 4-6. Otherwise, proceed to step 8.
- 8. To exit the tonal signal test mode, press **STOP** under not tests.
- 9. Press **STOP** again to return to standby mode.

3.13.3 DTMF Output Test

The DTMF output test permits the unit's DTMF tones to be monitored.

Note: To monitor the tones, an external monitoring device must be connected to the telephone line jack.

1. Press Program key, *, C (03).

Board	Number?	

2. Press the numeric keypad 0 (zero) to select the optional board number for the fax unit. To select the optional board number for the second phone line, press 1 (one).

Relay	Test		

3. Press \blacktriangleright three times to select the DTMF output test, then press **ENTER**.

DTMF		

4. Pressing a button on the numeric key or one-touch key will produce DTMF tones according to the following table.

Numeric key	Signal	One-touch key	Signal
0	DTMF 0 (941 Hz + 1336 Hz)	A (01)	ROW 1 (697 Hz)
1	DTMF 1 (697 Hz + 1209 Hz)	B (02)	ROW 2 (770 Hz)
2	DTMF 2 (697 Hz + 1336 Hz)	C (03)	ROW 3 (852 Hz)
3	DTMF 3 (697 Hz + 1477 Hz)	D (04)	ROW 4 (941 Hz)
4	DTMF 4 (770 Hz + 1209 Hz)	E (05)	COL 1 (1209 Hz)
5	DTMF 5 (770 Hz + 1336 Hz)	F (06)	COL 2 (1336 Hz)
6	DTMF 6 (770 Hz + 1477 Hz)	G (07)	COL 3 (1477 Hz)
7	DTMF 7 (852 Hz + 1209 Hz)	E (08)	COL 4 (1633 Hz)
8	DTMF 8 (852 Hz + 1336 Hz)		
9	DTMF 9 (852 Hz + 1477 Hz)		
*	DTMF * (941 Hz + 1209 Hz)		
#	DTMF # (941 Hz + 1477 Hz)		

- 5. To stop outputting the DTMF tone, press **STOP**.
- 6. To select another DTMF tone, repeat steps 4-5. Otherwise, proceed to step 7.
- 7. To exit the DTMF output test, press **STOP** under not tests.
- 8. Press **STOP** again to return to standby mode.

3.14 Mirror Carriage Transfer Mode

Important: The fax machine is shipped with mirror carriage locking plate for protecting the machine's mirror carriage during shipping. When installing the fax, loosen the screw which secures the mirror carriage locking plate, and then slide the plate. After unlocking the mirror carriage, secure the mirror carriage locking plate mounting screw. Then turn the power on and perform the following:

1. Press Program key, *, E(05).



2. Press ► to change the setting is "OFF" and then press ENTER.

Important: If reshipping, turn on this mode to move the mirror carriage to the transport position. Then move the mirror carriage locking plate to "LOCK" and secure it with the screw.

3.15 Consumable order sheet

When the drum cartridge has reached its design life or the toner cartridge is empty, the machine prints the consumable sheet.

Note: This feature's default setting is OFF (not print the consumable sheet). (See Unique Switch H:3 to set ON this feature.)

3.15.1 Set consumable order sheet

If using this feature, you should be enter following items:

- · Distributor's fax number
- Distributor's name
- · Customer's name
- Customer's phone number
- · Customer's address
- · Customer's code
- · Fax machine's serial number

Here's how:

- 1. Clear the junk data, if necessary (see "Clear consumable order sheet," next page).
- 2. Press Program key, *, F(06).



3. Press ENTER. The LCD will show:



Enter the distributor's fax number. The fax number may be up to 20 characters in length.

4. Press ENTER to save the distributor's fax number and continue. The LCD will show:



Enter the distributor's name. The name may be up to 30 characters in length.

You enter letters and other non-numeric characters through the one-touch keys.

To word "Upper" means the machine will enter only upper-case letters. If you press R, the machine will see set it as an R (not an r).

To type a lower-case letter, press **ALPHABET**.

To switch back for upper-case entries, press ALPHABET.

To enter spaces, punctuation and symbols, use the characters shown on the one-touch keypad you want.

Note: If you make a mistake, press **CANCEL** to erase to the left. To change just one character, press **To move left**, or ▶ to move right. Press **CANCEL** to erase the character. Then re-enter the character correctly.

5. Press **ENTER** to save the distributor's name and continue. The LCD will show:

```
CUST CODE ;Upper
```

Enter the customer's code. The customer's code may be up to 10 characters in length.

6. Press ENTER to save the customer's code and continue. The LCD will show:

```
CUST NAME ;Upper
```

Enter the customer's name. The customer's name may be up to 30 characters in length.

7. Press ENTER to save the customer's name and continue. The LCD will show:

```
Address1 ;Upper
```

Enter the customer's address for the upper row. The customer's address may be up to 30 characters in length.

8. Press ENTER to save the customer's address and continue. The LCD will show:

```
Address2 ;Upper
```

Enter the customer's address for the Lower row. The customer's address may be up to 30 characters in length.

9. Press ENTER to save the customer's address. The LCD will show:

```
Customer's Tel
```

Enter the customer's phone number. The phone number may be up to 20 characters in length.

10. Press ENTER to save the customer's phone number and continue. The LCD will show:

```
Serial No. ;Upper
```

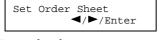
Enter the fax machine's serial number. The number may be up to 18 characters in length.

11. Press **ENTER** to save the fax machine's serial number.

3.15.2 Print consumable order sheet

To check the customer's information has been registered correctly, print the consumable order sheet.

1. Press Program key, *, F(06).



2. Press ▶, ▶.

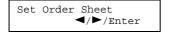


3. Press **ENTER** to print the consumable order sheet.

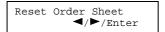
3.15.3 Clear consumable order sheet

The consumable order sheet keeps several items, these are **not** clear the all RAM clear function (Program key, *, 3). To clear the information of consumable order sheet:

1. Press Program key, *, F(06).



2. Press ►.



3. Press ENTER.

Reset Order Sheet Check Enter/Cancel

4. To clear the information of consumable order sheet, press ENTER.

To finish the operation without clearing, press CANCEL.

3.16 DRAM Clear

Note: Perform a DRAM clear whenever a memory upgrade is installed to the unit or the DRAM is replaced.

1. Press **Program key**, *, **G (07)**.

DRAM Clear Check Enter/Stop

2. Press ENTER. The DRAM will be cleared.

Note: To finish the operation without performing initialization, press STOP.

3.17 Clear Life Monitor

The life monitor keeps a count of the pages scanned, printed, and transmitted, along with the drum replacement count and total pages printed on the current drum. This mode clears these counters.

1. Press Program key, *, H (08).

Clear Life Monitor Check Enter/Cancel

2. Press ENTER. The counters will be reset.

Note: To finish the operation without performing initialization, press CANCEL.

3.18 Clear Optional Data

This mode clears all data and all activity journals for optional RS-232C, Printer controller and second phone line.

Note: Second phone line is available only for the OKIOFFICE 1600.

1. Press Program key, *, I (09).

Option Data Initial Check Enter/Cancel

2. Press ENTER. The optional data will be cleared.

Note: To finish the operation without performing initialization, press **CANCEL**.

3.19 Set Service Code

This is the code which, one can protect the life monitor clear operation. If it is not necessary to protect to the life monitor clear operation, abort this operation without entering the service code.

1. Press Program key, *, J (10).

```
Set Service Code
Old Passcode :****
```

- 2. Your next mode depends on whether you're creating or modifying the service code:
 - If creating Use the numeric keypad to enter 0000 and press **ENTER**.
 - If modifying Use the numeric keypad to enter the proper service code and press **ENTER**. If you enter an invalid code, the fax will reject the attempt and abort this operation.
- 3. Use the numeric keypad to enter the four-digit service code.

```
Set Service Code
New Passcode :\underline{1}234
```

4. Press ENTER.

Note: To turn off the service code and return to normal life monitor clear (not protect), change the code to 0000 by repeating steps 1-4 and entering 0000 in step 3.

3.20 Life monitor maintenance

When you replace the main control PCB, you should register the previous several counter values of the life monitor.

- 1. Before updating the software or replacing the main control PCB, you must write down the counter values of the life monitor.
- 2. To confirm the life monitor, press **Program key**, *, **9**, **ENTER**. Then press **one-touch key G** to **P**. (See "3.10.1 Life Monitor," page 3-64.)
- 3. After you write down the counter values of the life monitor, update the software or replace the main control PCB.
- 4. Then, press Program key, *, K(11).

```
Drum Replaced Count 00000000000
```

5. Enter previous value of the number of drum replaced time, then press **ENTER**.

```
Drum Life

<u>0</u>000000000
```

6. Enter previous value of the total pages printed on current drum, then press **ENTER**.

```
Toner Replaced Count 0000000000
```

7. Enter previous value of the toner replaced count, then press **ENTER**.

```
Toner Life

<u>0</u>0000000000
```

8. Enter previous value of the toner life, then press **ENTER**.

```
Fuser Replaced Count 0000000000
```

9. Enter previous value of the fuser replaced count, then press **ENTER**.

Fuser Life 0000000000

10. Enter previous value of the fuser life, then press **ENTER**.

11. Enter previous value of the transfer replaced count, then press **ENTER**.

Transfer Life <u>0</u>000000000

12. Enter previous value of the transfer roller life, then press **ENTER**.

Drum Life Span <u>0</u>0000000000

13. Enter previous value of the drum operation time, then press **ENTER**.

Machine Life <u>0</u>000000000

- 14. Enter previous value of the printer operation time, then press **ENTER**.
- 15. The machine returns to its standby mode.

3.21 JP1, JP2 Battery Backup

Jumper JP2 on the main control PCB is used for battery back-up of the DRAM. Any documents stored in DRAM. Removing JP2 will initialize the DRAM. If the power is turned off, the battery will provide up to 72 hours of back-up when fully charged with 8 MB.

Jumper JP1 on the main control PCB is used for battery back-up of the SRAM. All user programmed data and internal machine parameter, memory switch and unique switch settings are held in SRAM. Removing JP1 will initialize the SRAM. If the power is turned off, the battery will provide up to five years of back-up when fully charged.

3.22 Update the software

Here's instruction to update the software version of the Flash ROM.

Important: To update the software, it needs the flash ROM writer and three of the latest versions of EP-ROMs — ROM0, ROM1 and ROM2.

- 1. Turn off the power switch.
- 2. Remove the access cover on the rear cover by removing one screw.
- 3. Connect the two connectors of the Flash ROM writer to the 14A and 14C on the main control PCB.

Note: Make sure the latest versions of ROM0, ROM1 and ROM2 are set to the Flash ROM writer.

- 4. Turn the power on.
- 5. The Flash ROM writer erases the current program in the fax machine, then writing the new program to the machine.

```
Flash Mem Write Prog
Erasing•••
ROM0:F112 ROM1:
```

>>>>>>>10

6. At the end of this operation (it takes a few minutes), the LCD shows the following message or similar:

```
ROM0:F112 ROM1:65A9
ROM2:4E0D ROM3:0000
```

- 7. Turn off the power switch.
- 8. When you finish the upgrading, disconnect the flash ROM writer from main control PCB.
- 9. Re-attach the small panel on the rear cover.
- 10. Turn on the power switch.
- 11. After finishing to update the software, you must perform the "DRAM Clear" by pressing **Program key**, *, **G(07)**.

Section4 Troubleshooting Procedures

4.1 Troubleshooting Outline

Before troubleshooting a unit check the following:

- Is the power cord correctly connected to the machine?
- Is the telephone handset and the telephone line cord connected correctly?
- Is there paper in the paper cassette?
- Are all covers closed correctly?

Before removing any portions of the machine or making any adjustments be sure the power cord is disconnected from the unit. Check the following:

- The power source should be rated according to unit specifications.
- The unit should not be connected to an electrical circuit with other equipment or where voltages may vary.
- The unit should be installed on a flat, level surface.
- The ambient temperature and relative humidity surrounding the unit should be 50°F to 89.6°F (10°C to 32°C) at 20% to 80% humidity with no condensation.
- The unit should be located in a well ventilated area.
- The unit should receive necessary cleaning and maintenance.

The unit should be installed:

- Away from heat sources and heating or cooling vents.
- · Away from water heaters, steam generators, humidifiers or other areas of high humidity.
- Away from dusty areas.
- Away from areas where chemical fumes or gasses are generated or may collect.
- Away from areas exposed to direct sunlight.

Check the consumable:

- Verify that the recording paper supply is adequate and that it is high- or standard-quality 20lb. xerographic bond.
- Verify that the recording paper has been stored away from moisture and damp areas.
- Verify that the recording paper has not been damaged in any way.

4.2 Recording Paper Jam

Symptom: Recording paper did not exit paper cassette properly or jam occurred in print area.

Suggested corrective action:

- Verify that the recording paper conforms to the type specified for use in the machine and that has not been damaged or exposed to moisture.
- 2. Make sure the recording paper is properly loaded into the multipurpose tray and cassette and the cassette is properly closed.
- 3. Clean the paper feed rollers of any paper dust buildup. (Clean using a lint-free cotton cloth moistened with a cleaning designed for use on rubber rollers.) Replace the paper feed rollers if worn or damaged.
- 4. Check the cassette pressure springs for proper installation and operation.
- 5. Verify that the paper has reached sensor PSS. If it has, check the operation of PSS.
- 6. Verify the paper take up roller is turning. If not, check the main motor. If the main motor is turning, check the operation of the paper feed solenoid PFCL.
- 7. If the main motor does not turn, replace the main motor, the power supply unit or the main control PCB.
- 8. Check for obstructions in the paper path.

Symptom: Recording paper jammed as it was exiting the unit into receive paper tray.

Suggested corrective action:

- 1. Check for obstruction in the paper path.
- 2. Check the paper discharge sensor (PDS) for proper operation.
- 3. Clean the exit roller using a lint-free cloth moistened with a cleaning solution designed for use on rubber rollers. Replace the exit roller if worm or damaged.
- 4. Verify the fuser rollers are clean and not damaged. If worn or damaged, replace the fuser.

4.3 Document Feeder Jam

Symptom: Original document did not feed into or exit scanner properly, document feeder error message.

- 1. Verify the original documents conform to the specifications designed for use in the machine and that they are not damaged in any way.
- 2. Verify the number of documents placed into the feeder does not exceed its maximum capacity.
- 3. Verify the scanner cover is closed properly.
- 4. Remove any foreign substances from inside the scanner area.
- 5. Verify that all of the document feed rollers are clean and not damaged. Clean using a lint-free cotton cloth moistened with a cleaning solution designed for use on rubber rollers. Replace the rollers if worn or damaged.
- 6. Check the operation of DS1 at connector P180 301, pins 1-3, on the Connect ADF PCB.
- 7. Check the operation of the separator roller, and the pick-up roller.
- 8. Verify the operation to the ADF Motor at connector P180 305, pins 1-4 on the Connect ADF PCB.
- 9. Verify that the document feeds into the unit and stops. If the document does not stop, check the operation of DS2 at connector P180 302, pins 1-2, on the Connect ADF PCB.
- 10. Check all connectors and cables.
- 11. Check the operation of the main control board.

4.4 Document Feeder Multi-feeding or Skew

Symptom: Two or more pages of a multi-page document are fed at once.

The document is fed on the skew. Slight skewing may sometimes occur.

Suggested corrective action:

- 1. Verify that the original documents conform to the specifications designed for use in the machine and they are not damaged in any way.
- 2. Verify the pages of the document are not stuck together from glue, wet or damp correction fluid, tape, etc.
- 3. Verify the feed roller, separator roller and retard roller are clean and not damaged. Clean using a lint-free cotton cloth moistened with a cleaning solution designed for on rubber rollers. Replace these items if worn or damaged.

4.5 Mirror Carriage Error

Symptom: The mirror carriage doesn't move.

Suggested corrective action:

- 1. Verify that the mirror carriage locking plate has been released. Release the mirror carriage locking plate if it is not released. Then press **PROGRAM**, *, **E** to turn off the mirror carriage carry mode.
- 2. Check the setting of Unique SW E:2, bit 0-1.
- 3. Verify that the timing belt doesn't out of joint.
- 4. Check the operation of HOME sensor at connector P1802, pin 1-3, on the Connect Scanner PCB. (See page 2-2 or 2-4.)
- 5. Check the operation of END sensor at connector P1804, pin 1-3, on the Connect Scanner PCB. (See page 2-2 or 2-4.)

4.6 Transmit Error

Symptom: Check message prints after attempting transmission.

Suggested corrective action:

1. Reference the error code on the check massage or the journal to the error code list contained in this section

4.7 Transmit Black Lines

Symptom: A black line appears on all documents transmitted or copied.

- 1. Print a document from memory (mode list, journal, etc.) to determine if the problem is in the scanner. If the black line in not on the memory print outs, the problem is not in the scanner.
- 2. Check for a foreign object in the feeder.
- 3. Clean the contact glass.
- 4. Check for wire or other foreign object obstructing the light path to the CCD.

4.8 Cannot transmit

Symptom: The unit will not transmit

Suggested corrective action:

- 1. Verify the telephone line cord is properly installed and plugged into the correct type of wall jack.
- 2. Check for dial tone at the unit and wall jack. If no dial tone is present at the unit, check the NCU PCB.
- 3. Verify that the correct telephone number has been dialed or that the correct telephone number is programmed in the autodialer.
- 4. Insure Security TX turned off.
- 5. Place a call through the monitor and check for excessive noise or interference on the telephone line.
- 6. Verify that the remote location is capable of receiving by checking the following:
 - 6.1 Place a call to the remote machine and verify that if auto answers.
 - 6.2 Insure that the remote machine does not have closed network or block junk fax turned on.
 - 6.3 Transmit to another location.
- 7. Check the operation of NCU PCB and the main control PCB.

4.9 Receive Errors

Symptom: Check message prints after attempting a reception.

Suggested corrective action:

1. Reference the error code on the check message or the journal to the error code list contained in this section.

4.10 Will not Auto-Answer

Symptom: The unit rights but will not auto-answer.

- 1. Check the power cord and AC switch.
- 2. Verify the telephone line is properly installed.
- 3. Verify recording paper in the paper cassette.
- 4. Check the memory capacity. The unit will not answer incoming calls if memory full.
- 5. Check the number of rings is set to answer on. If set to a high number of rings, the transmitting unit may "time out".
- 6. Insure the unit is in the Fax Ready mode.
- 7. Check the operation of the NCU PCB and the main control PCB.

4.11 Clearing Jammed Paper

If the original document jams

1. If an original document jams in the ADF while scanning the document into the memory for faxing or copying, the LCD will show:

```
Document Jam
ContStor Enter/Cancl
```

If you do wish to continue the operation, press **ENTER** and proceed to step 2.

To abort the operation, press **CANCEL**. This will erase from memory all pages stored during this operation, and the machine will return to standby mode.

Important: If you wait more than 60 seconds without pressing any key, the machine will erase from memory all pages stored during this operation and the machine will return to the standby mode.

Note: If the document jammed in the following case, the following message will appear and the machine will abort the operation anyway; instead, you'll have to perform the job again from scratch

- The first page of the document jammed
- During the real time transmission or quick memory transmission
- During non-sorting ADF job

```
Open&Close ScanCover
Reset Document
```

Also, the "Repeat transmission. Error on scan at page xx" message will be printed out if the document jammed during transmission.

2. The LCD will show which page (i. e., which page number) is jammed. To continue scanning from the jammed page forward (keeping in mind the Note at the end of step 1, above), press **START** after clearing the jam.

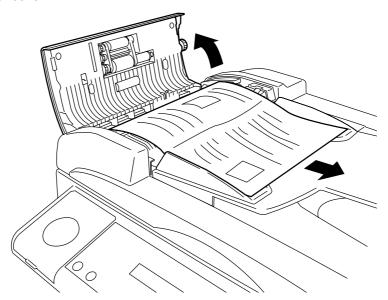
```
P 2.Reset Document
Press Start Key
```

Note: If you wait more than 60 seconds without pressing any key, the machine will begin to send or copy the document(s) it has.

If you wish to cancel this operation, press **STOP**. The machine will delete all pages from memory and then return to its standby mode.

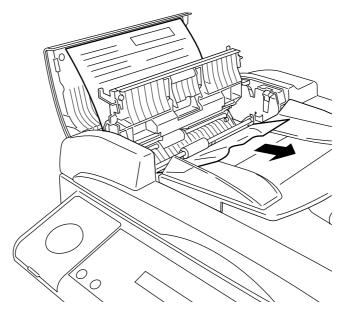
To remove the document:

1. Open the scanner cover.



2. Lift the original document from the machine.

Note: If you cannot remove the original document, open the inner cover as shown at right, then remove the document.



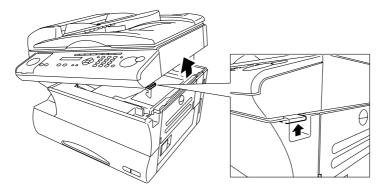
3. Gently close the scanner cover, making sure both sides are snapped down securely. **Note:** If the original document has become wrinkled or torn, do not re-send it.

If a printout jams inside your machine

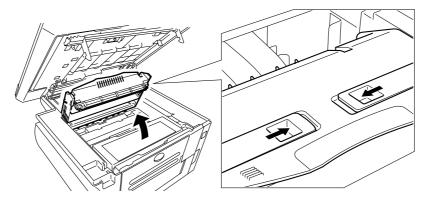
To clear a printout jammed inside your machine:

Important: Gently close the top cover so that you don't catch your hands, possibly injuring them.

1. Open the top cover.

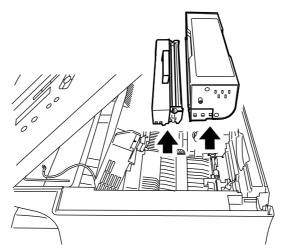


2. Open the printer cover.



3. Remove the toner and drum cartridge.

Important: Shield the drum cartridge from light, especially strong light. Later, if you have to remove the cartridge from the fax, immediately wrap it in a thick cloth to protect it from light.

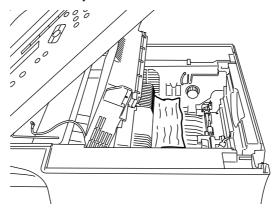


4. Remove the jammed paper.

Important: The fuser unit becomes very hot.

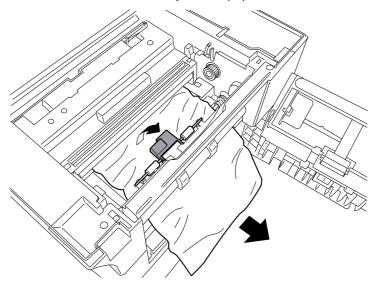
Do not touch the fuser unit when you are removing a paper jam.

Note: Avoid getting "unfixed" toner on your hands and clothes.

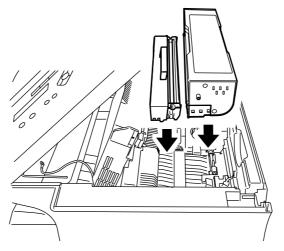


Open the side cover.

Pulling up the jam release lever to remove the jammed paper.



5. Reset the toner and drum cartridge.



- 6. Gently close the printer cover.
- 7. Gently close the top cover, pressing firmly on the both sides of the top cover until you hear it click.

4.12. The Image Quality Problems

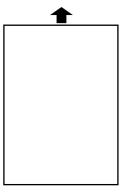
The following provides guidelines for troubleshooting the printer engine and actions to be taken. Before removing any portions of the machine or making any internal adjustments, be sure power to the unit is OFF. Suggested corrective actions should be performed in order as listed. Most conditions can be corrected by performing routine preventative maintenance steps. If printer or print quality problems occur, check the following.

The unit:

- 1. Should have the power cord correctly connected.
- 2. Should be connected to a power source which is rated to machine specifications.
- 3. Should be installed on a flat, level surface.
- 4. Should receive good ventilation.
- 5. Should not be connected to an electrical circuit with other equipment or where voltages may vary.
- 6. Should not be installed near a direct heating or cooling source or vent.
- 7. Should not be exposed to high dust concentration.
- 8. Should not be exposed to direct sunlight
- 9. Should not be exposed to high temperatures, high humidity, steam or chemical fumes.

4.12.1 Blank pages

Symptom: Page is solid white.



Poor development

- Remove the toner cartridge and shake it a few times to redistribute the toner
 - inside. If the problem persists, replace the toner cartridge.
- The drum cartridge or toner cartridge may be not installed correctly. Install each cartridge correctly.

Improper LED exposure

- Replace the LED Print Head Unit.
- · Replace the Main Control PCB.

Improper charging

- Replace the High Voltage Unit.
- Replace the Main Control PCB.

4.12.2 Black pages

Symptom: Page is solid black.



Improper LED exposure

- Replace the LED Print Head Unit.
- · Replace the Main Control PCB.

Improper charging

- Replace the High Voltage Unit.
- Replace the Main Control PCB.

4.12.3 Printout too light

Symptom: Printed image is faint or does not print solid.



Poor development

- Remove the toner cartridge and shake it a few times to redistribute the toner
 - inside. If the problem persists, replace the toner cartridge.
- Replace the High Voltage Unit.
- Clean the LED print head.

Defective Drum

• Replace the Drum Cartridge.

Poor image transfer

- Replace the Image Transfer Unit.
- Replace the High Voltage Unit.
- Replace the Main Control PCB.

4.12.4 Printout too dark

Symptom: Printed image is faint or does not print solid.



Poor development

- Remove the toner cartridge and shake it a few times to redistribute the toner
 - inside. If the problem persists, replace the toner cartridge.
- Replace the High Voltage Unit.
- Clean the LED print head.

Defective Drum

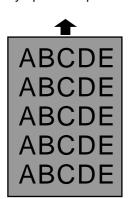
Replace the Drum Cartridge.

Poor image transfer

- Replace the Image Transfer Unit.
- Replace the High Voltage Unit.
- Replace the Main Control PCB.

4.12.5 Blurred background

Symptom: Copies show a gray or dark background.



Poor development

- · Replace the High Voltage Unit.
- Replace the Main Control PCB.
- Replace the Toner Cartridge.
- · Replace the Drum Cartridge.

4.12.6 Uneven print density

Symptom: Image graduates from dark to light across page.



Poor development

 Remove the toner cartridge and shake it a few times to redistribute the toner

inside. If the problem persists, replace the toner cartridge.

- Replace the High Voltage Unit.
- Clean the LED print head.

Defective Drum

• If the drum surface for moisture condensation found, leave drum in unit with

power on to dry.

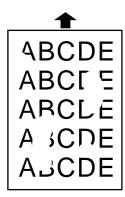
• Replace the Drum Cartridge.

Poor image transfer

- · Replace the Image Transfer Unit.
- Replace the High Voltage Unit.
- Replace the Main Control PCB.

4.12.7 Irregularities

Symptom: Portions of image are broken or missing.

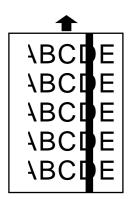


Poor image transfer

- Replace the Image Transfer Unit.
- Replace the High Voltage Unit.

4.12.8 White (Black) Line

Symptom: White or black strip appears vertically through image.



Poor development

• Replace the Toner Cartridge.

Defective Drum

• Replace the Drum Cartridge.

Improper charging

• Replace the Drum Cartridge.

Improper fusing

• Replace the Fusing Unit.

Poor image transfer

• Replace the Image Transfer Unit.

Improper LED exposure

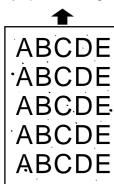
• Replace the LED Print Head Unit.

Poor scanning

• Clean the Contact Grass.

4.12.9 Toner Smudges

Symptom: Background appears "peppered" with black spots.



Poor scanning

· Clean the Contact Grass.

Improper fusing

• Clean the Fusing Rollers. If it is not effective, replace Rollers or the Fusing Unit

4.13 LCD Error Messages

Your fax machine's LCD messages can help you spot problems.

LCD error messages (Alphabetic list)

What it means/What to do What you see on the LCD

All Commands In Use Your fax machine has all of its 99 possible delayed commands

(automatic redialing counts as one) stored in memory and cannot accept

Wait until your fax has completed one of the delayed commands or delete

an existing command by using REVIEW COMMANDS.

You tried to enter the same fax (or phone) number which is already **Already Stored**

entered in your fax machine.

Enter a different fax (or phone) number.

Box In Use You tried to erase a F-Code box which contains at least one document.

Erase the document(s), then try again.

Call For Service The scanner lamp is dim or inoperable. Make repeated copies to help

evaporate any internal moisture.

See page 4-21.

Change to Fax Mode You tried to to store the document for polling (or for F-Code Box) when

the machine is in the Copy mode. You can store the fax document only

when the machine is in the Fax mode.

Check Memory Tx You tried to turn the Fax&Copy feature on, but the memory transmission

setting is off. To use the Fax&Copy feature, the memory transmission

setting must be set to on.

Set the Memory Tx to on, then try again.

Check Paper Size Open&Close Top Cover

The difference sized paper which is not same sized paper you told your

sized paper you told your machine is loaded.

Set correct sized paper or change the paper size setting.

Close Scanner Cover Close Top Cover Close 1st Side Cover

The cover indicated on the LCD is open or has not been closed securely.

Close 2nd Side Cover

Close it properly.

Close 1st Cassette **Close 2nd Cassette** The paper cassette indicated on the LCD is open or has not been closed securely.

Close it properly.

Communication Error A communication error disrupted the reception or transmission.

If you were transmitting, press stop to clear the error message and then re-try the transmission. If you were receiving a fax, try to contact the other person and have him/her re-try the transmission. (The problem may

be entirely with his/her machine, phone line, etc.)

Copy Off You tried to change your fax machine to the copy mode, but the unit's

copy protection feature is on, preventing such use.

Turn off copy protection.

Dept. Code Full You tried to enter department code more than 100. Your machine can

store up to 100 department codes.

Document Full You tried to enter an document into an F-Code box, but the machine has

reached its capacity.

Delete documents stored in F-Code boxes until the machine will let you

proceed.

Document Jam ContStor Enter/Cancl An original document jam while you are using the ADF for either faxing

or copying.

Document Stored You tried to erase a batch box which contains at least one document.

Erase the document(s), then try again.

What you see on the LCD What it means/What to do

Drum Near End Your drum will need to be replaced soon.

Enter No. (0-32) You tried to enter a call group number greater than 32. Your machine can

maintain 32 call groups, numbered 1-32 (call group 0 covers all the

groups).

Determine the correct call group identifier number and enter it, instead.

Enter No. (000-255) If the optional NIC (network interface card) is attached to your machine,

and you tried to enter a TCP/IP address greater than 255.

Enter the correct TCP/IP address.

Enter Reduce/Enlarge You tried to copy your document on the paper other than A4, A5 or F4

sized paper using the bypass tray, or the calculated reduction or enlargement ratio is out of the acceptable range (50 - 200 %) when the

copy reduction or enlargement ratio is set to "Auto".

Enter the reduction or enlargement ratio manually although a part of the

image might be lacked, or change the paper for copying.

Enter Scan Size When you using the FBS (Flatbed scanner) glass, you must manually

enter the scan size of your document.

Press DOCUMENT SIZE to choose the size.

Feeder In Use The command you're trying to enter requires the use of the ADF, which is

already in use.

Wait for the machine to stop using the ADF, then try again.

Hang Up Phone The optional handset is off-hook.

Hang it up, making sure the upper part of the handset presses down on

the "hook" button.

In Relay Box You tried to store a document for polling in an F-Code box which is set to

be a relay box.

Select an F-Code box which is set to be a bulletin box, then try again.

In Secure Box You tried to store a document for polling in an F-Code box which is set to

be a security box.

Select an F-Code box which is set to be a bulletin box, then try again.

In Use in P OneTouch You tried to erase the F-Code box or Batch box, which is programmed in

the programmable one-touch key.

Erase the programmable one-touch key that contains the F-Code box or

Batch box you want to erase, then try again.

Invalid I.D. Code The F-Code box I.D. code you entered isn't valid.

Try re-entering your F-Code box I.D. code.

Invalid Number You pressed a key which has no function during the current operation.

Invalid Paper Size If the optional printer controller is attached to your machine, it can use the

special sized paper with the bypass tray. However, it should be used only for the PC printing, it cannot be used for copying. So, if you tried to copy onto the special sized paper with bypass tray, this message will appear.

Invalid Passcode The protection passcode you entered isn't valid.

Repeat the operation, entering the correct protection passcode.

Line Busy You tried to erase a document which someone is polling from your

machine.

Wait for the fax to complete the polling operation, then try again.

Macro In Use You tried to change the function for a Soft key, but that Soft key has been

programmed in a Macro key. You cannot change the Soft key function until erase the Macro key that contains the Soft key you want to change.

Erase the Macro key, then try again.

Memory Overflow Start Or Cancel

During transmission (or copying), you tried to enter more pages into

memory than your fax could store.

Press **START** to tell your fax to keep as many pages in memory as possible, or press **CANCEL** to delete from memory all pages stored

during this operation (but not previous operations).

What you see on the LCD What it means/What to do

Mirror Carriage Error The mirror carriage of your machine has become inoperable.

Mirror Locked The transport mode is not turned off.

Turn off the transport mode.

No Command You pressed **REVIEW COMMANDS** to review upcoming commands, but

your fax machine had none stored.

No Dept. Code You tried to turn on the department code setting but there are no

> department codes stored in your fax machine. Store at least one department code, then try again.

. . . or . . .

You entered incorrect department code at fax sending while the

department feature is on. Enter correct department code.

No Document Stored You tried to print a document from memory, but your fax machine had

none stored.

No Drum The drum cartridge is missing or has not been properly installed in your

fax machine.

Please properly install the drum cartridge.

No Number Stored You selected an autodialer, batch box or F-Code box number for which

there is no fax (or phone) number programmed.

Either choose another number or dial a phone number directly from the

numeric keypad.

No Passcode You tried to program a security feature, but there's no protection

passcode stored in your fax machine.

Store a protection passcode in your machine, then retry again.

No PIN Number You selected "Mode1" in the pin mask feature and tried to call an

autodialer number in which no PIN has been entered, or to call using

numeric keypad without PIN. Enter a PIN, then try again.

No Report You requested an activity journal or confirmation report, but your fax

machine has no record of any fax jobs having occurred.

The toner cartridge is missing or has not been properly installed in No Toner Cartridge

your fax machine. Please properly install the toner cartridge.

Not Allowed in Macro During macro registration, you pressed the key which cannot be

registered in Macro, such as MONITOR/CALL key or SECURITY

RECEPTION key.

Other Key Setting You tried to enter the same function which is already stored in other Soft

Store the different function.

Open Top Cover The paper is jammed in your fax machine.

Please Remove Paper

Open 1st Side Cover

Open the cover indicated on the LCD, and remove the jammed paper

Please Remove Paper Open 2nd Side Cover

carefully.

Please Remove Paper

Open Top/2-Bin Cover **Please Remove Paper Remove Bypass Paper**

Open&Close Top Cover Open&Close ScanCover

Reset Document

Either your document wasn't inserted correctly, or the fax to which you're sending can't handle the document's page length.

Reset the page and try again.

Please Call Service The printer unit of your fax machine has become inoperable.

See page 4-21.

What you see on the LCD What it means/What to do

Please Replace Drum Your drum cartridge has reached the limit of its design life. Your machine

cannot print until the drum cartridge is replaced.

Please replace the drum cartridge.

Please Replace Toner Your toner cartridge is empty. Your machine cannot print until the toner

cartridge is replaced.

Replace the toner cartridge.

Please Supply Paper The paper cassette or bypass tray is out of paper.

Supply paper to the cassette and/or the bypass tray.

Please Wait Your fax machine's printer is either warming up or busy.

Please wait until the fax is finished printing and then re-try your command

or operation.

Polling In Use You tried to store the polling document in your fax machine, where one

already had been stored.

Wait for the fax to complete the regular polling operation or delete the

stored document, then try again.

Printer In Use The command you're trying to enter requires the use of the printer, which

is already in use.

Wait for the fax to finish printing, then try again.

Protect Doc. Stored A received document was in your fax's memory when you tried to turn off

the security reception passcode.

Print the received document from your fax's memory, then retry the

desired operation.

Ration must be 100% You cannot set the magnification ratio in Negative/Positive copy.

Set the magnification ratio to 100 % to use the Negative/Positive copy.

Scanner In Use The command you're trying to enter requires the use of the scanner,

which is already in use.

Wait for the fax to complete the scan, then re-try the desired command.

SecurityRx is OffYou tried to turn the security reception on using a Soft key which is

assigned to set the security reception to on or off, but security reception

setting has not set to on.

To turn on or off the security reception using a Soft key, first set the

security reception setting to on.

Sub-address In Use You tried to enter a sub-address identical to one already being used in

another F-Code box.

Enter a different sub-address.

Toner Low Your fax machine is almost out of toner.

Too Many Characters You attempted to enter too many numbers or other characters in the

current operation.

Press CANCEL to delete the extra characters, then try again. You may

wish to review the operation's appropriate instructions.

Too Many Locations You tried to enter too many numbers for a broadcast. You can enter up to

200 autodialer numbers and up to 30 numbers entered through the

numeric keypad.

Press CANCEL to delete the extra numbers and then try again.

Too Many Steps You tried to enter too many steps for a macro. You can enter up to 60

steps into a macro key.

Unable to Reduce In the reduction copy using the ADF, if the calculated ratio is smaller than

minimum reduction ratio (50%), this message will appear and you cannot

make the reduction copy.

Use the FBS glass, however parts of the image might not be copied.

Use FBS Glass You tried to enlargement copy using the ADF. Your machine cannot

enlargement copy from the ADF.

Please set your document on the FBS glass to make the enlargement

сору.

What you see on the LCD What it means/What to do

Select Paper Size

You tried to make a copy in the following conditions: • Paper size selection is set to "Auto".

• The bypass tray has the paper other than A4, A5 or F4.

• Paper cassette(s) runs out of paper.

Press **PAPER SIZE** to select your desired paper.

4.14 Error Codes

If an error occurs during a communication, a check message will be printed. The following provides an explanation of the information found on check messages.

- A possible solution to the problem
- The date and time of the attempted communication
- The sending location (if the remote fax has a Location ID)
- The number of pages which got through before the error terminated the call
- The error code
- The sample document.

You will also see a code listed in the Result column of the report. Result codes indicate the specific problem encountered:

- "D" codes occur while dialing
- "R" codes occur during reception
- "T" codes occur during transmission

Here is a list of error codes the fax machine may print.

Dialing errors

- **D.0.2** The remote fax machine is busy. Try the call again.
- **D.0.3** The **STOP** button was pressed while the unit was dialing. Try the call again.
- **D.0.6** The autodialer number was not programmed. Program the autodialer number.
- **D.0.7** The dialing time out occurred because the remote unit did not answer. Try the call again.
- **D.0.8** Dial tone was not detected. Try the call again.

Reception errors

- **R.1.1** T1 time-out. The calling unit was not a fax machine or the transmitting unit is having difficulties.
- **R.1.2** Compatibility error. The calling unit is attempting to poll a document that does not exist.
- **R.1.4** The **STOP** button was pressed during reception.
- **R.1.5** The fax machine didn't detect the silence period for ending channel when receiving RCR.
- R.2.3 No response to FTT. Poor phone line conditions made fax communication impossible. Enable the one second pause after CED on Memory Switch C:0. Also try increasing the echo wait time on Memory Switch C:1 if echo is on the line.
- **R.3.1** No response to CFR. DCN was received from the transmitter. Poor line conditions made communication impossible. Adjust the echo wait time on Memory Switch C:1. Try increasing the output levels via Machine Parameter A:1.
- **R.3.3** Too many errors were detected during data reception. The carrier was interrupted. Increase the data error rate on Memory Switch C:0.
- **R.3.4** DCN was received after FTT. Communication was not possible at 2400 bps. Poor phone line conditions prevented fax communication. Enable the Eye Quality Check on Memory Switch D:1 and D:2.
- R.4.2 MPS/EOM/EOP was not received. Either the line disconnected before reception was completed or too many errors were detected by the receiving unit. Adjust the data error rate on Memory Switch C:0. It may also be necessary to decrease the receive communication speed via Memory Switch C:0.

- **R.4.4** The receiving fax machine has reached its memory capacity.
- **R.5.1** DCN was received instead of RR during ECM communication.
- **R.5.2** Line noise or other problems prevented ECM reception.
- **R.8.4** A compatibility error occurred.
- **R.8.10** Line noise or other problems prevented line probing.
- **R.8.11** The fax machine timed out while waiting for the retrain signal.

Transmission errors

- **T.1.1** T1 time-out. The remote fax machine didn't respond to your machine. This usually occurs during a manual transmission or when an incorrect number was dialed. Call someone at the remote machine.
- **T.1.2** The fax machine's page counter detected a possible document feeder error. Carefully put the document back into the feeder and try the call again.
- T.2.1 CFR or FTT was not received from the remote machine. Either the phone line disconnected during fax communication or transmission became impossible due to bad phone line conditions. Try the call again. It may be necessary to increase the output levels on Machine Parameter A:1. The receive machine may also have closed network or block junk fax enabled.
- **T.2.2** The two fax machines were incompatible. No mailbox at receiver or security transmission is enabled.
- T.2.3 FTT was received from the remote machine at 2400 bps. Bad phone line conditions made fax communication impossible. Conditions can change rapidly, so try the call later. Turn on the echo protect tone on Memory Switch B:0. Also adjust the interval between DCS and TCF on Memory Switch B:1. If the problem persists, try increasing the output levels on Machine Parameter A:1.
- **T.3.1** The page counter in the fax machine detected a document feeder error during transmission. Carefully re-insert the document into the feeder and re-try the call.
- **T.3.2** The fax machine didn't detect the silence period for ending channel.
- T.4.1 No response to MPS/EOP/EOM. Poor phone lines caused the receiving unit to disconnect. Adjust the interval between CFR and data on Memory Switch B:1. Try increasing the output levels on Machine Parameter A:1. It may also be necessary to adjust the transmit speed on Memory Switch B:0.
- **T.4.2** RTN was received from the remote machine. After transmission began, poor line conditions developed. Try the call again. Attempt the solutions described for the T.4.1 error.
- **T.4.4** Poor line conditions prevented transmission. PIP was received. The transmission was interrupted by the call mode. The receiving unit may be experiencing problems. Try the call again.
- **T.5.1** No response to RR from the remote machine. Line noise or other problems prevented ECM transmission. Increase the ECM response time on Memory Switch B:2.
- **T.5.2** No response to CTC. Line noise or other problems prevented ECM transmission. Increase the ECM response time on Memory Switch B:2.
- **T.5.3** EOR was received from the remote unit but further transmission was not possible. Adjust Memory Switch B:5 for this problem.
- **T.8.1** A compatibility error occurred.
- **T.8.10** Line noise or other problems prevented line probing.
- **T.8.11** The remote fax machine didn't complete the equalizer training phase.

Communication Error Messages

The error messages on Check Message printouts indicate the following:

Here's a brief summary:

Error Message	Possible Meanings
Check condition of remote fax.	 Remote machine malfunctioned No handshake signals from remote machine Wrong phone number reached
Repeat transmission.	 Poor phone line conditions prevented communication No handshake signals from remote machine Document missfeed or miscount Unable to reach remote machine after attempting specified number of redial
Line is busy.	Remote machine was busyRemote machine didn't answer
Check received documents.	 Receive confirmation signal not received from remote machine Poor line conditions caused a poor image
Memory full.	Remote unit's memory capacity has been exceeded
Dialing number is not set.	An autodialer number is not stored programmed properly
Stopped.	The STOP key was pressed at the remote fax during the handshake
(Message area is blank)	Someone pressed STOP during communication Printer error occurred during communication

4.15 Service Call Error

When certain machine problems occur these message will appear in the LCD.

4.15.1 Call For Service

Symptom: "Call For Service" is in the LCD.

Suggested corrective action:

- 1. Verify the lamp turns on when the book cover open and close.
- 2. Verify the mirror carriage moves normally. (See "Mirror carriage error", page 4-3)
- 4. If during step 1 the lamp did not turn on, check the following connection:
 - Lamp assembly to the Inverter PCB (CN2)
 - Inverter PCB (CN1) to the Harness to the CCD PCB (P2000 00)
- 5. Replace the lamp and/or the Inverter PCB.

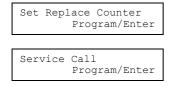
4.15.2 Please Call Service

When certain machine problems occur a "Please Call Service" message will appear in the LCD. When this message appears, access the printer maintenance mode / Service call function to determine the cause of the "Please Call Service" error message.

To access the printer maintenance modes:

1. Press PROGRAM, *, 6.

The mode are contained within two main menu level.



- 2. Press **PROGRAM** to select "Service Call" mode and then press **ENTER**.
- 3. The error message will be displayed.

For example, when "Heater error" and "Drum Fuse Error" has occurred, the LCD will show:



Press **PROGRAM** to show the other printer error message.

The errors messages and an explanation of each are outlined below.

Heater Error

Symptom: fuser heater malfunction.

Suggested corrective action:

- 1. Check the connectors from the power supply to the main control PCB and to the fuser unit.
- 2. Check the heater lamp. If it comes on, see step 3; if it does not, see step 5.
- 3. Check continuity of fuser unit. If OK, see step 4; if bad, replace the fuser unit.
- 4. Replace the power supply unit.
- 5. Replace the fuser unit. If the problem is not correct, see step 6.
- 6. Replace the main control PCB.

Thermistor Disconnect

Symptom: broken or blown the heater lamp or thermistor in fuser unit.

Suggested corrective action:

- 1. Check the connectors from the power supply to the main control PCB and to the fuser unit.
- 2. Check the heater lamp. If it comes on, see step 3; if it does not, see step 5.
- 3. Check continuity of fuser unit. If OK, see step 4; if bad, replace the fuser unit.
- 4. Replace the power supply unit.
- 5. Replace the fuser unit. If the problem is not correct, see step 6.
- 6. Replace the main control PCB.

Thermistor Short

Symptom: broken or blown the heater lamp or thermistor in fuser unit.

Suggested corrective action:

- 1. Check the connectors from the power supply to the main control PCB and to the fuser unit.
- 2. Check the heater lamp. If it comes on, see step 3; if it does not, see step 5.
- 3. Check continuity of fuser unit. If OK, see step 4; if bad, replace the fuser unit.
- 4. Replace the power supply unit.
- 5. Replace the fuser unit. If the problem is not correct, see step 6.
- 6. Replace the main control PCB.

Inside Fan Error

Symptom: inside fan malfunction.

- 1. Verify the inside fan rotates when the power is on.
- 2. Check the connection between the Connect Printer PCB (P1313) and the fan.
- 3. Replace the fan motor if it doesn't rotate.
- 4. If the problem is not correct, replace the main control board.

RX Motor Error

Symptom: RX motor malfunction Suggested corrective action:

- 1. Verify the RX motor rotates when the power is on.
- 2. Check the connection between RX motor and the Connect Printer PCB (P1308). (See page 2-1.)
- 3. Replace the RX motor if it doesn't rotate.
- 4. If the problem is not correct, replace the main control board.

Drum Fuse Error

Symptom: The fuse in the new drum cartridge does not disconnect when set the new drum cartridge. Suggested corrective action:

- 1. Verify the drum cartridge is set correctly.
- 2. Check a point of contact between drum cartridge and machine's electrode.
- 3. Replace the drum cartridge.
- 4. Replace the main control PCB.

H-VIt Fuse Disconnect

Symptom: The fuse in the high voltage power supply is disconnected.

Suggested corrective action:

1. Replace the high voltage power supply and the drum cartridge.

4.16 LCD Failure

Symptom: No display in the LCD.

Suggested corrective action:

- 1. Verify that the power cord is correctly connected and the power switch is ON.
- 2. Check for a blown fuse or open circuit on the unit's internal power supply.
- 3. Check the DC output voltages from the power supply unit to connector P10 on the main control PCB. If any of the following voltages are incorrect, replace the power supply.

Pin 1 : -12 VDC
Pin 2 : +12 VDC
Pin 3, 4, 5 : +5 VDC
Pin 6 : HC1
Pin 7, 8, 9 : +24 VDC
Pin 10, 11, 12, 13 : GND
Pin 14 : HC2

- 4. Check the following connectors:
 - LCD assembly to the Panel A PCB (P1903)
 - Panel A PCB (P190A) to the Harness to the main control PCB (P19A)
 - Panel A PCB (P190B) to the Harness to the main control PCB (P19B)
- 5. Replace the associated PCBs and connector harness.

4.17 General Power Failure

Symptom: Unit will not power up.

Suggested corrective action:

- 1. Verify that the power cord is correctly connected and the power switch is ON.
- 2. Verify that the electrical outlet is on.
- 3. Check for a blown fuse or open circuit on the unit's internal power supply.
- 3. Check the DC output voltages from the power supply unit to connector P10 on the main control PCB. If any of the following voltages are incorrect, replace the power supply.

Pin 1 : -12 VDC
Pin 2 : +12 VDC
Pin 3, 4, 5 : +5 VDC
Pin 6 : HC1
Pin 7, 8, 9 : +24 VDC
Pin 10, 11, 12, 13 : GND
Pin 14 : HC2

4.18 Cleaning the Unit

Use a mild cleaning solution on a lint-free cloth to wipe the machine's cover, handset and paper cassette tray. Never spray cleaner directly onto the fax machine as the spray could damage components inside the fax.

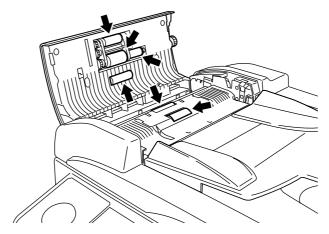
Curing frequent jams in the ADF

If you're having trouble with getting your original documents to feed properly, try this procedure:

- 1. Turn off your fax machine.
- 2. Get two soft, lint-free cloths and moisten them as follows:
 - One with a cleaner suitable for use on platen/rubber rollers. In steps 4 and 6, we'll call this the rollers cleaner.
 - The other with isopropyl alcohol
- 3. Open the scanner cover by holding the scanner cover release.

Important: You must hold the cover open. It won't stay open by itself.

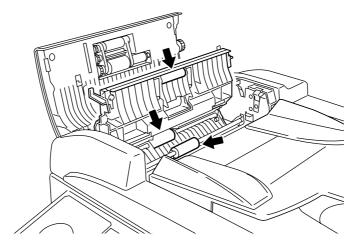
4. Use the cloth with the rollers cleaner to clean the face of the rollers. Rotate the rollers by hand to allow cleaning of the entire roller surface.



5. Open the inner cover fully.

Important: You must hold the cover open. It won't stay open by itself.

6. Use the cloth with the rollers cleaner to clean the face of the rollers. Rotate the rollers by hand to allow cleaning of the entire roller surface.

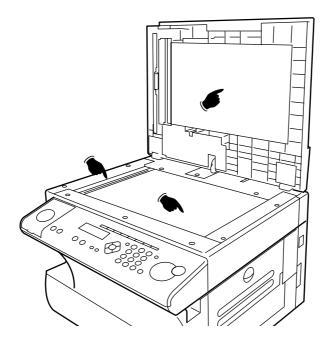


Cleaning the FBS glass, Contact glass and white pad

- 1. Open the platen cover.
- 2. Get a soft, lint-free cloth and moisten it with isopropyl alcohol.

Important: Make sure the cloth doesn't have any rough areas. Otherwise, it could scratch the glass surface of the FBS.

3. Using the cloth, gently clean the FBS glass, contact glass and the white background area on the underside of the platen cover.



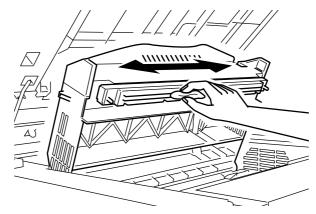
Cleaning the LED print head

If you find your fax recipients complaining that the faxes you receive or copy image quality are streaked, the LED print head may be dirty.

Important: Be careful not to put your hand between the top cover and the machine.

- 1. Turn off your fax machine.
- 2. Get a soft, lint-free cloth and moisten it with isopropyl alcohol.
- 3. Open the top cover and then open the printer cover.

Important: The fuser unit becomes very hot. Do not touch the fuser unit when you are cleaning the LED print head.



4. Using the cloth, gently clean the LED print head.

Note: Do not use abrasive materials on the LED print head.

Section5 Maintenance & Adjustment

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5.3.1 Adjustment of Retard roller pressure	

5.1 Maintenance schedule

□ Scanner Section

Parts Name	Maintenance Cycle (pages)		QTY	Reference
Parts Name	Clean	Replace	QII	Page
Separator roller *	O		1	5-26
Retard roller *	O		1	5-27
Other rollers *	O		_	5-28 to 5-31
Contact glass & FBS glass *	Clean if dirty		1	_
Document press sheet (White sheet) *	Clean if dirty		1	_
		1,000 hours		
Exposure Lamp *		(continuous	1	5-22
		lighting)		

^{*:} Not maintenance parts. However, please replace when it becomes not works.

☐ Paper Take-up / Transport Section

<u> </u>				
Parts Name	Maintenance Cycle (pages)		QTY	Reference
raits Name	Clean	Replace	QII	Page
Paper pick-up roller	O	100,000	1	5-42
Feed roller AP	O	100,000	1	5-45
Feed roller BP	O	100,000	1	5-44
Exit roller P	O	100,000	1	5-41

☐ Image Transfer Section

Parts Name	Maintenance Cycle (pages)		QTY	Reference
Parts Name	Clean	Replace	QII	Page
Image transfer roller	_	60,000	1	5-41

■ Developing Section

Parts Name	Maintenance Cycle (pages)		QTY	Reference
raits Name	Clean	Replace	QII	Page
Drum cartridge	_	20,000 *1	1	See
Toner cartridge	_	11,500 *2	1	Operating Instructions

^{*1:} Based on A4-sized two-page interval printing.

☐ Fixing Section

Parts Name	Maintenance Cycle (pages)		QTY	Reference
raits Name	Clean	Replace	ווט	Page
Fixing unit	_	100,000	1	Page 5-41

Note: "O" means to clean the mechanism when a paper take-up or transport failure occurs.

^{*2:} Based on 6% document coverage and A4-sized two-page interval printing. It will be 15,000 pages when it is based on 4% document coverage.

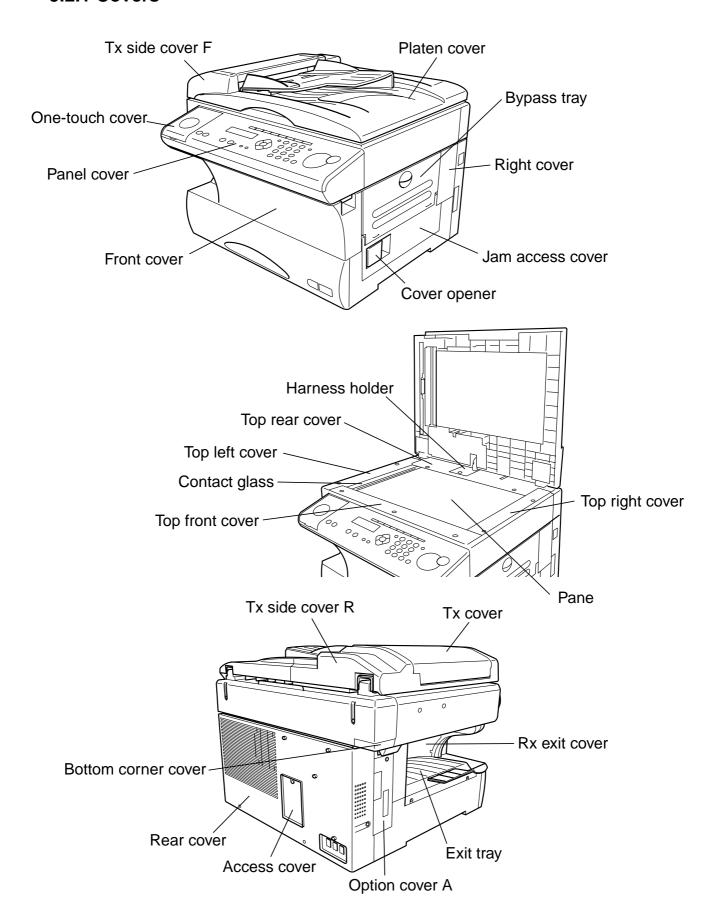
5.2 Re/Disassemble

Before disassembling, disconnect the power cord and line cord.

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FRONT COVER	
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BELT INSTALLATION OF FBS SECTION	
TXIL (ADF) / DS1 / DS2	
SEPARATOR ROLLER ASSEMBLY	
RETARD ROLLER / TORQUE LIMITER	
ADF MOTOR	
FEED ROLLER A	
ADF PERMIT SENSOR (APS)	5-29
FEED ROLLER B	
EXIT ROLLER	
HOME SENSOR / END SENSOR	

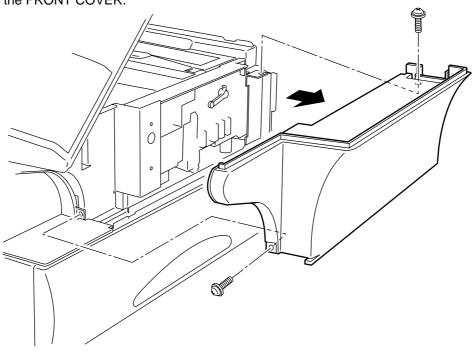
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BYPASS TRAY	5-48

5.2.1 Covers



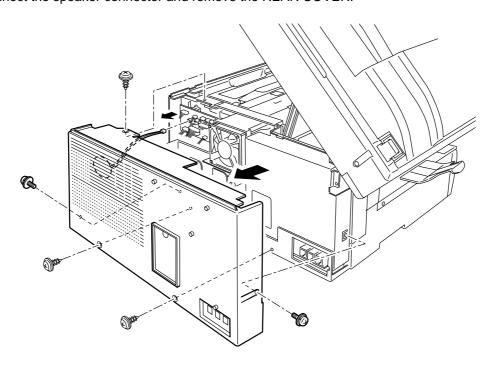
FRONT COVER

- 1. Open the top cover.
- 2. Remove the two front cover mounting screw.
- 3. Remove the FRONT COVER.



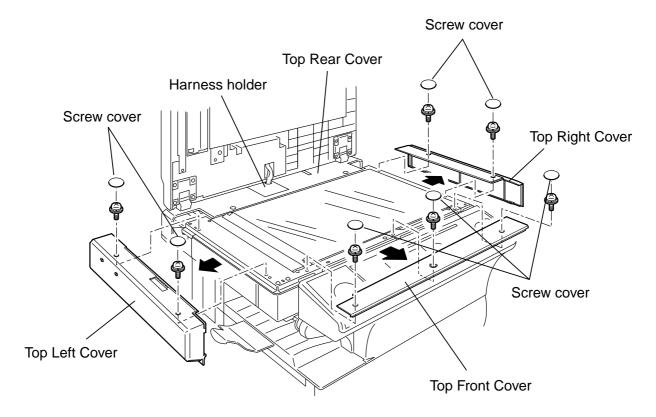
REAR COVER

- 1. Open the top cover.
- 2. Remove the five rear cover mounting screws.
- 3. Disconnect the speaker connector and remove the REAR COVER.



TOP FRONT COVER / TOP RIGHT COVER / TOP LEFT COVER

- 1. Open the platen cover.
- 2. Remove the screw covers.
- 3. Remove the three top front cover mounting screws, and then remove the TOP FRONT COVER.
- 4. Remove the two top right cover mounting screws, and then remove the TOP RIGHT COVER.
- 5. Remove the two top left cover mounting screws, and then remove the TOP LEFT COVER.



TOP REAR COVER

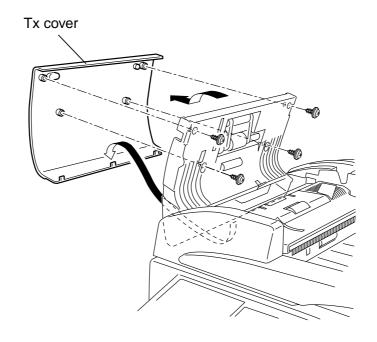
Perform the procedure of step 1 through 6 in "CONNECT SCANNER PCB," page 5-19.

HARNESS HOLDER

Perform the procedure of step 1 through 4 in "CONNECT SCANNER PCB," page 5-19.

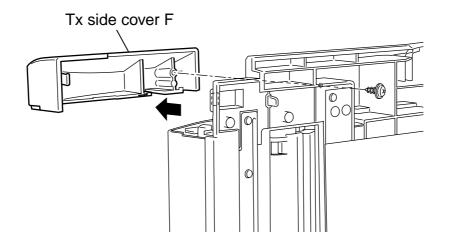
TX COVER

- 1. Open the scanner cover.
- 2. Remove the four Tx cover mounting screws.
- 3. Remove the TX COVER.



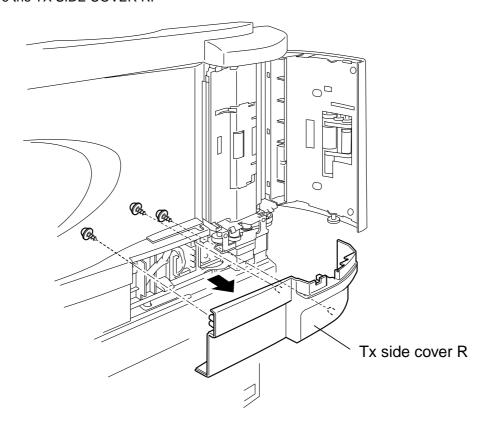
TX SIDE COVER F

- 1. Open the platen cover.
- 2. Remove the Tx side cover F mounting screw.
- 3. Release the locking tab, and then remove the TX SIDE COVER F.



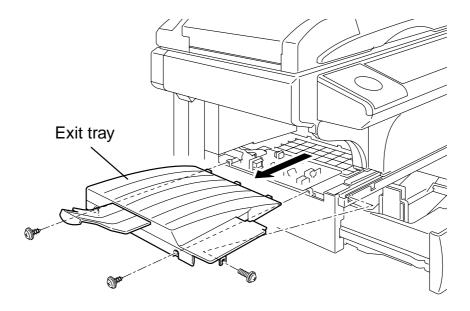
TX SIDE COVER R

- 1. Open the platen cover.
- 2. Remove the three Tx side cover R mounting screws.
- 3. Remove the TX SIDE COVER R.



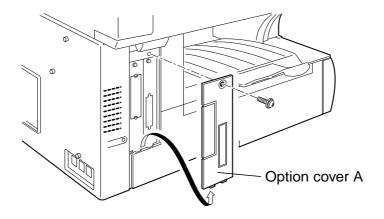
EXIT TRAY

- 1. Open the cassette.
- 2. Remove the three exit tray mounting screws.
- 3. Remove the EXIT TRAY.



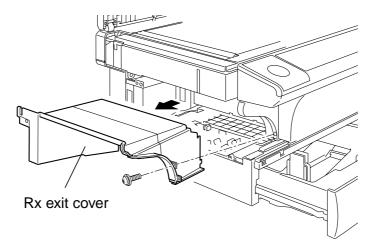
OPTION COVER A

- 1. Remove the option cover A mounting screw.
- 2. Remove the OPTION COVER A.

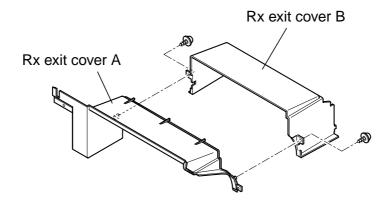


RX EXIT COVER

- 1. Remove the EXIT TRAY.
- 2. Remove the TOP LEFT COVER.
- 3. Remove the OPTION COVER A.
- 4. Remove the Rx exit cover mounting screw, and then remove the RX EXIT COVER.

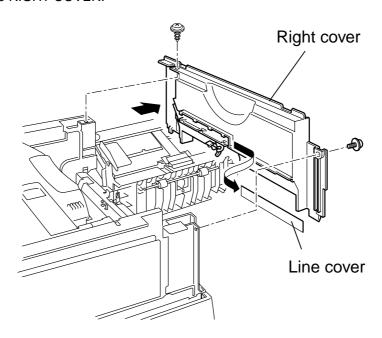


5. Separate the RX EXIT COVER A FROM B.



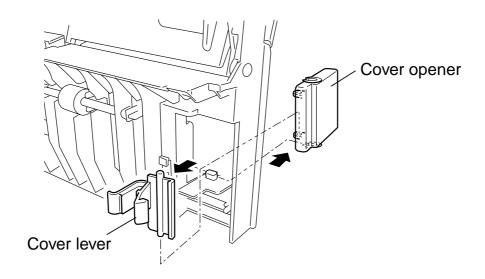
RIGHT COVER

- 1. Remove the FRONT COVER.
- 2. Remove the REAR COVER.
- 3. Remove the two right cover mounting screws.
- 4. Slide the line cover and disconnect the harnesses of the TOS sensor and the HPES sensor.
- 5. Then remove the RIGHT COVER.



COVER OPENER

- 1. Open the jam access cover.
- 2. Release the COVER LEVER.
- 3. Remove the COVER OPENER.



PANEL COVER

Perform the procedure of step 1 through 2 in "PANEL A, B, C and LCD," page 5-18.

PLATEN COVER

Perform the procedure of step 1 through 5 in "CONNECT SCANNER PCB," page 5-19.

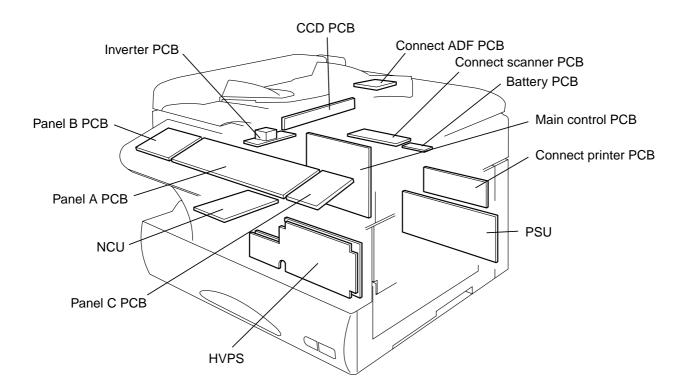
BOTTOM CORNER COVER

Perform the procedure of step 1 through 2 in "CONNECT SCANNER PCB," page 5-19.

BYPASS TRAY

Refer to page 5-48.

5.2.2 PCBs

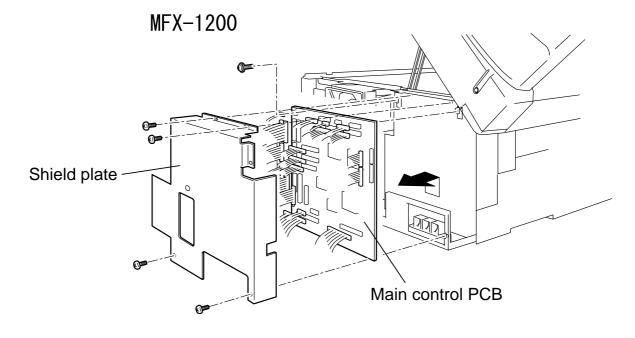


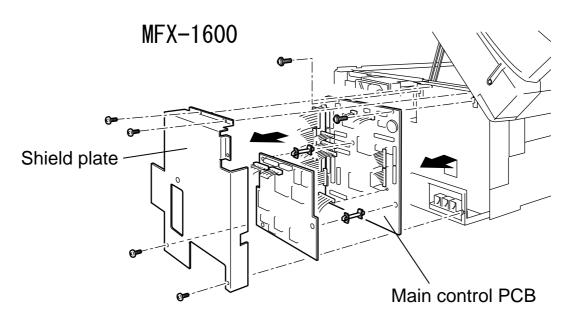
MAIN CONTROL PCB

Note: Before changing the main control PCB, back up the user data (such as one-touch dial numbers).

Confirm the JP1 and JP2 on the main control PCB are set to ON.

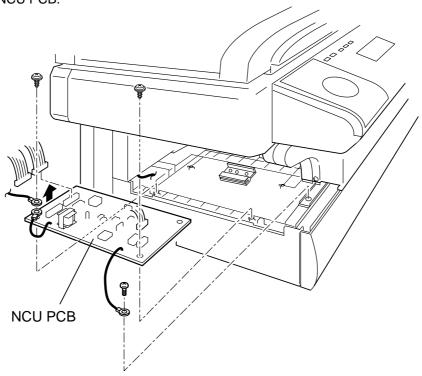
- 1. Remove the rear cover.
- 2. Remove four shield plate mounting screws.
- 3. Disconnect all connectors on the main control PCB.
- 4. Remove two main PCB mounting screws, and then remove the MAIN CONTROL PCB.





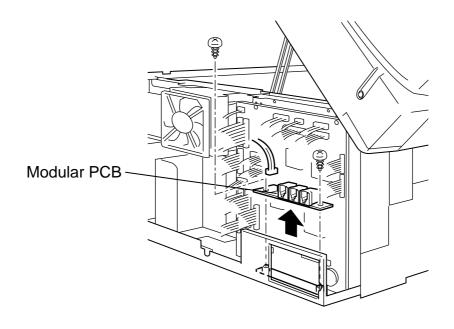
NCU PCB

- 1. Remove the EXIT TRAY.
- 2. Remove the two NCU PCB mounting screws and F.G. wire mounting screws.
- 3. Disconnect all connectors on the NCU PCB.
- 4. Remove the NCU PCB.



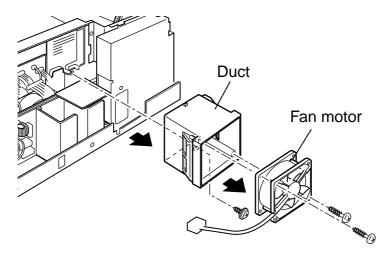
MODULAR PCB

- 1. Remove the REAR COVER.
- 2. Remove four shield plate mounting screws, and then remove the SHIELD PLATE.
- 3. Disconnect all connectors on the Modular PCB.
- 4. Remove two modular PCB mounting screws, and then remove the MODULAR PCB.

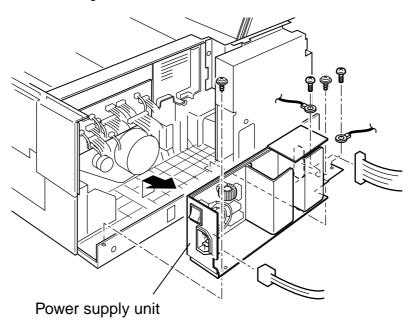


POWER SUPPLY UNIT (PSU)

- 1. Remove the REAR COVER.
- 2. Remove two fan motor mounting screws, and then remove the FAN MOTOR.
- 3. Remove the duct mounting screw, and then remove the DUCT.

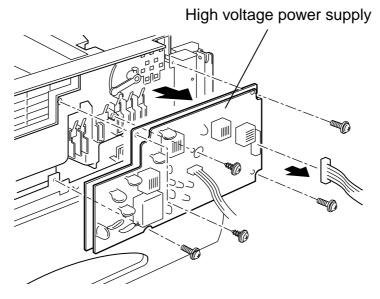


- 4. Disconnect two connectors on the PSU.
- 5. Remove the two F.G. wires.
- 6. Remove three PSU mounting screws, and then remove the PSU.



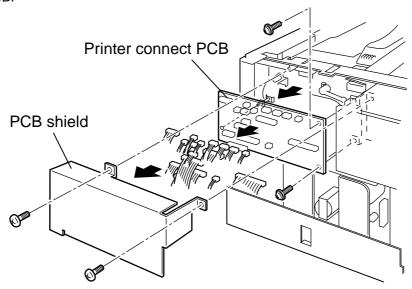
HIGH VOLTAGE POWER SUPPLY (HVPS)

- 1. Open the top cover.
- 2. Remove the FRONT COVER.
- 3. Disconnect the connector on the HVPS and remove five HVPS mounting screws, then remove the HVPS.



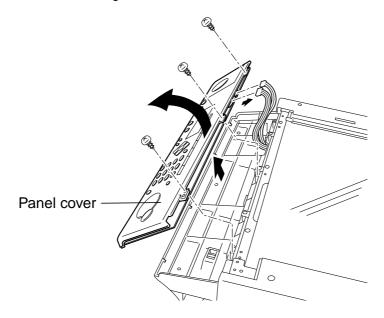
CONNECT PRINTER PCB

- 1. Remove the REAR COVER.
- 2. Remove two PCB shield mounting screws, and then remove the PCB shield.
- 3. Disconnect all connectors on the CONNECT PRINTER PCB.
- 4. Remove three printer connect PCB mounting screws and the tab, and then remove the CONNECT PRINTER PCB.

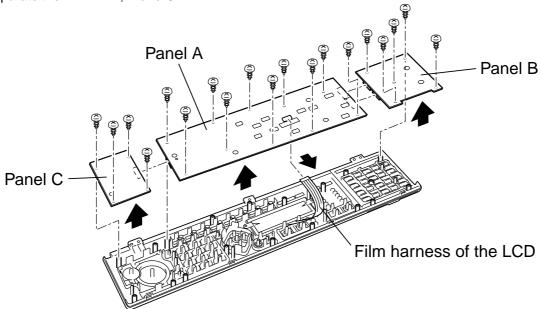


PANEL A, B, C and LCD

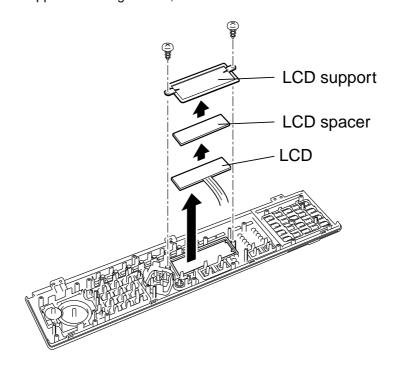
- 1. Remove the TOP FRONT COVER.
- 2. Remove three panel cover mounting screws, and then remove the PANEL COVER.



- 3. Disconnect two connectors between PANEL A and B, PANEL B and C.
- 4. Disconnect the film harness of the LCD.
- 5. Remove all PANEL PCB mounting screws.
- 6. Separate the PANEL A, B and C.

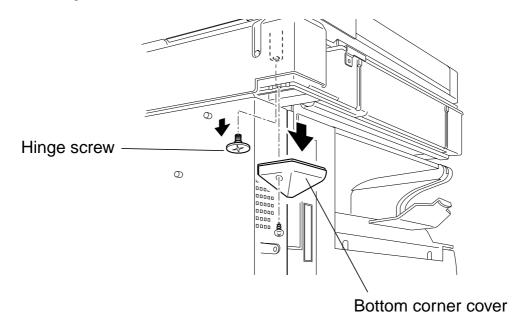


7. Remove two LCD support mounting screws, and then remove the LCD.

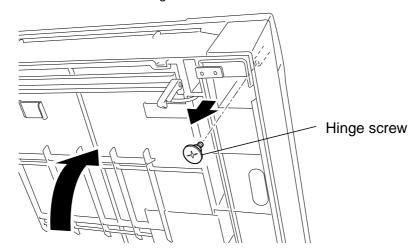


CONNECT SCANNER PCB

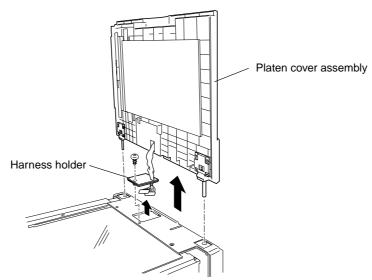
- 1. Remove the TOP FRONT COVER, THE TOP RIGHT COVER and the TOP LEFT COVER.
- 2. Remove the bottom corner cover mounting screw, and then remove the BOTTOM CORNER COVER.
- 3. Remove the Hinge screw.



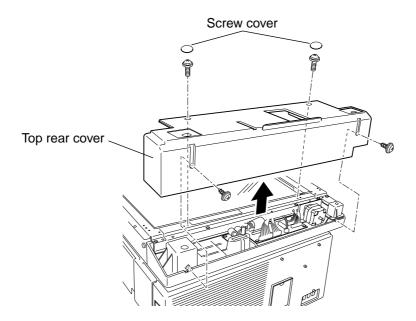
4. Open the top cover and remove the Hinge screw as shown.



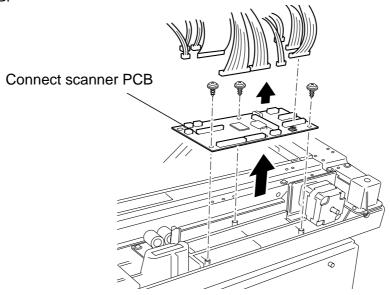
- 4. Remove the harness holder mounting screw, and then remove the HARNESS HOLDER.
- 5. Remove the PLATEN COVER assembly.



6. Remove two screw covers. Then remove four top rear cover mounting screws, and then remove the TOP REAR COVER.

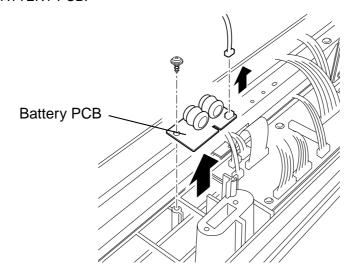


7. Disconnect all connectors on the connect scanner PCB, and then remove the CONNECT SCANNER PCB.



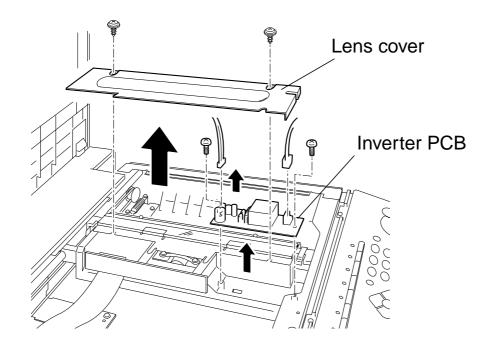
BATTERY PCB

- 1. Perform the procedure of step1 through 6 in "CONNECT SCANNER PCB," page 5.19.
- 2. Disconnect the connector on the BATTERY PCB and remove the BATTERY PCB mounting screw, then remove the BATTERY PCB.



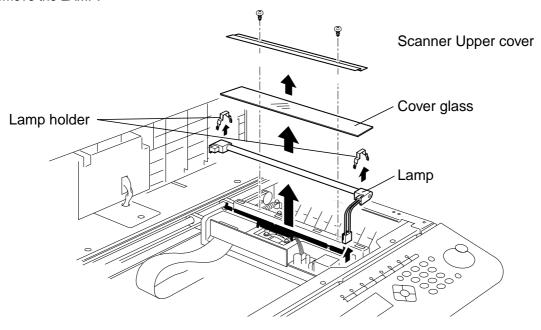
INVERTER PCB

- 1. Remove the TOP FRONT COVER and the TOP RIGHT COVER.
- 2. Remove the FBS glass.
- 3. Remove two LENS COVER mounting screws, and then remove the LENS COVER.
- 4. Disconnect two connectors on the INVERTER PCB and remove two INVERTER PCB mounting screws, then remove the INVERTER PCB.



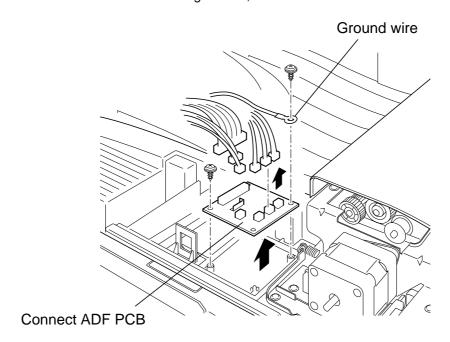
LAMP

- 1. Perform the procedure of step 1 through 3 in "INVERTER PCB," see above.
- 2. Disconnect the connector for the LAMP on the INVERTER PCB.
- 3. Remove the two Scanner Upper Cover mounting screws, then remove the SCANNER UPPER COVER and COVER GLASS.
- 4. Release the two locking tabs, and then remove the LAMP HOLDER.
- 5. Remove the LAMP.

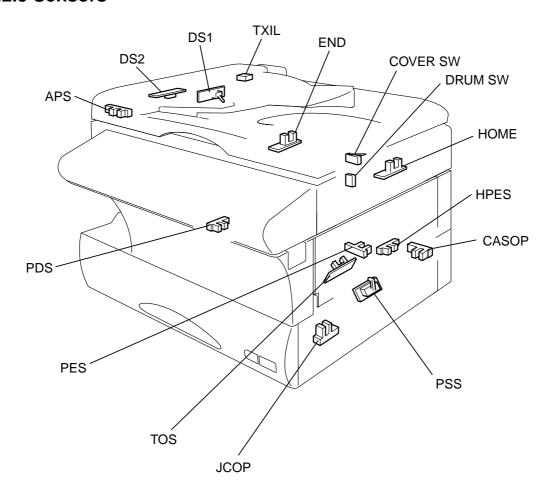


CONNECT ADF PCB

- 1. Remove the TX SIDE COVER R.
- 2. Disconnect all connectors on the CONNECT ADF PCB.
- 3. Remove the ground wire.
- 4. Remove two CONNECT ADF PCB mounting screws, and then remove the CONNECT ADF PCB.



5.2.3 Sensors



TXIL

Refer to "TXIL(ADF), DS1/DS2," page 5-26.

HOME

Refer to "HOME sensor / END sensor," page 5-33.

END

Refer to "HOME sensor / END sensor," page 5-33.

APS

Refer to "ADF permit sensor," page 5-29.

DS₁

Refer to "TXIL(ADF), DS1/DS2," page 5-26.

DS₂

Refer to "TXIL(ADF), DS1/DS2," page 5-26.

PSS

Refer to "PSS," page 5-46.

TOS

Refer to "TOS," page 5-39.

PDS

Refer to "PDS/Thermistor," page 5-42.

PES

Refer to "PES," page 5-43.

HPES

Refer to "HPES," page 5-40.

COVER SW

Refer to "COVER SW," page 5-37.

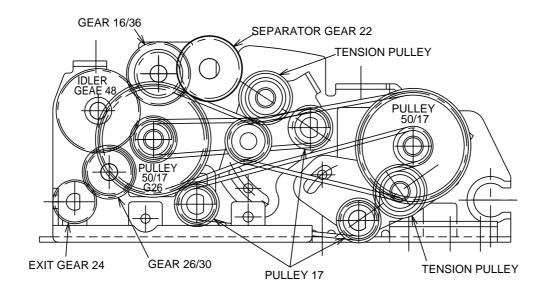
CASOP

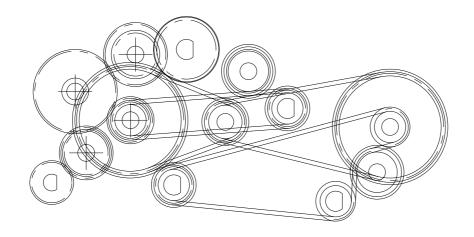
Refer to "CASOP," page 5-37.

JCOP

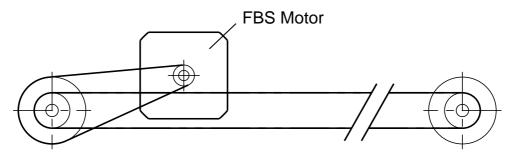
Refer to "JCOP," page 5-47.

5.2.4 Scanning section





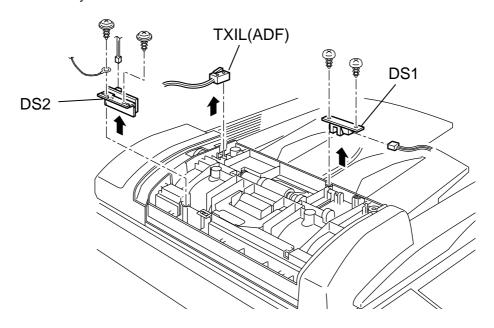
BELT INSTALLATION OF ADF SECTION



BELT INSTALLATION OF FBS SECTION

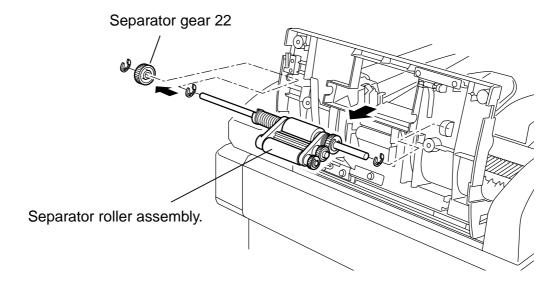
TXIL (ADF) / DS1 / DS2

- 1. Remove the TX COVER.
- 2. Remove the sensor you want to remove.



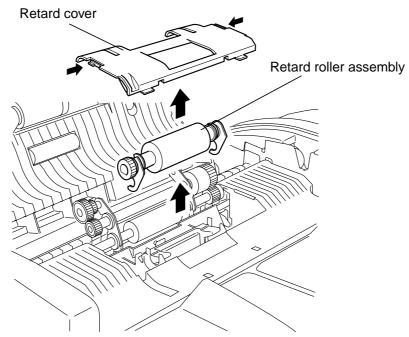
SEPARATOR ROLLER ASSEMBLY

- 1. Remove the TX COVER.
- 2. Remove the E-ring, and then remove the separator gear 22.
- 3. Remove two E-rings, and then remove the SEPARATOR ROLLER Assembly.

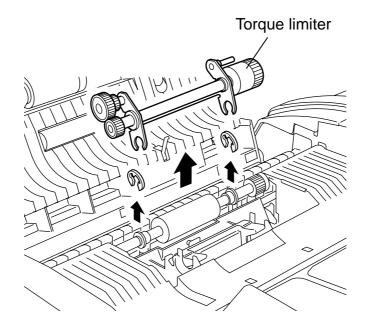


RETARD ROLLER / TORQUE LIMITER

- 1. Open the Scanner Cover.
- 2. Remove the RETARD COVER.
- 3. Remove the RETARD ROLLER Assembly.

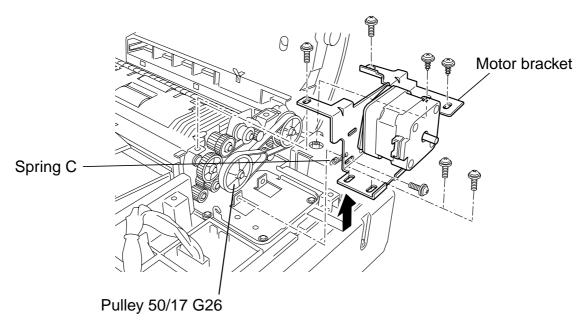


4. Remove two E-rings, and then remove the TORQUE LIMITER with the bracket.



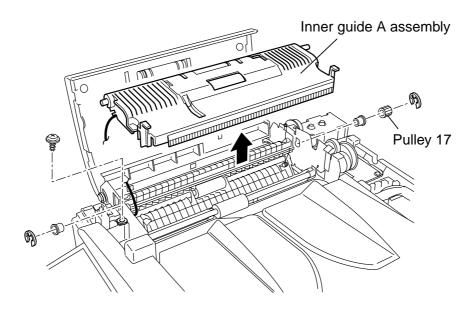
ADF MOTOR

- 1. Remove the TX SIDE COVER R.
- 2. Remove SPRING C, then remove seven motor bracket mounting screws.
- 3. Remove the MOTOR BRACKET and ADF MOTOR.

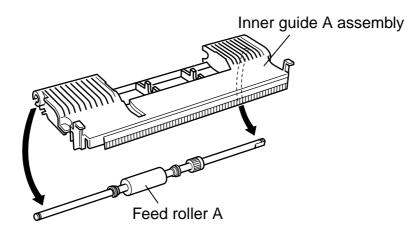


FEED ROLLER A

- 1. Remove the TOP SIDE COVER R and F.
- 2. Remove the ADF MOTOR.
- 3. Pull out the PULLEY 50/17 G26.
- 4. Remove the F.G. wire mounting screw.
- 5. Remove the E-ring, and then remove the PULLEY 17.
- 6. Remove the E-ring on the other side, and then remove the INNER GUIDE A assembly.

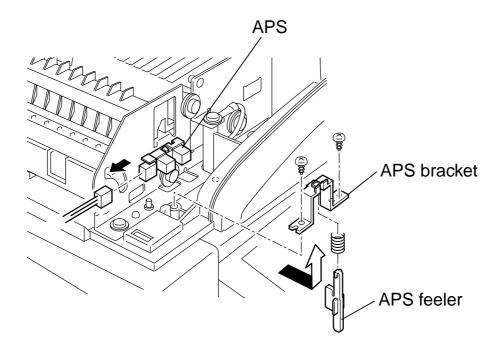


- 7. Remove the RETARD COVER, RETARD ROLLER assembly and TORQUE LIMITOR.
- 8. Remove the FEED ROLLER A from the INNER GUIDE A assembly.

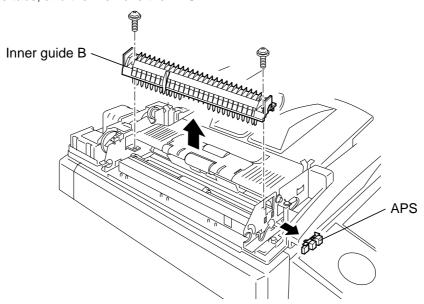


ADF PERMIT SENSOR (APS)

- 1. Remove the TX SIDE COVER F and R.
- 2. Remove the Scanner Cover Assembly.
- 3. Remove two APS BRACKET mounting screws, and then remove the APS BRACKET and the APS FEELER. Disconnect the connector of the APS.

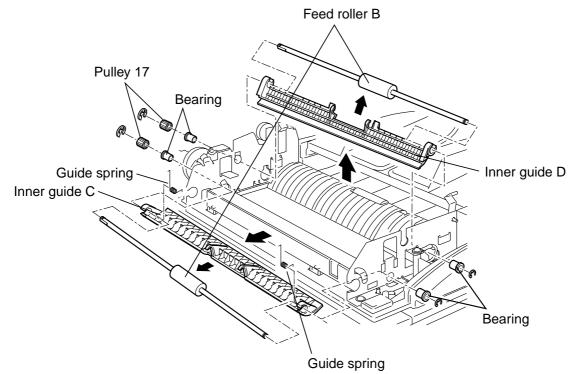


- 4. Remove two INNER GUIDE B mounting screws, and then remove the INNER GUIDE B.
- 5. Release three tabs, and then remove the APS.



FEED ROLLER B

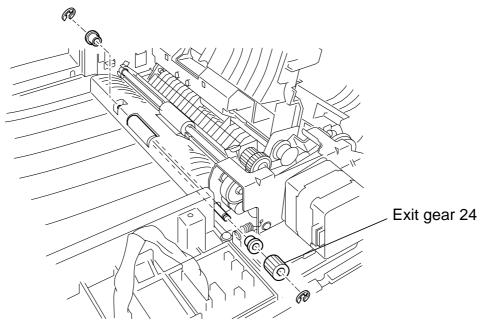
- 1. Remove the TX SIDE COVER R and F.
- 2. Remove the ADF MOTOR.
- 3. Remove the Scanner Cover Assembly.
- 4. Remove two INNER GUIDE B mounting screws, and then remove the INNER GUIDE B.
- 5. Remove the APS.
- 6. Remove two E-rings on the right and left of the FEED ROLLER B, and then remove the PULLEY 17 and bearings. Also, remove the two GUIDE SPRINGS.



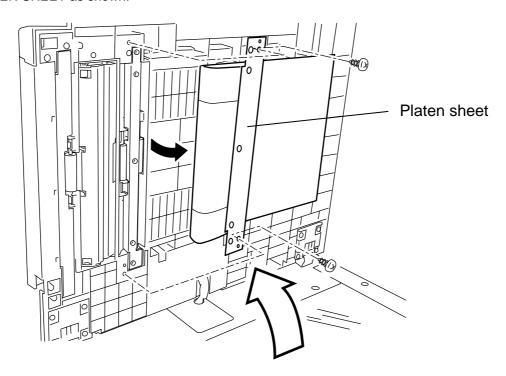
- 7. Remove the INNER GUIDE C.
- 8. Remove the INNER GUIDE D.
- 9. Remove the FEED ROLLER B.

EXIT ROLLER

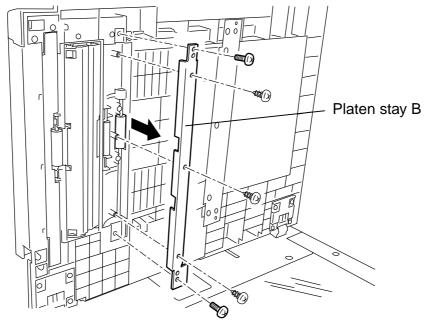
- 1. Remove the TX SIDE COVER R.
- 2. Remove two E-rings, and then remove the EXIT GEAR 24 and the Bearings.



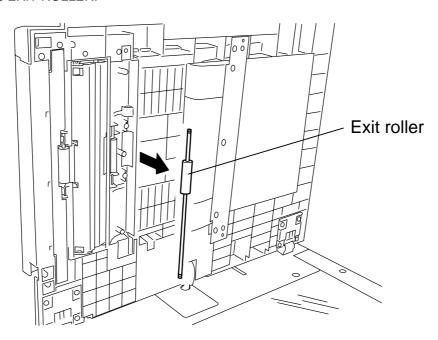
3. Open the Platen Cover. Remove two PLATEN SHEET mounting screws, and then remove the PLATEN SHEET as shown.



4. Remove five PLATEN STAY B mounting screws, and then remove the PLATEN STAY B.

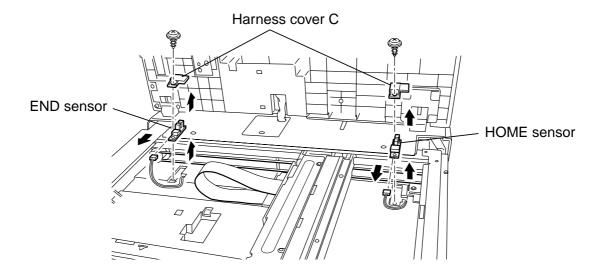


- 5. Remove two PRESS SPRING D.
- 6. Remove the EXIT ROLLER.



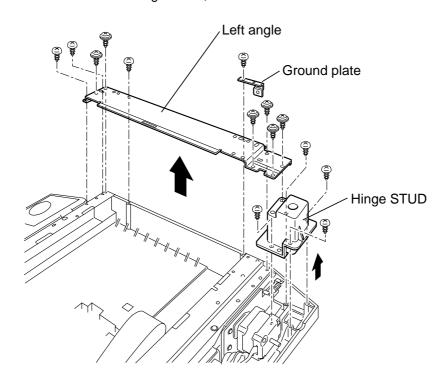
HOME SENSOR / END SENSOR

- 1. Remove the TOP FRONT COVER, THE TOP RIGHT COVER and the TOP LEFT COVER.
- 2. Remove the PANE and the CONTACT GLASS.
- 3. Remove the HARNESS COVER C mounting screw, and then remove the HARNESS COVER C.
- 4. Remove the END SENSOR. Remove the HOME SENSOR.

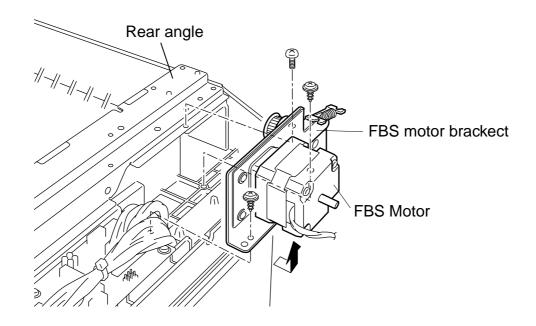


FBS MOTOR

- 1. Remove the TOP FRONT COVER, the TOP RIGHT COVER and the TOP LEFT COVER.
- 2. Remove the BOTTOM CORNER COVER.
- 3. Remove the HINGE SCREW and the HARNESS HOLDER mounting screw, and then remove the PLATEN COVER Assembly.
- 4. Remove the TOP REAR COVER.
- 5. Remove the GROUND PLATE mounting screw, and then remove the GROUND PLATE. Remove nine LEFT ANGLE mounting screws, and then remove the LEFT ANGLE.
- 6. Remove four HINGE STUD mounting screws, and then remove the HINGE STUD.

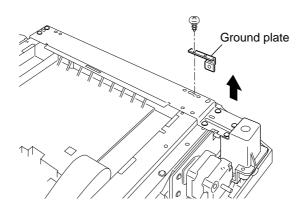


7. Loosen the REAR ANGLE mounting screw.
Remove three FBS MOTOR BRACKET mounting screws.
Remove the BELT.
Remove the FBS MOTOR with the bracket.

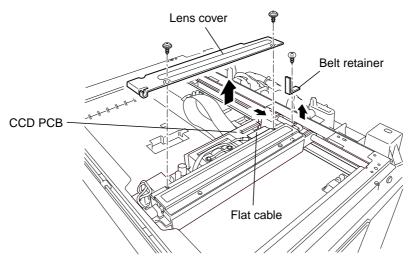


SCANNER ASSEMBLY

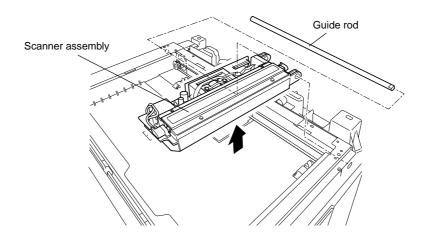
- 1. Remove the TOP FRONT COVER, THE TOP RIGHT COVER and the TOP LEFT COVER.
- 2. Remove the BOTTOM CORNER COVER.
- 3. Remove the HINGE SCREW and the HARNESS HOLDER mounting screw, and then remove the PLATEN COVER Assembly.
- 4. Remove the TOP REAR COVER.
- 5. Remove the GROUND PLATE mounting screw, and then remove the GROUND PLATE.



- 6. Remove the BELT RETAINER mounting screw.
- 7. Remove two LENS COVER mounting screws, and then remove the Flat Cable from the CCD PCB.

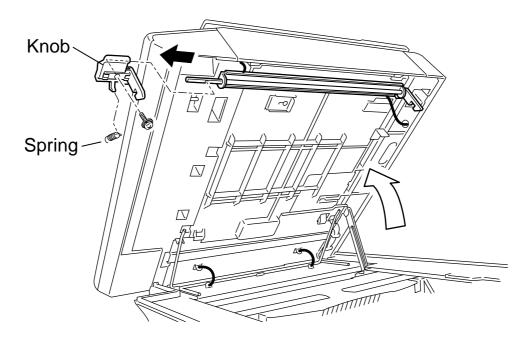


8. Slide out the GUIDE ROD as shown below. Then remove the SCANNER ASSEMBLY.



KNOB

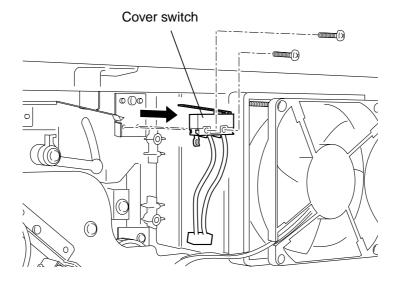
- 1. Open the TOP COVER.
- 2. Remove the SPRING.
- 3. Remove the small screw with a precision screwdriver.
- 4. Pull out the KNOB.



5.2.5 Printer section

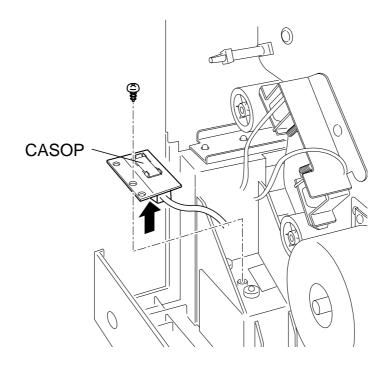
COVER SWITCH

- 1. Remove the REAR COVER.
- 2. Remove the CONNECT PRINTER PCB.
- 3. Remove two COVER SWITCH mounting screws, and then remove the COVER SWITCH.



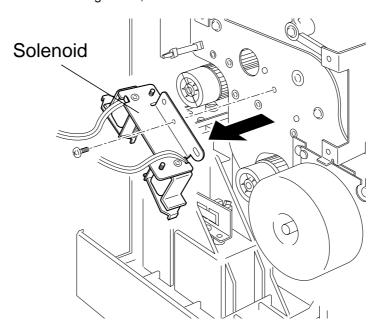
CASOP

- 1. Remove the REAR COVER.
- 2. Remove the CONNECT PRINTER PCB.
- 3. Remove the PSU.
- 4. Remove the CASOP mounting screw, and then remove the CASOP.



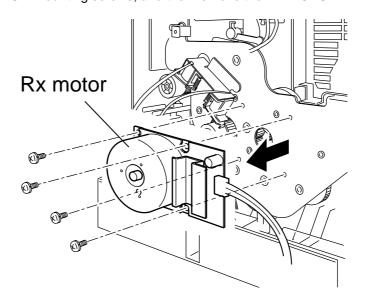
SOLENOID

- 1. Remove the REAR COVER.
- 2. Remove the CONNECT PRINTER PCB.
- 3. Remove the SOLENOID mounting screw, and then remove the SOLENOID.



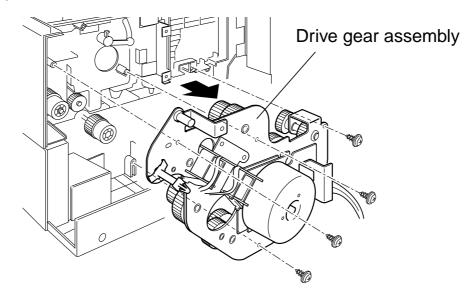
RX MOTOR

- 1. Remove the REAR COVER.
- 2. Remove the CONNECT PRINTER PCB.
- 3. Remove the PSU.
- 4. Remove four RX MOTOR mounting screws, and then remove the RX MOTOR.



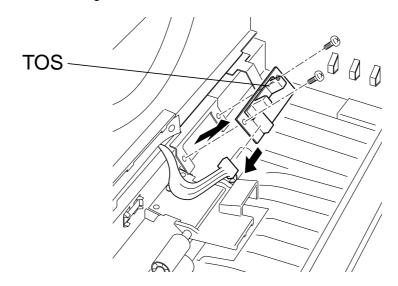
DRIVE GEAR ASSEMBLY

- 1. Perform the procedure of step 1 through 3 in "RX MOTOR," page 5.38.
- 2. Remove the SOLENOID.
- 3. Remove the four DRIVE GEAR Assembly mounting screws, then remove the DRIVE GEAR Assembly.



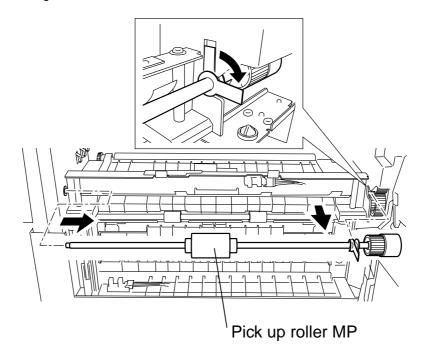
TOS

- 1. Open the TOP COVER.
- 2. Remove the Toner Cartridge and Drum Cartridge.
- 3. Disconnect the connector of TOS.
- 4. Remove the two TOS mounting screws, then remove the TOS.



PICK UP ROLLER MP

- 1. Remove the FRONT COVER, the REAR COVER and the RIGHT COVER.
- 2. Remove the bearing, and then remove the PICK UP ROLLER MP.



HPES

- 1. Remove the FRONT COVER, the REAR COVER and the RIGHT COVER.
- 2. Remove the PICK UP ROLLER MP.
- 3. Disconnect the connector of HPES.
- 4. Remove the tab, and then remove the HPES.

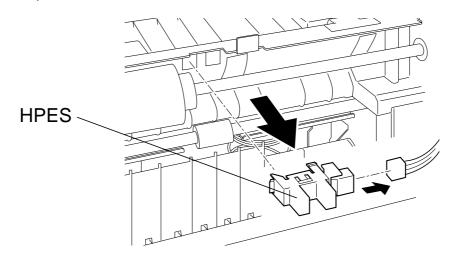
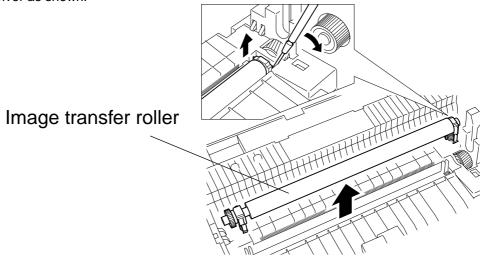


IMAGE TRANSFER ROLLER

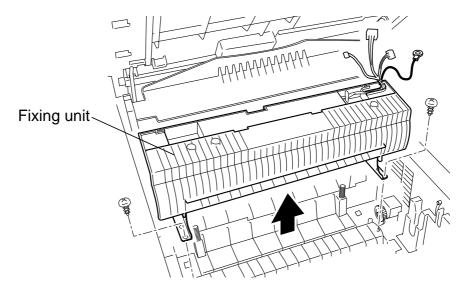
- 1. Remove the Toner Cartridge and the Drum Cartridge.
- 2. Remove the IMAGE TRANSFER ROLLER with TRANSFER BRACKET using the precision screwdriver as shown.



FIXING UNIT

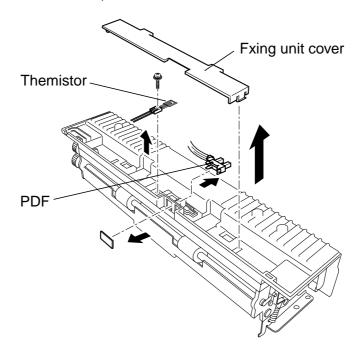
- 1. Remove the toner cartridge and the drum cartridge.
- 2. Remove the REAR COVER.
- 3. Disconnect the connector P1302 and P1307 from the CONNECT PRINTER PCB, and CN1 from the PSU. Also, remove the F.G. wire from the frame of PSU.
- 4. Remove two fixing unit mounting screws, and then remove the fixing unit.

 Note: Be careful not to scratch the inside of the machine with the lower parts of the FIXING UNIT.



PDS / Thermistor

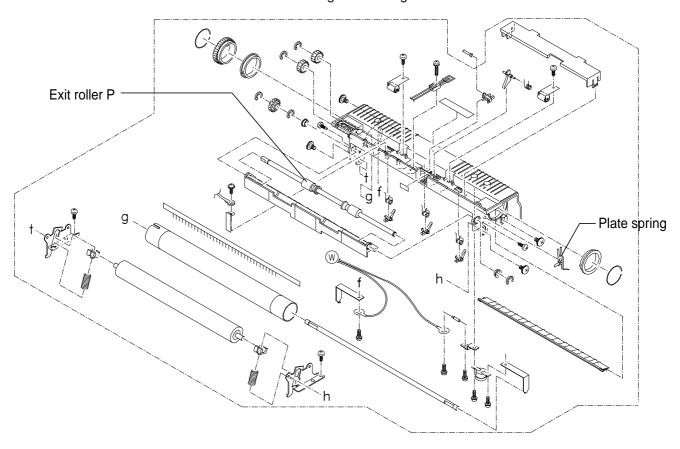
- 1. Remove the FIXING UNIT.
- 2. Remove the FIXING UNIT COVER, and then remove the PDS or the thermistor.



EXIT ROLLER P

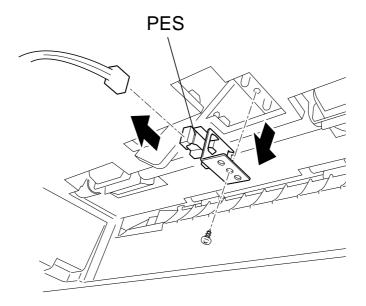
- 1. Remove the FIXING UNIT.
- 2. Disassemble the FIXING UNIT to remove the EXIT ROLLER P.

 Note: Do not bend the PLATE SPRING at removing or attaching the EXIT ROLLER P.



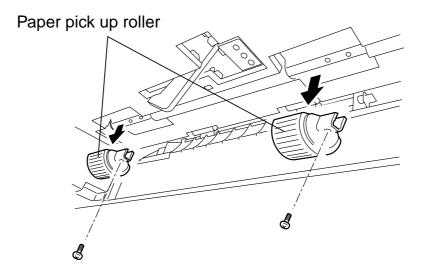
PES

- 1. Pull out the cassette completely.
- 2. Remove the PES mounting screw under the cassette, and then remove the PES. Disconnect the connector.



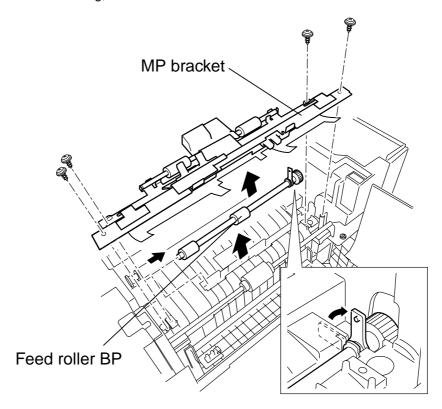
PAPER PICK UP ROLLER

- 1. Pull out the cassette completely.
- 2. Pull out the pick up roller.



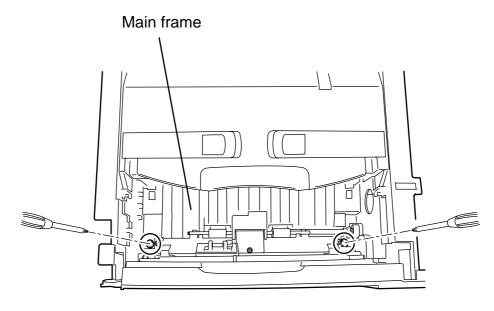
FEED ROLLER BP

- 1. Remove the FRONT COVER, the REAR COVER and the RIGHT COVER.
- 2. Remove four MP bracket mounting screws, and then remove the MP BRACKET.
- 3. Remove the Feed B Bearing, and then slide out the FEED ROLLER BP.

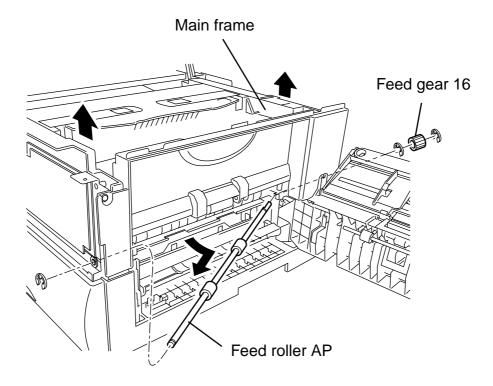


FEED ROLLER AP

- 1. Remove the REAR COVER and FRONT COVER.
- 2. Remove the POWER SUPPLY UNIT.
- 3. Remove the CONNECT PRINTER PCB.
- 4. Remove the DRIVE GEAR ASSEMBLY.
- 5. Remove the HVPS.
- 6. Remove the MAIN FRAME mounting screws.

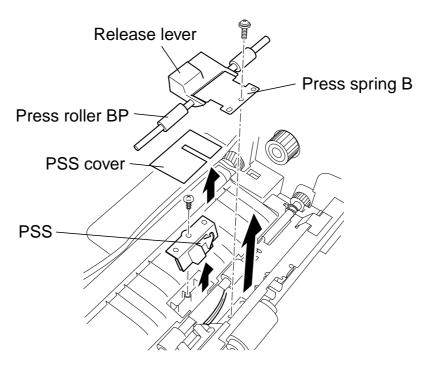


- 7. Remove the E-Rings at the both side of the FEED ROLLER AP and FEED GEAR 16.
- 8. Pull out the FEED ROLLER AP while pulling up the MAIN FRAME.



PSS

- 1. Remove the toner cartridge and the dram cartridge.
- 2. Remove the screw, and then remove the PRESS SPRING B. Remove the RELEASE LEVER and the PRESS ROLLER BP.
- 3. Remove the PSS COVER and remove the screw. Pull out the PSS and disconnect the connector.

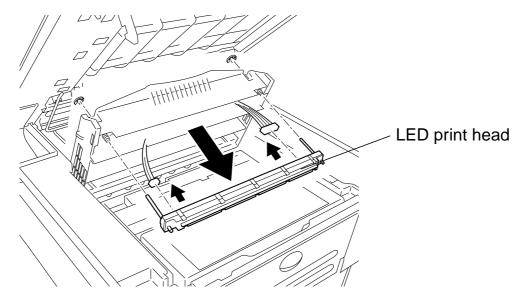


FAN, DUCT

Perform the procedure of step 1 through 3 in "POWER SUPPLY UNIT," page 5-16.

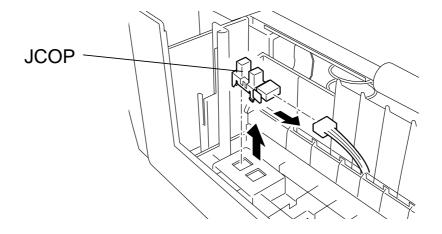
LED PRINT HEAD

- 1. Open the printer cover.
- 2. Remove the E-rings on the both side and pull out the LED print head. Disconnect two connectors.



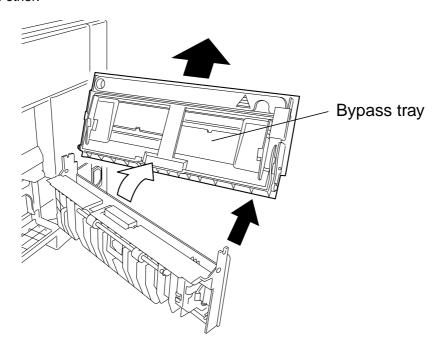
JCOP

- 1. Open the Side cover.
- 2. Disconnect the connector of the JCOP
- 3. Release the tab of the JCOP, and then remove the JCOP.



BYPASS TRAY

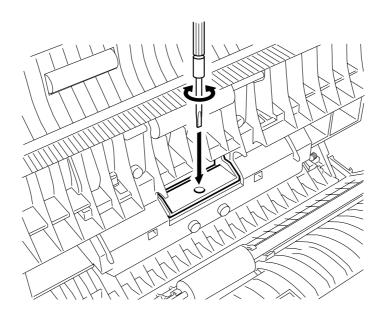
- 1. Open the Side cover.
- 2. To remove the BYPASS TRAY, release the tab at the front side of the BYPASS TRAY first, then release the other.



5.3 Adjustment

5.3.1 Adjustment of Retard roller pressure

When the bad document transportation or document separation is occurs even if the rollers dose not wear or uncleanness, adjust the Retard roller pressure.



Insert the precision screwdriver into the hole of the Inner guide A as illustration. Then turn the separation pressure adjustment screw with referring the following table.

Rotate direction	Retard roller	Document	Document
	pressure	Feeding	Separation
Counterclockwise	Up	To be good	To be bad
Clockwise	Down	To be bad	To be good

Section 6 Options

6.1 Memory Upgrade

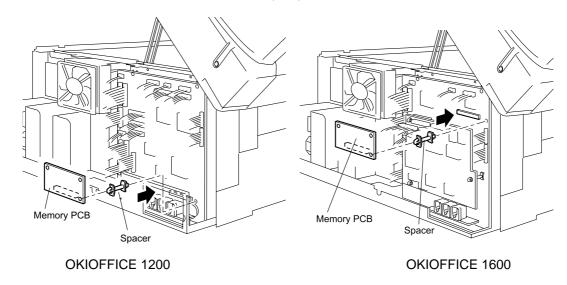
An optional 8 MB document memory upgrade is available for the OKIOFFICE 1200. An optional 8 MB or 24 MB document memory upgrade is available for the OKIOFFICE 1600.

Packaging contents:

(1) Memory PCB	1
(2) Spacer	1

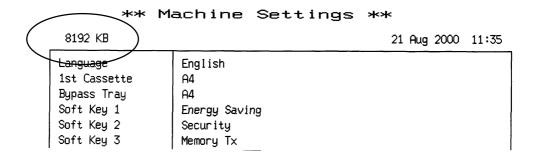
Installation

- 1. Turn the fax machine off and remove the power cord and telephone line cord.
- 2. Remove the REAR COVER and then remove the SHIELD PLATE.
- 3. Attach the SPACER to the expansible MEMORY PCB.
- 4. Connect the MEMORY PCB to the connector (P16) on the unit's Main control PCB.



- 5. Plug the power cord and turn the unit on.
- Clear the DRAM backup (Press Program key, *, G(07), ENTER).
 Important: The DRAM clear setting will erase all documents in memory.
- 7. Perform a DRAM check whenever an optional memory upgrade is added to the unit. (Press **Program key**, *, **B(02)**, **F(06)**. See page 3-67 for more detail of the DRAM check.)

8. Print the Machine setting list (Press **Program key**, **E**, **1**, **0**, **1**, **ENTER**). Check the memory amount printed on the upper left part of the Machine setting list.



Total memory	Printed memory amount
8 MB(standard)	8192 KB
8 MB + 8MB	16384 KB
8 MB + 24 MB	32768 KB
(OKIOFFICE 1600 only)	32/00 ND

- 9. Re-attach the SHIELD PLATE and REAR COVER.
- 10. Re-plug the telephone line cord.

The following table shows the memory capacity.

Total memory	Memory capacity
8 MB(standard)	Approx. 650 pages
8 MB + 8MB	Approx. 650 pages plus 680 pages
8 MB + 24 MB (OKIOFFICE 1600 only)	Approx. 650 pages plus 2040 pages

Note: Using the ITU-T Test Document 1 with normal resolution.

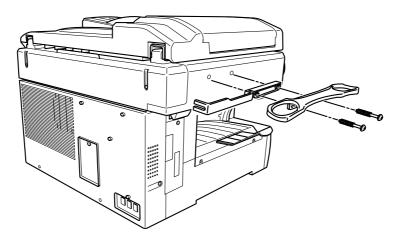
6.2 Attaching an optional handset

Packaging contents:

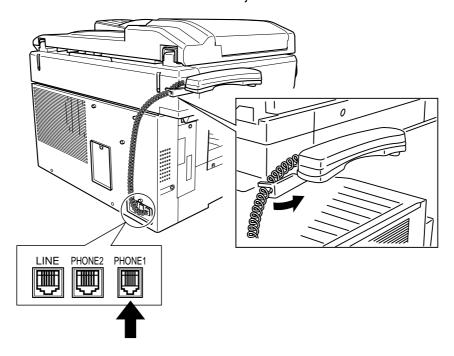
(1) Telephone handset (with curl cord)	<i>'</i>
(2) Handset holder	<i>'</i>
(3) Cord holder	<i>'</i>
(4) Screw	2

Installation

- 1. Turn the fax machine off and remove the power cord and telephone line cord.
- 2. Using a Phillips-head screwdriver, attach the cord holder and handset holder to the left side of the machine, using the screws included with the handset holder.



3. Plug one end of the handset cord into the PHONE1 jack on the rear side of the machine.



6.3 RS-232C interface

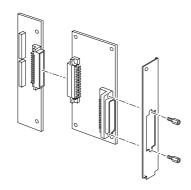
Packaging contents:

(1) RS-232C PCB	.1
(2) Connector PCB	.1
(3) Bracket	.1
(4) Connection cable	
(5) One screw	.1
(6) Ferrite core	.1
(7) Operating instructions	.1

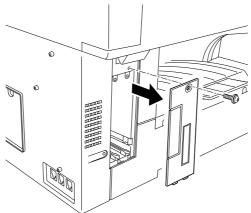
Installation

- 1. Turn the fax machine off.
- 2. Remove two screws on the RS-232C PCB, and then attach the bracket to the RS-232C PCB with them. Join the RS-232C PCB and the Connector PCB as shown below:

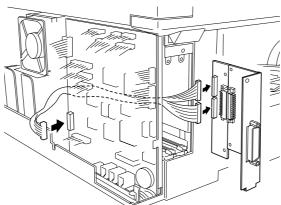
Note: The bracket may have been attached to the RS-232C PCB.



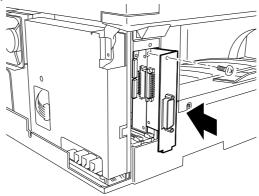
- 3. Remove the mounting screw holding the option cover A in place. Then remove the option cover A.
- 4. Use pliers to gently punch out the rectangular connector space located in the right of the option cover A.



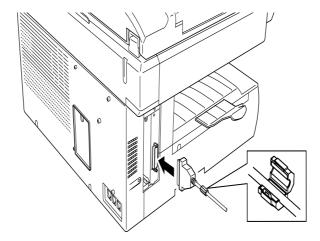
- 5. Open the top cover.
- 6. Remove five mounting screws holding the rear cover in place. Then remove the rear cover.
- 7. Remove the shield plate.
- 8. Connect the RS-232C PCB assembly to the Main control PCB with the connection cable as shown below:



- 9. Insert the RS-232C PCB assembly into the slot. Then use the mounting screw to attach the assembly.
- 10. Re-attach the shield plate.



- 11. Re-attach the option cover using its mounting screw.
- 12. Re-attach the rear cover using five mounting screws.
- 13. Attach the ferrite core to your RS-232C cable.



14. Connect one end of the RS-232C interface cable to the RS-232C interface port on your fax machine.

Note: Please see page 2 for more details on the RS-232C cable.

15. Connect the other end of the RS-232C cable to the computer's RS-232C port.

RS-232C interface cable

The RS-232C port on your newly installed RS-232C interface has a DB-25 (standard 25-pin serial) female receptacle which accepts a male DB-25 cable plug. Your computer's port may have either a DB-25 or DB-9 (9-pin) receptacle.

If necessary, see the chart below for detailed information on the pin assignment for your fax machine's RS232C port.

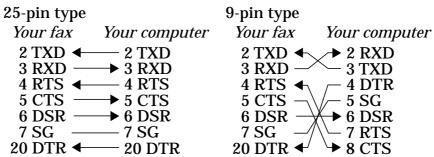
Note: For more information on the computer's serial interface port, see the computer's operating instructions.

Note: Please use the RS-232C interface cable shorter than 3 meters.

Pin assignment

Pin No.	Signal code	Signal name	Contents
2	TXD	Transmitted data	Data signal sent from computer to your fax.
3	RXD	Received data	The data sent to computer by your fax.
4	RTS	Request to send	Signal for request to send data.
5	CTS	Clear to send	Data Enable signal for data transmission from your fax to your computer.
6	DSR	DCE ready	Turning on always.
7	SG	Signal ground	Ground for signal.
20	DTR	DTE ready	Data Terminal Enable – ready to communicate

Signal direction



RS-232C Test

This mode is for return back test of the RS-232C port. Refer to "RS-232C test," page 3-68 for the procedure.

6.3 Page Counter

The mechanical counter shows the total number of pages the machine prints.

Note: The mechanical counter must be installed by the engineer.

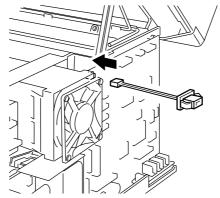
Note: This device counts up to 999,999 pages. If more pages are printed, the counter resets to zero and begins counting the new pages from that point.

Note: Be sure to ensure no wire is trapped when reattaching the shield plate and the rear cover.

Packaging contents:

Installation

- 1. Turn the power off and unplug the power cable.
- 2. Remove the rear cover and shield plate.
- 3. Attach the connection harness to the connector labeled P21 on the main control PCB. Then reattach the shield plate.

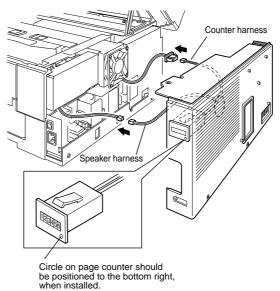


- 4. Use nippers (or cutters) to gently punch out the perforated panel on the left side of the rear cover.
- 5. Insert the mechanical counter into this hole, being careful to pass the counter harness through the hole first. The counter will "click" into place when inserted correctly.

Note: The mechanical counter should be installed so that the small circle on its front is positioned in the bottom right corner, as in the picture to the right.

- 6. Connect the counter harness to the connection harness.
- 7. Re-attach the rear cover.

Note: Do not forget connecting the speaker harness.



6.4 Second line interface (only for OKIOFFICE 1600)

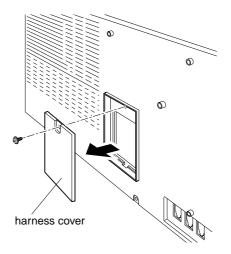
Packaging contents:

(1) Second line interface — Includes the NCU and Modem PCBs	1
(2) Screws	4
(3) Connection cable	
(4) Telephone line cord	
(5) Second line interface operating instructions	

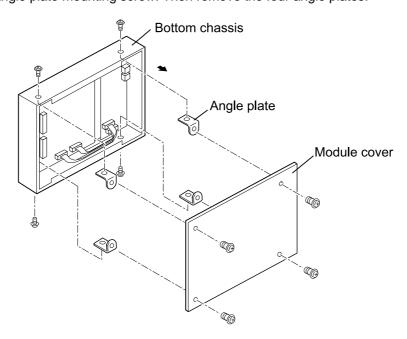
Installation

Note: Turn off the fax machine before proceeding.

- 1. Open the top cover. Remove the five mounting screws holding the rear cover in place. Disconnect the speaker connector, and then remove the rear cover.
- 2. Remove the harness cover mounting screw on the rear cover. Then remove the harness cover. You will pass the connection cable through this hole.

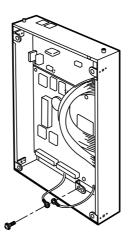


- 3. Remove four screws on the cover of the second phone line module. Then remove the cover.
- 4. Remove the angle plate mounting screw. Then remove the four angle plates.

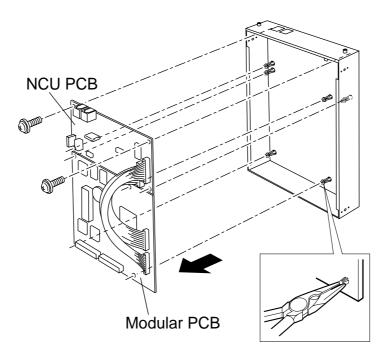


5. Remove the ground wire mounting screw on the Second phone line module. Then remove the ground wire.

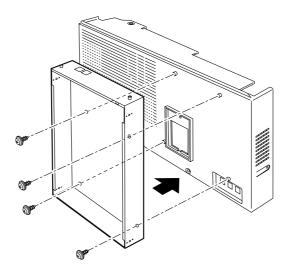
Note: Keep the ground wire to re-attach it in step 13.



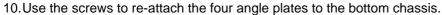
- 6. Remove two NCU PCB mounting screws and release two tabs as shown. Then remove the NCU PCB from the bottom chassis of the second phone line module.
- 7. Release four tabs on the Modem PCB. Then remove the Modem PCB.

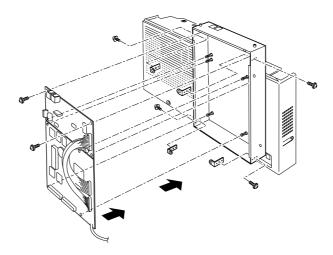


8. Use four screws included with the module to attach the bottom chassis to the rear cover.

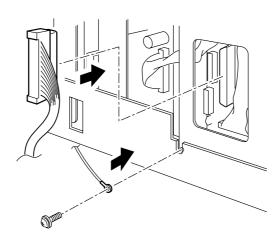


9. Re-attach the NCU PCB and the Modem PCB to the bottom chassis using two screws and six tabs.

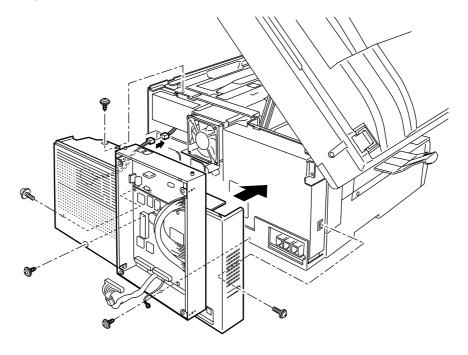




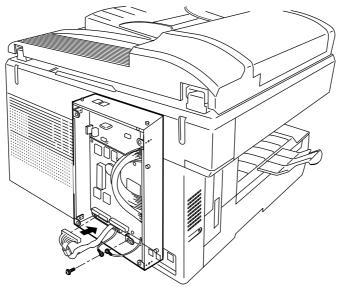
11. Plug the connection cable into the P14A connector on the Main control PCB. Remove the mounting screw on the lower left of the shield plate. Then attach the ground wire using the screw.



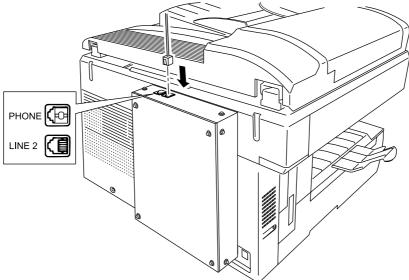
- 12. Pass the connection cable and the ground wire through the hole of the rear cover.
- 13. Connect the speaker connector, and then use the five screws to re-attach the rear cover.



14. Re-attach two ground wire to the Second phone line module's bottom chassis using the screw. Plug the connection cable into the P1(IN) connector on the Second phone line module's Modem PCB.



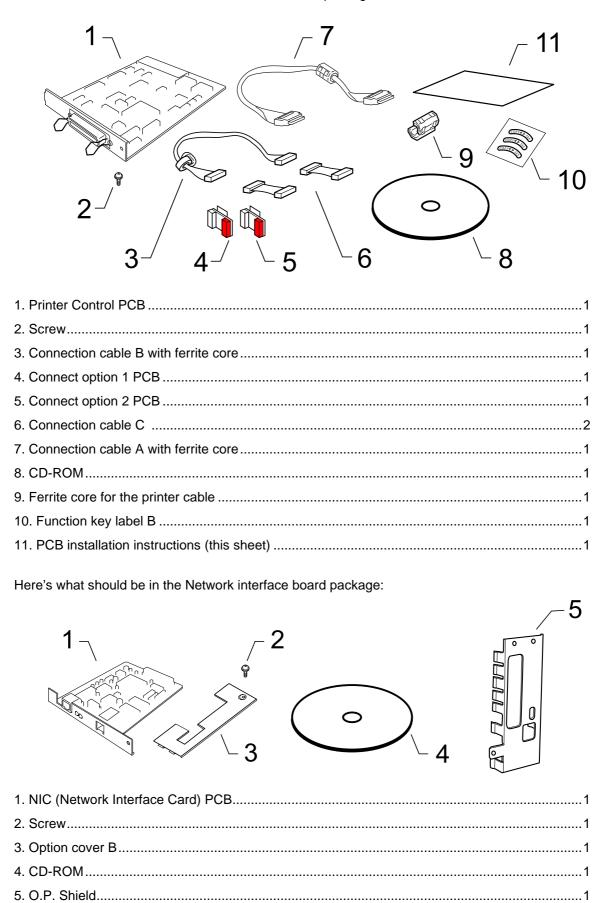
- 15. Use the four screws to re-attach the second phone line module cover.
- 16. Plug one end of the telephone line cord into the LINE 2 jack found on the second phone line module. Plug the other end of the cord into a standard telephone wall jack, just as you would plug in a phone.



6.5 Printer controller board / Network interface card

Packaging contents:

Here's what should be in the Printer controller board package:



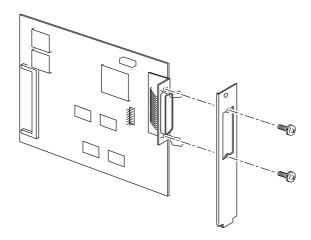
Attaching the Printer controller board (and Network interface card)

Note: Make sure to turn off the fax machine and unplug the power cable before proceeding the following steps.

Note: When it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

1. Attach the BRACKET to the PRINTER CONTROL PCB using two screws.

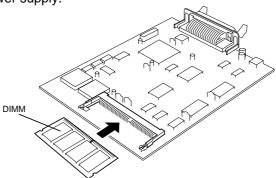
Note: The bracket may have been attached to the PRINTER CONTROLLER PCB.



Note: The Printer controller board can attach the DIMM on the board for memory upgrade.

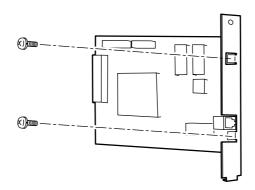
The DIMM which have the following specifications can be attached:

- 144 pin JEDEC standard, 8byte Dual In-line Memory Module
- Synchronous DRAM S.O.DIMM.
- Single 3.3V power supply.

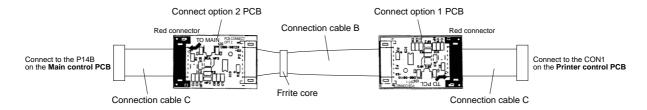


If you also attaching the Network interface card (hereinafter the "NIC"), attach the BRACKET to the NIC PCB using two screws.

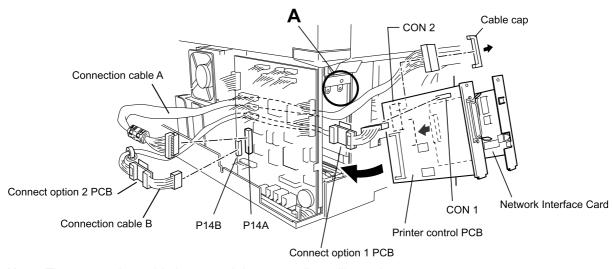
Note: The bracket may have been attached to the NIC PCB.



- 2. Remove the REAR COVER and OPTION COVER A of the machine, and remove the SHIELD PLATE.
- 3. Connect the CONNECTION CABLE B and CONNECT OPTION PCBs and CONNECTION CABLE C as shown below. Take notice of the PCBs' direction.

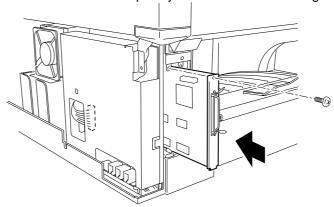


4. Remove the CABLE CAP from one end of the CONNECTION CABLE A as illustration below. Then plug the other end of CONNECTION CABLE A to the **P14A** on the MAIN CONTROL PCB.

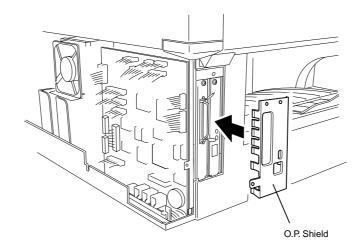


Note: The connection cable is not such long actually as illustration.

- 5. Plug the other end of the CONNECTION CABLE B to the **P14B** on the MAIN CONTROL PCB. **Note:** Take notice of the connection cable's direction.
- 6. Pass the other end of CONNECTION CABLE A and B through the rear frame of the machine.
- 7. Plug the CONNECTION CABLE A to the CON 2 on the PRINTER CONTROL PCB.
- 8. If you also install the NIC PCB, connect it to the PRINTER CONTROL PCB.
- 9. Temporarily insert the PRINTER CONTROL PCB into the left slot. Be careful not to hit it against the "A" part (see illustration in step 4) of the machine's frame and damage to the CON 2.
- 10. Plug the CONNECTION CABLE B to the CON1 on the PRINTER CONTROL PCB.
- 11. Insert the PRINTER CONTROL PCB completely and then secure it using a screw.



If you also install the NIC PCB, secure it using a screw too. And then attach the O.P. Shield.



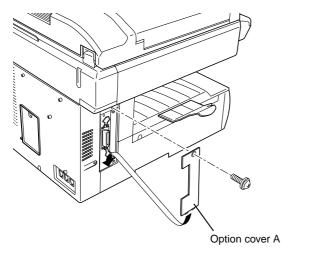
11. Re-attach the SHIELD PLATE and the REAR COVER you have removed in step 1.

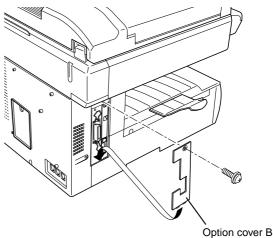
Note: Be sure to ensure no wire is trapped when reattaching the SHIELD PLATE and the REAR COVER.

12. Cut out the rectangular connector space for printer port on the OPTION COVER A (you have removed in step 2). Then reattach it.

If you have installed both the Printer control board and NIC, attach the OPTION COVER B instead of the OPTION COVER A.

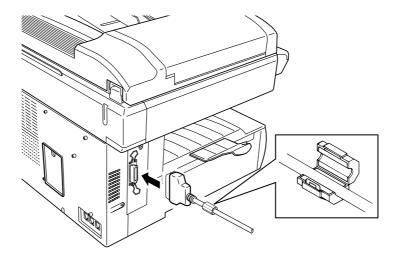
The OPTION COVER B is included in the NIC kit's carton box.



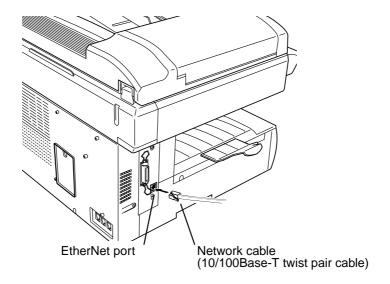


13. Connect the bi-directional parallel printer cable to the printer interface port of printer control PCB.

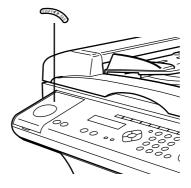
Note: Attach the ferrite core included in the printer control kit's carton box to the printer cable as shown.



- 14. Snap the plug's wire clips onto the printer cable.
- 15. Connect the other end of the printer cable to the computer's parallel port.
- 16. If using the NIC, connect the printer to the network by using the network cable.



17. Attach the Function key label B to the one-touch cover.



18. Install the printer driver software. (Please refer to the operating instructions.)

6.6 Attaching the 2-Bin tray

Packaging contents:

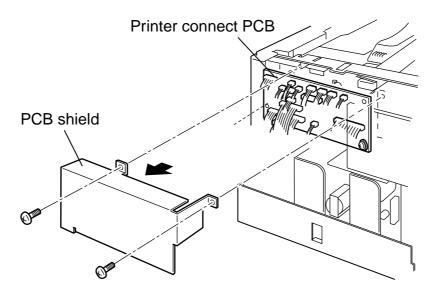
(1) 2-Bin unit (with connection cable)	1
(2) Screws	4
(3) Paper tray for the 2-Bin unit	1

Note: When it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

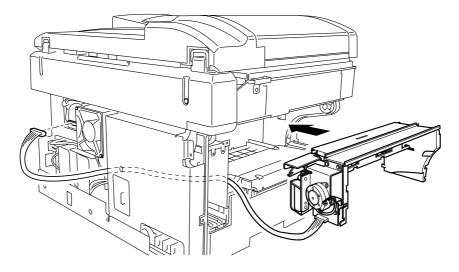
Note: Make sure to turn off the fax machine and unplug the power cable before proceeding the following steps.

Installation

- 1. Remove the REAR COVER.
- 2. Remove the TOP LEFT COVER.
- 3. Remove the OPTION COVER A.
- 4. Remove the EXIT TRAY.
- 5. Remove the RX EXIT COVER.
- 6. Separate the RX EXIT COVER A and B.
- 7. Remove the PCB SHIELD. Do not need to remove the CONNECT PRINTER PCB.

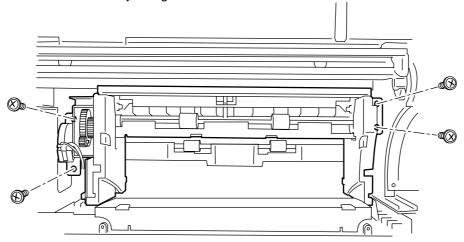


- 8. Attach the 2-Bin tray to the machine, while passing the connection harness through the machine frame.
- 9. Connect the connection harness to the connector P1314 on the CONNECT PRINTER PCB.

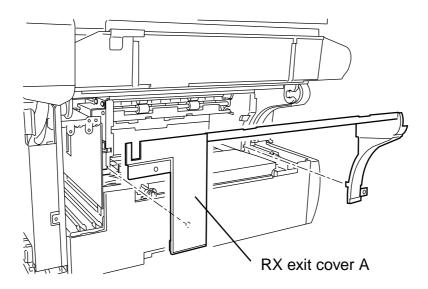


Note: The connection cable is not such long actually.

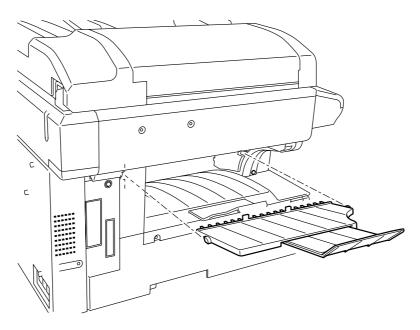
10. And then secure the 2-Bin tray using the four screws.



- 11. Re-attach the PCB SHIELD.
- 12. Re-attach the RX EXIT COVER A.



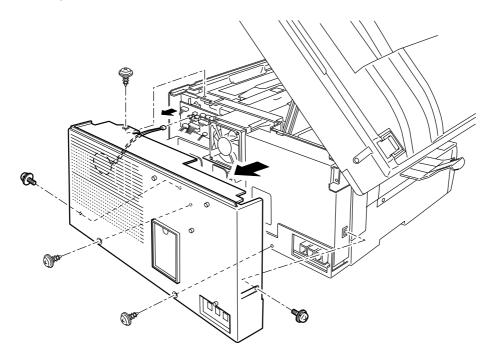
- 13 Re-attach the EXIT TRAY, TOP LEFT COVER, OPTION COVER A, PCB SHIELD and REAR COVER.
- 14. Attach the paper tray of the 2-Bin unit.



<References>

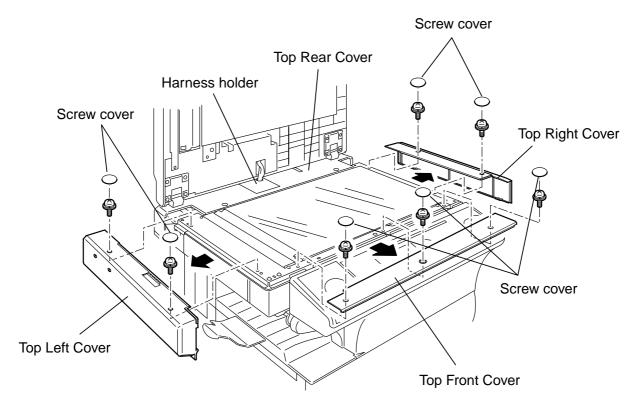
REAR COVER

- 1. Open the top cover.
- 2. Remove the five rear cover mounting screws.
- 3. Disconnect the speaker connector and remove the REAR COVER.



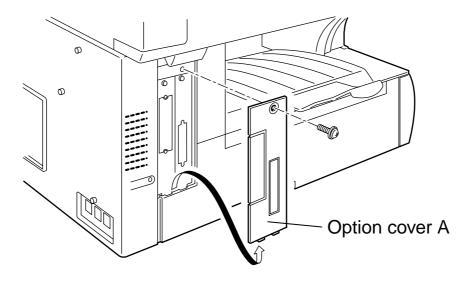
TOP FRONT COVER / TOP RIGHT COVER / TOP LEFT COVER

- 1. Open the platen cover.
- 2. Remove the screw covers.
- 3. Remove the three top front cover mounting screws, and then remove the TOP FRONT COVER.
- 4. Remove the two top right cover mounting screws, and then remove the TOP RIGHT COVER.
- 5. Remove the two top left cover mounting screws, and then remove the TOP LEFT COVER.



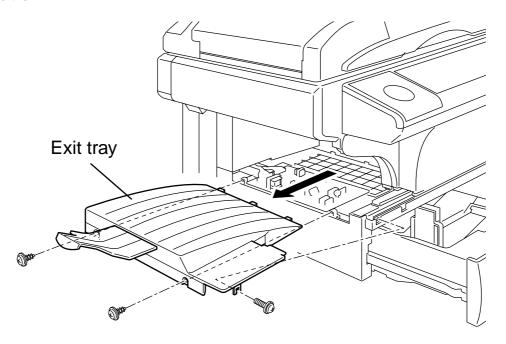
OPTION COVER A

- 1. Remove the option cover A mounting screw.
- 2. Remove the OPTION COVER A.



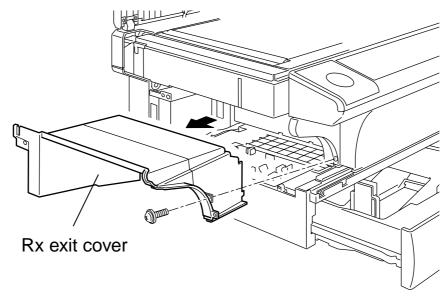
EXIT TRAY

- 1. Open the cassette.
- 2. Remove the three exit tray mounting screws.
- 3. Remove the EXIT TRAY.

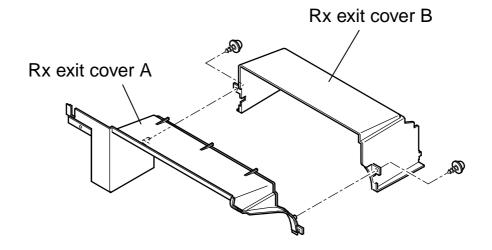


RX EXIT COVER

- 1. Remove the EXIT TRAY.
- 2. Remove the TOP LEFT COVER.
- 3. Remove the OPTION COVER A.
- 4. Remove the Rx exit cover mounting screw, and then remove the RX EXIT COVER.



5. Separate the RX EXIT COVER A FROM B.



6.7 Second paper cassette

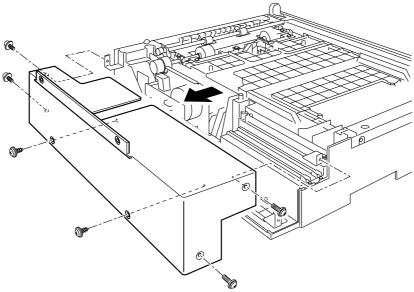
Packaging contents:

(1)	Second cassette	1
(2)	Screws (3 x 10 mm)	2
(3)	Ferrite core	1

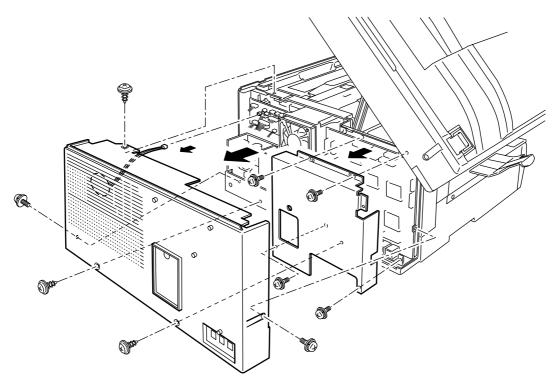
Note: When it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

Installation

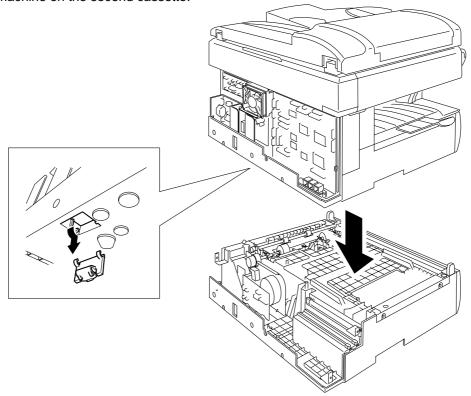
- 1. Turn off your fax machine and unplug the power cord.
- 2. Remove six mounting screws holding the rear cover of the second cassette in place. Then remove the rear cover of the second cassette.



- 3. Open the top cover. Remove five mounting screws holding the rear cover of the fax machine in place. Disconnect the speaker connector, and then remove the rear cover of the fax machine.
- 4. Remove four mounting screws holding the shield plate in place. Then remove the shield plate.



- 5. Release the tab of the harness door under the machine, and then remove the harness door.
- 6. Put the machine on the second cassette.

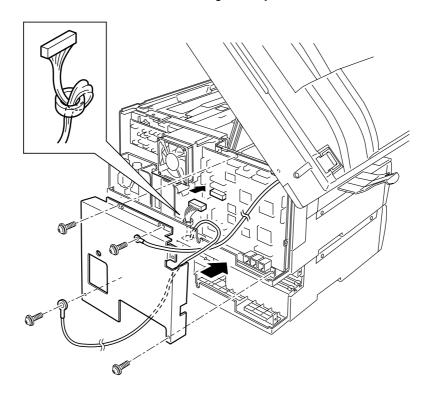


- 7. Pass the harness and the ground wire of the second cassette through the harness door. Then attach the ferrite core to the harness as illustration below.
- 8. Connect the harness to the connector (P17) on the Main control PCB.
- 9. Re-attach the shield plate using four mounting screws.

Note: You should attach the ground wire at the lower left corner of the shield plate using the screw, as shown in the illustration.

Note: Be sure to ensure no wire is trapped when reattaching the shield plate.

Note: The harness and F.G. wire is not such long actually as illustration.



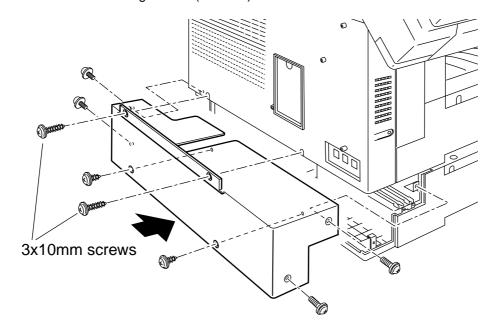
10. Re-attach the rear cover of the machine.

However, do not secure the two places of the rear side of the rear cover. These places will be secured with the screws (3 x 10 mm) included in the option cassette box. The remaining two screws $(3 \times 8 \text{ mm})$ will be used in step 12.

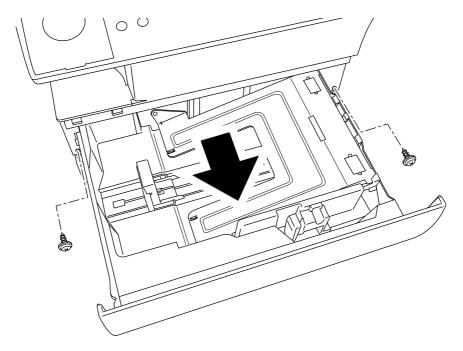
Note: Do not forget to connect the speaker connector when attaching the rear cover of the machine.

Note: Be sure to ensure no wire is trapped when reattaching the rear cover.

11.Re-attach the rear cover of the second cassette using two screws (3×10 mm) included in the option cassette box and six mounting screws (3×8 mm) as shown in the illustration.



12. Pull out the first cassette, and then fix the machine and the second cassette using two screws as shown in the illustration.



Setting of the Paper Size

Default setting: A4

When you install the second cassette, you must set the paper size for it.

1 Press **Program key, B, 1, 0, 1, ENTER**. The LCD shows:

1st Cassette :A4
$$\leftarrow/\rightarrow/$$
Enter

2 Press **ENTER** to go to the setting for the second cassette. The LCD shows:

2nd Cassette :A4
$$\leftarrow/\rightarrow/$$
Enter

- 3 Press \leftarrow or \rightarrow of the cursor key until the recording paper size for the second cassette you want appears. The A4, A5 or F4 sizes are available:
- 4 Press ENTER, ENTER.
 Press **STOP** to return the machine to standby mode.